



July 14, 2022

Dear School Year Families:

As we approach the upcoming school year, we are excited to notify you of some new additions to our child care software, Pro Care that we hope will make your experience smoother. One of the most important updates includes a Parent Engagement addition that will enable families to:

- *Receive notifications, text messages, and important alerts*
- *See upcoming events/special enrichment presenters and receive newsletters from the program*
- *Sign their child in or out of the program (either through a designated PIN or QR code)*
- *View and pay any outstanding balances*

What You Need To Know

- You will receive an "Invite" to sign up. You can sign up via the web or download the app for free. ****We encourage families to download the app for easier access even if you sign up originally via the web****
- When you receive the invite you will choose sign up, then parent
- Enter the 10 character code
- Once registered you will have access to the features above
- To download the app, go to the App Store/Google Play on your phone and search for Procure.



The icon looks like 3 circles overlapping.

- You may adjust your notifications if you only want certain information
- **IMPORTANT NOTE: IF YOU ALREADY HAVE A PROCARE ACCOUNT DO NOT CREATE A NEW ONE. Once you are sent an invitation code from your registered school you will be able to switch between both locations/providers.**

We hope that these features will improve on our communication with families and share with you all of the great things going on in the Catholic Charities Child Care programs!

If you have any questions regarding the Parent Engagement App, please refer to the following link with more details:

<https://s3.amazonaws.com/cdn.procaresoftware.com/pdfs/connect/Procure+App+Parent+Guide+to+Sign+In-Out.pdf>

If you have any additional questions that are unclear please email us at Childcare1@ccdom.org for Somerset County or childcare2@ccdom.org for Warren/Morris counties.

Thank you as always for your support and we look forward to seeing you this upcoming school year!

Sincerely,

Krista Glynn, Service Area Director
Child Care Services