



ARCHDIOCESE OF NEW ORLEANS

Office of Human Resources

Contact information in red is for Site Admin use ONLY.
Do not share the information in red with your staff.

Benefits Advocacy Center
1-833-857-0755
bac.anobenefits@ajg.com

Third party call center for all staff to answer questions, enroll new hires, process Qualifying Life Events, etc.

Medical

Group # 76-413717

Customer service for staff: 800-826-9781
<https://member.umar.com>

UMR Questions

Contact your Gallagher representatives

Senior Health Coach Jenna Schexnaydre
(763)361-3872
Jenna_Schexnaydre@umar.com



Customer Service for Staff:
800-835-2362
<https://www.teladoc.com/>



504-301-3318
support@crescent-payroll.com



Dental, Vision, Life, Accident, Critical Illness/Cancer, Hospital Indemnity, and Disability Group Policy # 538205
Customer service for staff: 800-541-7846
<https://www.guardiananytime.com>

Eligibility/Billing Claims

Account Service Manager O: 800 531 9047
M_Krueger@glic.com | guardianlife.com



Gallagher is our 3rd party insurance broker. They act on behalf the Archdiocese for medical, dental, vision, life and disability coverage.

Billing Questions

Amy Jones, 334-605-1507
Amy_Jones@ajg.com

Continuation of Coverage

Amy Jones, 334-605-1507
Amy_Jones@ajg.com

Gallagher or benefitsCONNECT Questions or Benefits Advocacy Center issues

Lindsey Kenny, (504) 872-3624, Lindsey_Kenny@ajg.com
Duncan Hope, 334-410-7078, duncan_hope@ajg.com

Employee Assistance Program

ComPsych Website at
GuidanceResources.com

Download the ComPsych® GuidanceNowSM Mobile App

ComPsych 1-855-239-0743.

24/7 support



Customer Service for staff: 877-659-6995
<https://archdioceseno.voya.com>

Denis Ouellette
Tel: (612) 224-7028
denis.ouellette@voyafinancial.com

Jitana Thomas
Tel: 480.877.2059
Jitana.Thomas@voyafinancial.com

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