**CRC Service Animal Policy**

The Christian Renewal Center (CRC) welcomes guests with disabilities who require the assistance of a service animal, in compliance with the Americans with Disabilities Act (ADA).

1. **Definition of a Service Animal**
	* A service animal is defined under the ADA as a dog that has been individually trained to do work or perform tasks for a person with a disability.
	* Emotional support animals, therapy animals, comfort animals, or pets **do not qualify as service animals** and are not permitted at the CRC.
2. **Notification Requirement**
	* To ensure appropriate room assignment, cleaning protocols, and the comfort of all guests, the group leader must notify the CRC in advance if any participant will be bringing a service animal.
	* Notification should be made at least **14 days prior to arrival**. Failure to notify the CRC may result in additional cleaning charges (minimum of $150) and/or reassignment of lodging at the group’s expense.
3. **Room Assignment**
	* Service animals will be assigned to designated lodging spaces to help manage allergens for future guests.
	* Guests with service animals are expected to remain in these designated spaces.
4. **Control and Care of Service Animals**
	* Service animals must remain under the handler’s control at all times (leash, harness).
	* They must be housebroken and may not be left unattended in rooms or lodges.
	* Handlers are responsible for cleaning up after their service animal and ensuring the animal does not cause damage to CRC property. All feces must be thrown away in a poop bag provided by the owner and thrown away in the dumpster in the parking lot, not left in the trash cans in or around the walkways.
5. **Removal of Service Animals**
	* If a service animal is out of control, disruptive, aggressive, or not housebroken, the CRC reserves the right to require the animal be removed from the premises. The guest will still be permitted to remain without the animal.
6. **Furniture Policy for Service Animals**
* Service animals must remain on the floor and may not be on beds, couches, chairs, or other furniture.
* Handlers are expected to bring any necessary mats, bedding, or crates for their service animal.
* Any damage or excessive cleaning required due to violation of this policy will be billed to the responsible group or individual.
1. **No Additional Fees**
	1. CRC does not charge extra for service animals. However, the handler will be responsible for any **actual damage or extraordinary cleaning costs** caused by the service animal.
	2. The CRC is booked by a group, ultimately the group is responsible for cost associated with anyone in their group. So if the handler does not pay, the group is still finically responsible for the cleaning or damage.