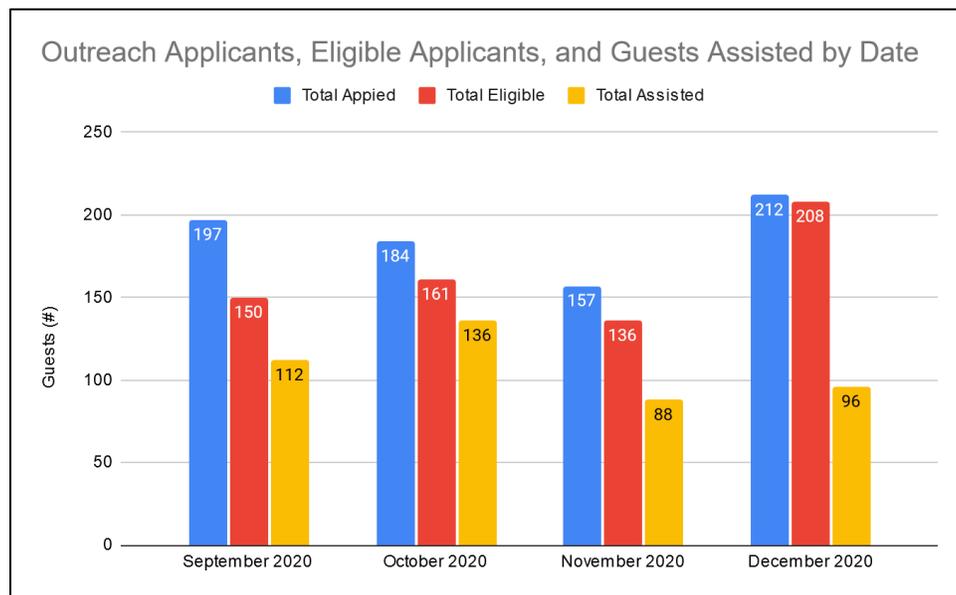


Outreach to Persons in Need September to December 2020 Report

From the time we launched our remote program on March 23 until New Year's Eve 2020, Outreach helped 1,019 Austin-area neighbors in need, over 75% of the applicants who were eligible for assistance. Additionally, 25 of applicants who were ineligible for Outreach live in one of St. Austin's St. Vincent de Paul Society zip codes and were served by that ministry.

In early September, the Center for Disease Control set a national eviction moratorium through December 31. In mid-December, Travis County and the City of Austin extended their local eviction moratoriums through March 2021. Outreach saw a significant increase in the number of applicants in December (see chart below) as the end of the year and the original moratorium approached. The extended moratoriums came as a great relief to the families we serve, especially with the Christmas holidays and as the weather turned colder.

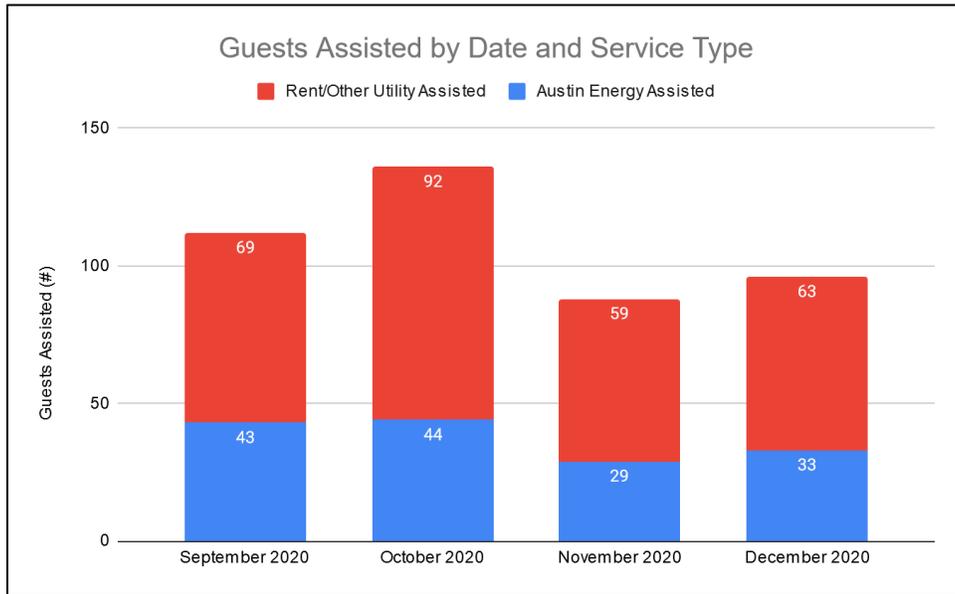


One family who received rental assistance from Outreach and then was served through St. Austin's Christmas Basket Project sent a note of thanks:

"I and my family want to thank you all for your love and support. We have been through a lot as a family lately, and to have people like you show us the kind of care you just showed us means a lot to us. It gives us this feeling that we are not alone.

I cannot thank you all enough. From the depths of my heart, I say THANK YOU and may the good Lord bless each and every one of you abundantly." – F.I.

From September through December, we averaged just under \$165 per household in Austin Energy utility assistance. Outreach continued to offer \$225 per household for rental and non-Austin Energy utility assistance, and we were able to serve additional households from donated funds during the 5 Thursdays in October (see chart below). This fall, Outreach was held every Thursday morning except for Thanksgiving Day, Christmas Eve, and New Year's Eve.



As an Austin Energy Plus 1 Partner, Outreach distributed all our originally awarded grant of just over \$60,000, plus an additional \$36,250 given in response to the COVID pandemic, during the 2019-20 fiscal year (October through September) to Austin Energy customers. To ensure there was no interruption in this service, the Outreach team also gave out nearly \$1,200 in donated funds to Austin Energy families once grant funds were exhausted. Outreach again received over \$60,000 to distribute in fiscal year 2020-2021 and has spent the first quarter of these funds.

Funding from our partnership with UPLift (our neighbor University Presbyterian Church's financial assistance program), enabled us to assist nearly 50 of the households we helped with rent between September and December. Thank you for your continued partnership!

As a special Christmas treat, Outreach was able to refer 7 heavily indebted families for utility assistance through a Diocesan SVDP grant funded by All Together ATX. Outreach had already helped the families with a total of \$1,158.68, and the grant provided nearly TEN times that amount (\$11,183.57) in additional assistance! A big thank you to St. Austin's SVDP for alerting us to the opportunity and to the Diocesan SVDP for including Outreach families in the program!

God Bless,
 Kristen Dempsey Pasyk
 Director of Social Justice Ministries