

2020 ANNUAL REPORT



Providing help, creating hope;
through the COVID-19 Pandemic and beyond.



Catholic Charities
Diocese of Paterson
www.CCPaterson.org

3 Counties - Helping more people than ever before

Catholic Charities, Diocese of Paterson provides help and creates hope for thousands of people each day throughout Morris, Sussex and Passaic County. In addition, we operate satellite programs in Bergen, Union, Hudson, and Essex County. In the past year, we have helped more people than any time in our 80-year history.



Every day, we help our community's most vulnerable by taking on the effects of poverty and helping anyone who comes to our door move toward a better life.

If we are unable to provide direct assistance, we know who can.

Pass it on.

2020 Annual Report

Our Agencies and Programs:

Straight and Narrow

ccpaterson.org/sn

Executive Director: Angela Nikolovski, MS, LPC, LCADC

Main Office
508 Straight St
Paterson, NJ 07501

info@straightandnarrowinc.org
(973) 345-6000

Services for those in Recovery:

Men's Residential Substance Abuse Treatment
Women's Residential Substance Abuse Treatment
Mommy and Me Program
Detox Hospital
O'Connor Hall Halfway House
Adult Outpatient Treatment
Monsignor Wall Medication Assisted Treatment Center
Intoxicated Driver Resource Center
Monsignor Mark Giordani Center for Rehabilitation
Doxy.me Remote Telemedicine

Additional Community Services:

Supportive Housing
Childcare Centers
Family Success Center
Pastoral Care and the Straight and Narrow Choir

Catholic Family and Community Services

ccpaterson.org/cfcs

Executive Director: Bob Jacob, MS, LLB, CSW

Main Office
775 Valley Road
Clifton, NJ 07013

cfcsinfo@catholiccharities.org
(973) 279-7100

COVID-19 Crisis Counseling Services
Early Intervention Programs
Early Learning Programs
Child Nutrition Program
Teen and Youth Services
Legal Immigration Services
Community and Emergency Support Programs
Senior Activities Program
Senior Adult Day Center
Meals on Wheels
Supportive Services for Veteran Families
Veteran Clothing Closets

Food Pantries and Clothing Closets:

- Hope House, Morris County
- Father English Center, Passaic County
- Partnership for Social Services, Sussex County

Department for Persons with Disabilities

ccpaterson.org/dpd

Executive Director: Joanna Miller, MNM

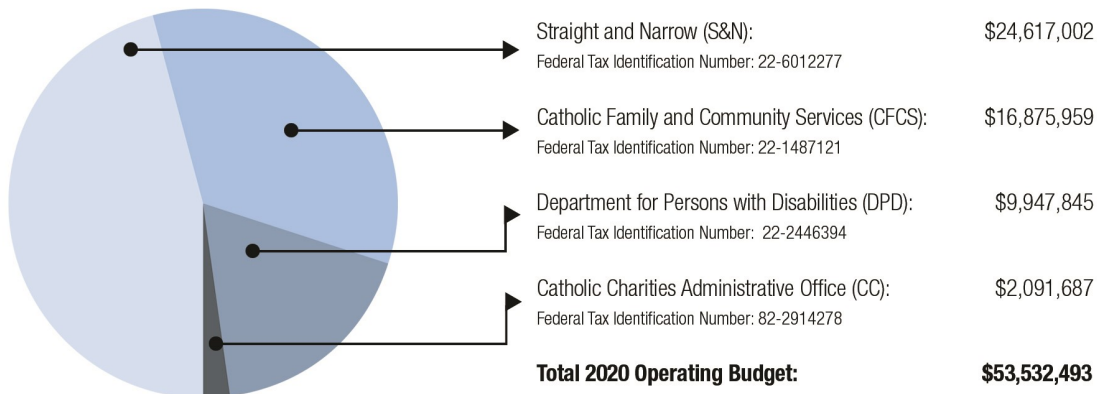
Main Office
1 Catholic Charities Way
Oak Ridge, NJ 07438

info@dpd.org
(973) 406-1100

The Department for Persons with Disabilities helps individuals with intellectual and developmental disabilities through:

Group Homes
Supervised Apartments
Gruenert Center, Adult Day Habilitation Program
Gruenert Center, Special Needs Program
Case Management Services
(Support Coordination, Sussex County)
Recreational Opportunities
Saturdays at the Center Recreation and Learning Program
Religious Education
Pastoral Care

Catholic Charities, Diocese of Paterson - 2020 Agency Operating Budgets and EIN's



*Catholic Charities, Diocese of Paterson
and our agencies are 501(c)(3) nonprofit organizations.*

Catholic Charities by the Numbers

Thanks to the support of generous donors, volunteers, foundations, service groups and friends, we were able to provide help and create hope for more people than ever before throughout 2020.



Over 5,000

children assisted through our Early Childhood Education, Youth at Risk and Assessment and Intervention Programs



Over 5,000

Christmas gifts given out through our 3 agencies through the support of generous donors, parishes and friends



2020

1,200

families provided with support through Straight and Narrow's Family Success Center. 523 of these families were new to our organization.

Over 5,000,000

meals provided by our food pantries and Meals on Wheels Program

Over 2,000,000

pounds of food given out at our 3 food pantries spanning Sussex, Morris and Passaic Counties



Over **\$1,000,000** of emergency financial assistance provided to those in crisis including Veterans, senior citizens and those who had family members pass away from COVID-19

Over **\$555,000** raised through our emergency COVID-19 Relief Fund through over 1,000 generous donors, foundations, local businesses and friends

Over 197,000

individuals fed at our 3 food pantries spanning 50,000 households

1,472

women and men admitted to Straight and Narrow throughout 2020 to improve their lives and persevere through their journey of recovery



362

adults who have intellectual and developmental disabilities assisted at the Department for Persons with Disabilities

Over 70

programs helping the most vulnerable in our communities

3 Agencies

that make up our vast organization: Straight and Narrow, Catholic Family and Community Services, and the Department for Persons with Disabilities

There's only 1
**Catholic Charities
Diocese of Paterson!**

A letter from Bishop Kevin J. Sweeney



DIOCESE OF PATERSON

Diocesan Center
777 Valley Road
Clifton, New Jersey 07013

Office of
THE BISHOP

(973) 777-8818 Fax (973) 777-8976

January, 2021

Dear Friends in Christ,

It is my pleasure to present to you the 2020 Catholic Charities Diocese of Paterson Annual Report.

This document highlights the achievements of our Catholic Charities agencies and programs. The services outlined in the Annual Report are the result of the dedication and talent of our agency leaders, staff and volunteers, as well as the moral and financial support of Catholic Charities donors. We know that 2020 was the most challenging year we have lived through in a very long time, but Catholic Charities here in our Diocese was truly a light, shining in the darkest of moments.

Those of us who are part of the Paterson Diocese will read this report with genuine pride for what Catholic Charities does. Knowing so many of our friends, neighbors and fellow parishioners have contributed to the Catholic Charities success story is a source of great encouragement. On a personal note, since I was named as the Bishop of Paterson on April 15th and ordained and installed on July 1st, getting to know the good, generous, and dedicated people who make us and support Catholic Charities has been a true Blessing from God.

It is my hope that all who read the Annual Report will see it as a source of inspiration to participate in the work of Christ among his beloved poor.

It is a great joy to be able to so wholeheartedly salute and thank Catholic Charities Diocese of Paterson for all its fine work on behalf of the poor and disadvantaged among us, and for being in the forefront of putting into practice Catholic Social teaching principles in the community.

Congratulations, Catholic Charities. I salute you.

Sincerely yours in Christ,

Most Reverend Kevin J. Sweeney, D.D.
Bishop of Paterson

God is Love

Bishop Kevin Sweeney is ordained as the Diocese of Paterson's eighth Bishop

After 16 years as Bishop of the Diocese of Paterson Bishop Arthur Serratelli announced his retirement in April of 2020.

Bishop Kevin J. Sweeney was ordained and installed as the eighth bishop of the Church of Paterson on July 1st in the Cathedral of St. John the Baptist.

Bishop Sweeney is a native of Queens, New York, ordained a priest for the Diocese of Brooklyn on June 28, 1997. Prior to being ordained and installed as Bishop of Paterson, Bishop Sweeney was the Pastor of St. Michael's Parish in Sunset Park Brooklyn.

"We are thankful to Bishop Emeritus Serratelli for his many years of kindness and devotion to those most in need and are proud welcome Bishop Sweeney with open arms. We are grateful for Bishop's lifetime of commitment to the poor. We look forward to being his instrument in helping those in our community who need assistance, being the only face of Christ some will ever see," said Scott Milliken, Catholic Charities, Diocese of Paterson CEO.

Shortly after Bishop Sweeney's ordination, he toured nearly all of Catholic Charities' programs, and met with program leaders, staff members and volunteers.

We are appreciative of his support, spiritual guidance and love!



Individuals from the Department from Persons with Disabilities welcomed Bishop Sweeney with open arms!



Catholic Charities, Diocese of Paterson Board of Trustees

Faithful Leadership

In November of 2017, a new single Board of Directors replaced the existing Department for Persons with Disabilities, Straight and Narrow and Catholic Family and Community Services Boards. The board members applied for the new positions, and were appointed from Diocesan Leadership and the existing Catholic Charities Boards.

The past 3 years have been exciting and fruitful as we continue to come together to help those most in need.

Catholic Charities, Diocese of Paterson 2020 Board Members

President:	Msgr. Herbert Tillyer
Vice President:	Dennis Murray
Treasurer:	Sole Anselmi
Secretary:	Katherine Lordi
Trustees:	Paul Wittekind Michael Calabrese Dr. Anthony Caggiano Dr. Michelle Baron-Romans Edward Madzy Ivannia Vega-McTighe Julie Tatti Timothy Potter Father Edward Reading John Sullivan Thomas Barrett



Members of our board of trustees are pictured here with our executive team and program leaders at our February, 2020, organizational strategic planning session. This session was led by Catholic Charities' USA Vice President Brian Corbin.

The Catholic Charities Board of Trustees operates under applicable laws of the State of New Jersey in order to assure that the operation of the Department for Persons with Disabilities, Straight and Narrow and Catholic Family and Community Services is done so with integrity and high ethical standards.

The Justice Committee

Advocating for equity, inclusion and love

We are proud to announce the formation of our Justice Committee, an official Board of Trustees reporting committee, consisting of board members, agency leaders and direct program staff members.

The mission of the Justice Committee is: "To serve Catholic Charities of Paterson, as a resource and catalyst for its work of social justice. Operating as a committee of the Board of Directors, our activities will be rooted in the biblical and theological foundations of Catholic social teaching, the Directives of the United States Conference of Catholic Bishops, and the directives of Bishop Kevin Sweeney. We will pursue issues which address the dignity and rights of people who are socially, politically, or economically disadvantaged with a special focus on the issues that impact the clients and staff of Catholic Charities and the communities it serves."

"Jesus said 'blessed are those who hunger and thirst for justice.' Organizationally, we hope to walk in the footsteps of Christ and Dr. Martin Luther King Jr. We strive to do more than provide help; we want to have a sustained focus on changing structures that stand in the way of people being treated fairly by society. We want to learn, grow, and motivate others to bring change," said Rev. Msgr. Herbert Tillyer, Catholic Charities, Diocese of Paterson Board President.

In the next year, our Justice Committee looks forward to working with Bishop Sweeney, Catholic Charities USA and representatives from our entire organization to create a diversity statement, have a greater role in advocacy and social policy and promote social change to better assist the people we serve.



Students from Montclair State University volunteer at the Fr. English Food Pantry for the 2020 Martin Luther King Jr. Day of Service.

Catholic Charities USA

Working to Reduce Poverty for Over 100 Years

Catholic Charities, Diocese of Paterson is a proud member agency of Catholic Charities USA. Catholic Charities USA was founded over a century ago by men and women who believed that the collective efforts of the church to faithfully serve people in need could change the course of poverty in our nation. Catholic Charities USA's members —more than 1,700 local Catholic Charities agencies and institutions nationwide (including Catholic Charities, Paterson) — provide help and create hope for more than 10 million people a year regardless of religious, social, or economic backgrounds. We are appreciative of the continued support of Catholic Charities USA and will continue to work collaboratively with them to assist, advocate for and improve the lives of the most vulnerable among us.

Through 2020, we continued to strengthen our partnership with Catholic Charities USA. In February, Catholic Charities USA Vice President Brian Corbin visited Paterson to lead our organization in a strategic planning session. This was the first of such planning sessions, that brought leadership from all of our programs and each of our 3 agencies together. This session will help guide the future of Catholic Charities as we strive to help more of our sisters and brothers in need.

Since the start of COVID-19, Catholic Charities' USA pandemic assistance has totaled over \$500 million throughout the United States. They have dedicatedly worked with their member agencies to mobilize telehealth services, provide eviction mitigation and affordable housing, address food insecurity, and have expanded social enterprise and workforce development programs. Along with the Felician Sisters, Catholic Charities USA has established the Francis Fund to distribute emergency funds to families facing eviction.

CCUSA Leadership

Catholic Charities USA's leaders are responsible for engaging and inspiring team members, who are focused on supporting their national member networks they collectively help those in need.

Sister Donna Markham OP, PhD
President & CEO

Brian Corbin
Executive Vice President, Member Services

Sean Roddy
Chief Financial Officer

Patricia Cole
Vice President, Communications

Keith Styles
Executive Vice President, COO & General Counsel

Anthony Sciacca
Chief Development Officer

Jean Beil
Senior Vice President, Program & Services

Anthony J. Granado
Vice President of Government Relations





Working to Reduce Poverty in America.

ADVOCACY ACTION TEAM

State Fact Sheet

COMMUNITY WELL-BEING INDICATORS

	<u>NATION</u>	<u>STATE</u>
POVERTY	US	New Jersey
Number in Poverty	39,490,096	798,262
Poverty Rate	12.3%	9.2%
Children in Poverty	12,000,470	235,470
Child Poverty Rate	16.8%	12.3%
Seniors in Poverty	4,985,269	126,901
Senior Poverty Rate	9.4%	8.8%

SERVICES BY CATHOLIC CHARITIES

<u>STATE</u>	
New Jersey	
160,968	Unduplicated Clients
33,299	Child Clients
8,810	Senior Clients

EDUCATION

Associate's Degree or Higher (% of Adults 25 and Over)	33.1%	41.2%
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17,802	Providing Education and Training
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FAMILY ECONOMIC SECURITY

Median Household Income	\$65,712	\$85,751
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31,594	Building Financial Security
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HEALTH

People without health insurance	29,638,672	692,341
Uninsured Rate	9.2%	7.9%

45,557	Supporting Healthy Lives
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HOUSING

Percent of Renter Households Paying > 35% of Income on Housing	39.4%	40.2%
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46,373	Sheltering Those in Need
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FOOD SECURITY

Households with SNAP benefits (last 12 months)	13,173,722	244,110
Household SNAP Receipt Rate (last 12 months)	10.7%	7.4%

83,741	Feeding the Hungry
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WELCOMING THE STRANGER

Foreign-born population	44,932,901	2,074,686
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2,222	Serving Immigrants and Refugees
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Sources: All national and state data are from the 2019 American Community Survey 1-Year Estimates. All Catholic Charities services data are from the Catholic Charities USA 2019 Annual Survey. For additional details, contact us at Advocacy@CatholicCharitiesUSA.org

A letter from the Chief Executive Officer

Scott Milliken



Dear Friends,

Another year has come and gone and I am proud to present this report outlining the accomplishments of Catholic Charities, Diocese of Paterson.



COVID-19 has reshaped our local communities, diocese, state, country and world. The most vulnerable in our society have been most impacted by this terrible virus. Like always, Catholic Charities' employees, benefactors, and volunteers have risen up to provide light during a dark time.

In July, we welcomed a new Bishop. We thank Bishop Emeritus Serratelli for his years of spiritual guidance and leadership. Bishop Sweeney's love for the poor and those most vulnerable has already been evident. We are proud to work alongside him to help those most in need.

In the past 2 years, Straight and Narrow has been faced with both a catastrophic fire and global pandemic, while continuing to battle the crisis of addiction. The resilience shown by Straight and Narrow's leadership, staff, and service recipients has truly been admirable.

We are assisting more people than ever before in our history, most notably at our CFCS food pantries and emergency support programs. These programs are helping 5 times as many individuals today than they were less than a year ago. These are children, women, and men who are food insecure and/or facing homelessness. Our Unmet Needs Fund, made possible through a major gift and subsequent donations, helps support those who have fallen through the cracks of society.

The Department for Persons with Disabilities (DPD) is the largest Catholic organization helping individuals with intellectual and developmental disabilities in the country, assisting over 360 individuals each day. DPD's staff members have been heroes, on the front lines to keep the people who we serve safe and happy at home.

With the generous support of you – Bishop Sweeney and the Chancery of the Diocese of Paterson, our board members, donors, foundations, volunteers, advocates, and supporters – Catholic Charities, Diocese of Paterson will continue to help those most in need, through COVID-19 and beyond!

Sincerely,



Scott Milliken, MPA
Catholic Charities, Diocese of Paterson
Chief Executive Officer



Catholic Charities, Diocese of Paterson

Key Facts

- Catholic Charities, Diocese of Paterson has a rich history, which we honor each day. We were established in 1938 and have always met the varied social needs of our community. Straight and Narrow is the longest running nonprofit treatment facility in the United States, established in 1954 by Monsignor William Wall. The Department for Persons with Disabilities is one of the longest running provider agencies for people with intellectual and developmental disabilities in the United States, established in 1965 by Monsignor Jack Wehrlen.
- Catholic Social Teaching is at the core of all we do. Each of our agencies have Pastoral Care Programs that help the individuals who they serve grow spiritually.
- Catholic Charities strives for excellence. Many of our programs are COA (Council on Accreditation) or CARF (Commission on Accreditation of Rehabilitation Facilities) accredited.
- Catholic Charities, Diocese of Paterson is the largest Catholic Charities organization in New Jersey and one of the largest in the entire country, operating over 70 programs and assisting thousands of people each week. Though we primarily operate within the Diocese of Paterson (Morris, Sussex, and Passaic Counties) we also offer services in Hudson, Bergen, Union and Essex Counties. We are happy to partner with Catholic Charities USA to help where we can across our country and throughout our world.
- *In 2020, we helped more people than anytime in our 80-year history.*
- Catholic Charities' three food pantries distribute over 1.25 million pounds of food annually. All of this food is donated by private donors, parishes, or through the Community Foodbank of New Jersey. Our food pantries are completely unfunded by any government programming. The amount of food we have given out at these pantries has increased each of the last 4 years, seeing a staggering escalation through COVID-19.
- To assist needy young families, Catholic Charities helps over 5,000 children annually in preschool programs, child nutrition summer programs and after school activities.
- Catholic Charities receives over 30,000 hours of service annually from volunteers.
- Catholic Charities, Department for Persons with Disabilities is the largest Catholic organization helping individuals with intellectual and developmental disabilities in the nation, assisting over 360 people each day.
- Catholic Charities, Straight and Narrow, is the largest nonprofit drug and alcohol treatment center in the entire country, helping over 1,200 people in recovery each day. Straight and Narrow's clients come from all over the state, from all walks of life and all income groups. Young mothers are often able to live with their small children, thanks to the support of staff and volunteers from our Mommy and Me program.



Year in Review

2020 Catholic Charities, Diocese of Paterson

We look back and reflect on 2020. COVID-19 has reshaped our world. We have all experienced personal loss. The most vulnerable in our society have been most impacted by this crisis. Like always, Catholic Charities has persevered on. Our board of trustees, employees, volunteers and benefactors have been beacons of hope throughout this most challenging year.

It is always difficult to find the words in how we can best express our gratitude for the truly humbling way you have supported Catholic Charities. We cannot thank you enough your support during this unprecedented time. Together, and in spite of a global pandemic, we accomplished some amazing things:

- In August of 2019, we experienced a devastating fire at Straight and Narrow in Paterson. Thanks to the bravery of first responders, all lives were saved and no one was hurt. We relocated those being treated at the destroyed facility, and throughout 2020 have begun to plan for the future. The overarching goal is to establish a comprehensive campus like setting to best accommodate our daily client and operational needs. We hope to rebuild or the 50 bed male halfway house, warehouse space, clinical office space, pastoral care services and related multi-purpose room, a medical inpatient withdrawal management unit, admissions department, outpatient treatment services and food services center. On August 7th, Bishop Sweeney presented Catholic Charities with \$319,000 check towards rebuilding costs, made possible through the Bishops Annual Appeal. While COVID-19 has impacted some of our rebuilding efforts, we hope to host a ground-breaking event in the summer of 2021.
- Our 2020 began in celebration of the people we serve and those who make a difference in their lives. In January, we held our Dunk for Disabilities Fundraiser at Jefferson Township High School, a night in which young people celebrate all abilities. Later, we celebrated the Feast of the 3 Kings, giving back to those in our Youth at Risk Program. Large-scale events held later in the year, all moved to a virtual format. On Veterans Day, we honored those who have served our country and the many who make a difference in their lives at our Stakeholders Awards presentation. We give thanks to our many community partners who help us support our Veterans. Our Wiegand Farm Golf Classic, Caritas Gala, and Outdoor Memorial Mass, were all held virtually in the fall. We hope to bring all of these events back in some capacity in 2021.
- Martin Luther King Jr. once said “faith is taking the first step even when you don’t see the whole staircase.” 2020 was a year in which social and racial justice issues were brought to the forefront. At Catholic Charities, Paterson, we worked alongside Catholic Charities USA to create a Justice Committee; a board reporting committee consisting of board members and staff to discuss issues of inequality and create actionable items for change.

Providing help,

- The Department for Persons with Disabilities Fight for the Right Group remained hard at work to support those in need. Fight for the Right is DPD's community service group who happens to consist of individuals with intellectual and developmental disabilities. Early in the year the group supported Benny's Bodega to provide basic necessities to families struggling to get by and worked alongside Senator Kristin Corrado in a Socks for Soldiers event supporting Veterans. They also made a presentation and sent thank you letters & cards to those working tirelessly during the pandemic, made a "Stop the Spread" photo collage that was aired during one of Governor Phil Murphy's briefings, created post cards to honor the veterans that visit the Catholic Charities, Diocese of Paterson's Veterans Clothing Closets and donated Thanksgiving food to our food pantries. Through COVID-19, the group stayed engaged with admirable projects from home. Thank you to volunteer Jenn Minervino for her guidance and support. In June, the group was honored by the Morris County Chamber of Commerce with a Not-For-Profit Excellence Award at their annual conference.
- 1,000 guests joined the Murray Family and the Department for Persons with Disabilities Family at the 50th Annual Murray House Dinner Dance held on February 16th at the Brownstone. This event was one of the largest nonprofit galas ever held at this venue, and the largest event in Catholic Charities, Paterson history.



Creating hope.

Year in Review Continued

2020 Catholic Charities, Diocese of Paterson

- Through 2020, we continued to strengthen our partnership with Catholic Charities USA. In February, Catholic Charities USA Vice President Brian Corbin visited Paterson to lead our organization in a strategic planning session. This was the first of such planning sessions, that brought leadership from all of our programs and each of our 3 agencies together. This session will help guide the future of Catholic Charities as we strive to help more of our sisters and brothers in need.
- In March, we were featured on PBS' One on One with Steve Adubato, alongside the Summit Medical Group Foundation and the Community Foodbank of New Jersey. Throughout the year, we were also highlighted on NBC News 4 New York, NJ.com, News 12 New Jersey, the National Catholic Reporter, Telemundo, Univision, America Magazine, and have been mentioned twice by Governor Phil Murphy at his daily press conference.
- **Suddenly, in March our world changed, as COVID-19 entered our country, state and communities. Catholic Charities never closed. Our doors remained open to help those most vulnerable. Our brave staff were on the front lines to provide help and create hope for those most in need.**
 - We experienced personal losses, including family members of employees, volunteers, and friends. Beloved Department for Persons with Disabilities volunteer, Martin Addison died on April 29th at just 44 years old. We continue to pray for Martin's family and all of those impacted by COVID-19.
 - We have worked to keep our service recipients and staff safe at our residential programs and inpatient rehabilitation facilities. We have tested regularly, practiced social distancing, enhanced and increased cleaning protocols, and have set up quarantine sites. The battle with this deadly virus is far from over, and we will continue to be diligent.
 - We have helped more people than ever before in our 80-year history. We gave out over 2 million pounds of food (out of our 3 food pantries: Fr. English, Paterson; Hope House, Dover; and Partnership for Social Services, Franklin) and over \$1 million in emergency support to those most in need. In November, we helped more people than any other month before, giving out food to 26,500 children, women and men.
 - Individual donors, foundations, and businesses helped raise over \$500,000 for COVID-19 relief to purchase PPE, give out food, provide emergency support and help our programs adapt to a changing world.
 - We have pivoted many of our programs to provide support safely, efficiently and to help more of our sisters and brothers in need. Non-essential staff have been working in a hybrid fashion, our food pantries have delivered food to seniors and those who are homebound, our Early Learning programs, at-risk youth programs, and DPD Gruenert Center are virtual, and we have worked with our Catholic Charities partners from around the state to provide crisis counseling to those emotionally impacted by this pandemic.

Providing help,

- On July 1st, Bishop Kevin J. Sweeney was ordained as the 8th Bishop of Paterson. We were proud to welcome Bishop Sweeney with open arms and give thanks to Bishop Emeritus Serratelli for his many years of leadership. Bishop Sweeney has been kind, active and supportive of Catholic Charities, visiting nearly all of our programs, meeting many of our staff and service recipients, and attending our board meetings.
- On August 26th, the campus at the Governor Paterson Towers was renamed the Rev. Msgr. Herbert K. Tillyer Campus for Senior Living. Monsignor Tillyer is our current Board President and the only person to serve on the board for each of our 3 agencies. The Governor Paterson Towers provide support for senior citizens, many of whom are assisted by Catholic Charities.
- Catholic Charities, Diocese of Paterson, continues to offer our support to our sisters and brothers from around the country. In September, upon hearing about the devastation in Louisiana due to Hurricane Laura, we sent 4 staff members to Catholic Charities of Southwest Louisiana to lend a helping hand with recovery efforts.
- Over Thanksgiving and Christmas, we helped feed over 7,000 families and gave out over 5,000 gifts, mostly to children. We are thankful and appreciative to the many who contributed to make this possible!

Thank you for helping us provide help and create hope for those most in need. We are looking forward to a 2021 filled with healing, growth, and impact!



Creating hope.

Catholic Charities Straight and Narrow (S&N)

ccpaterson.org/sn

Executive Director: Angela Nikolovski, MS, LPC, LCADC
508 Straight St
Paterson, NJ 07501

Telephone: (973) 345-6000
Fax: (973) 345-7279
Email: info@straightandnarrowinc.org

Founded in 1954 as a treatment program for men, Straight & Narrow has evolved into a premier, pace-setting, comprehensive social service, health care, and community development agency. 60 years of service to the community makes us the oldest community-based residential treatment facility for those who are addicted to drugs and alcohol in the United States of America.

Headquartered in Paterson, NJ, Straight & Narrow is the largest program of its kind.

"This is a life beyond my wildest dreams. When I was a little kid, this obviously wasn't my plan: to be addicted to drugs. It wasn't my plan, but it was in my deck of cards and I had to play my hand. One of the main purposes of my sobriety is to spread the message there is hope and this does work. If someone reaches out to me I will be there to help and give them that hope, just like Straight and Narrow did for me"

Zach, graduated in 2016



*"I can do all this
through him who
gives me strength."*

Philippians 4:13



Straight and Narrow Executive Team

Straight and Narrow provides help and creates hope for those in recovery. We are the largest nonprofit drug and alcohol treatment center in the country. Our 350 staff members will work with those in need to provide a high level of treatment services. In addition to helping those with addictive disorders, Straight and Narrow staff work diligently to provide support through our Family Success Center, affordable housing programs, and 2 early learning centers.

Angela Nikolovski, Executive Director

Dr. Hayman Rambaran, Medical Director

Michael Rettagliata, Director of Operations

Michael Liberatore, Director IT

Maria Mora, Sr. Director of Residential Treatment for Men's Treatment, Detox and Halfway House

Khalilah Daniels, Sr. Director of Residential Life for Women's Treatment Services

Virginia Brown, Sr. Director of Residential Treatment for Outpatient and Women's Residential Treatment

Erika Escabi, Director of Residential Nursing

Alfredo Nadera, Director of Outpatient Nursing

Falguni Choksi, Asst. Director of Residential Nursing

Nancy Nakhle, Director of Admissions

Vito Andrisani, Director of IDRC

Berenice Lopez, Director of Family Success Center

Ronald Hayes, Acting Director of Residential Life Men's Treatment, Detox, Halfway House

Shevon Bey, Assistant Building Manager S&N Apartments

Angelo Zecca, Director of S&N Apartments

Craig Wachsmann, Director of La Vida 3

Ivelisse Luque, Director of La Vida Too

Fr. Charlie Waller & Fr. William Naughton,
Director/Asst. Director of Pastoral Care

Robert Whitford, Director of Food Services

Rosanna Rosas, Administrative/Purchasing Assistant

Catholic Charities Leadership

Catholic Charities Leadership

Scott Milliken, Chief Executive Officer

Rocco Zappile, Chief Financial Officer

Dharmesh Parikh, Controller

Hope Eder, Human Resources Executive Director

Christopher Brancato, Development Director

Reina Rivas, Asst. Director HR Catholic Charities

Joseph Murray, Director of Early Learning Programs



Bishop Kevin Sweeney presents Catholic Charities Board President, Monsignor Herbert Tillyer with a check made possible through the Diocesan Ministries Appeal. This gift will help rebuild the O'Connor Halfway House, destroyed in August of 2019. Members of the Straight and Narrow Executive Team are in the background.

Road to Recovery

Kevin and the Monsignor Wall Social Service Center

Monsignor Wall Social Service Center (MWC) is an outpatient Medication Assisted Treatment and detoxification program, located in Paramus, New Jersey.

It has been in operation since 1971, providing outpatient care to adult men and women who happen to have an opioid addiction. As part of its compendium of treatment services, the Monsignor Wall Center provides specialized services to women who are pregnant, HIV positive individuals and individuals that are involved in the criminal justice system.

The Monsignor Wall Center provides a medically monitored treatment regimen; individual and group counseling; gender-specific groups for women; testing, counseling and referral (when applicable) for pregnant women; counseling for those with HIV; education about opioid addiction; education about Methadone; family and couples counseling and 12-step education. Case management and referral services are provided for addiction recovery (when applicable), housing, employment, primary healthcare and mental health problems. At the Monsignor Wall Center, we offer a true continuum of care.

We strive to advocate for those who we serve at Monsignor Wall and provide a voice for clients who are working on their individual recovery to integrate back into society. We hope to end negative stereotypes associated with addiction and Medication-Assisted Treatment.

One such individual who we have helped at the Monsignor Wall Center is Kevin. Kevin is a 34 y/o Drug Court client who began his recovery as a residential client in Paterson, then moved in to our Half-Way House and completed this program 6 months later. He now continues his outpatient journey at the Monsignor Wall Center. He expressed his gratitude, and asked for us to share the following:

"Hello, my name is Kevin and I am involved in the Monsignor Wall Methadone Clinic. Before, I was involved with Catholic Charities I was in and out of jail since I was just 14 years old. My addiction has caused me to be homeless, lose my rights to my beautiful daughter and lose friends. I have lied, cheated and stolen to find my next high. The last time I went to jail will be my last. I went to Straight and Narrow's inpatient program, followed by their Halfway House and now I utilize this clinic. I now maintain a full time job, have my own apartment, and work every day to make a better life for myself. I am grateful to the many who have helped me along the way!"

We are blessed to know Kevin and to assist him along his road to recovery!

Providing help,



Creating hope.

Fire at 410

The Straight and Narrow Fire – 1 Year Later

www.ccpaterson.org/snfire



Catholic Charities
Diocese of Paterson
www.CCPaterson.org

January 2021

Dear Friends of Catholic Charities, Straight and Narrow,

We remain grateful and in awe of the support of our community in the past year and a half since the devastating fire at Straight and Narrow.

As you are well aware, on August 24, 2019, Straight and Narrow's 410 Straight Street facility was destroyed in a massive six-alarm fire. The subject facility was originally constructed circa 1920 as one of Paterson's many turn-of-the-century industrial mills. The 410 Straight Street building housed our 50 bed men halfway house, women's clinical office space, and warehouse. The warehouse was used to store our many donations from clothing for adults, children, children's toys, furniture, and equipment.

The halfway house clients are currently relocated at an alternate agency location in Passaic. Our primary goal was to continue to provide treatment services to the men at the halfway house who had already lost everything.

To date, we have executed the AIA contract engaging NK Architects and have executed the proposal with LAN Associates for the site surveying and engineering analysis to begin. We have visited other treatment programs to brainstorm best design concepts and how to best maximize our space, allow for the highest standards in patient care, and ensure the flow of services meets regulatory requirements. Most recently, we have executed a contract with Joseph A. Natoli Construction Company to serve as the Construction Manager for our project.

We have had several departmental planning focus groups with the architect to discuss our needs and future goals of how the new 410 building can best meet the needs of our community and ensure smooth and comprehensive operations of all services. We currently have transitioned to the design phase and are eagerly awaiting completed architectural drawings.

The overarching goal is to establish a comprehensive campus like setting to best accommodate our daily client and operational needs, to include, replacement of the 50 bed male halfway house, storage space for in-kind donations, clinical office space, pastoral care services and related multi-purpose room, medical inpatient withdrawal management unit, admissions department, outpatient treatment services, food service, administration, and potentially other areas to best meet the evolving needs of the recovery community.

On August 7th, Bishop Sweeney presented Catholic Charities with a check for \$319,760 to help rebuild Straight and Narrow's 410 building. These funds were made possible through donations to the 2019 Bishop's Annual Appeal. In addition, Catholic Charities has raised an additional \$250,000 in donations sent directly for fire recovery. This support will be used to help rebuild this vital program.

Your support of Straight and Narrow allows us to continue to provide help and create hope for those in recovery. We are looking forward to a bright future ahead!

Sincerely,

Angela Nikolovski

Straight and Narrow Executive Director



On August 24, 2019, Straight and Narrow experienced a devastating fire. We have persevered on to provide help and create hope for those in recovery. In February, we proudly honored the Paterson Fire Department for their life saving efforts at our 50th Annual Murray House Dinner Dance. Bishop Sweeney presented Catholic Charities with a check for \$319,760 to help rebuild Straight and Narrow's 410 building.



The Monsignor Mark Giordani Center for Rehabilitation

Our dream is becoming a reality

In 2018, Straight and Narrow was blessed to receive the largest donation pledged to Catholic Charities of Paterson in honor of Monsignor Mark Giordani. The longtime Rector for the Cathedral of St. John the Baptist, Monsignor Mark is known for his love of the poor and his tireless work in the City of Paterson. His dedication to those served by Catholic Charities is unmatched.

The original Straight & Narrow facility located on the corner of Straight and Narrow Streets has been renamed the "Monsignor Mark Giordani Center for Rehabilitation Center". The generous gift from the Moglia Family Foundation in his honor has been used to renovate the original site and expand services to include a Wellness Center at Straight and Narrow during a time of great need. The purpose of the project is to design a safe, secure, warm and inviting recovery center for individuals in all stages of recovery.

Monsignor Mark Giordani

CENTER FOR REHABILITATION AT STRAIGHT AND NARROW

396 STRAIGHT STREET, PATERSON, NEW JERSEY



Catholic Charities

DIOCESE OF PATERSON

Providing Help, Creating Hope

Straight and Narrow strives to create a caring environment that offers compassionate and reduce the discomfort and anxiety associated with recovery from substance use and mental health disorders. Our new wellness center will allow individuals to utilize the methods learn in treatment to rebuild their lives. The wellness center will integrate the bio-psycho-social-spiritual aspects of wellness to enhance awareness of the self and relationships with others.

Honoring a beloved priest,

2020 Update on Construction:

Monsignor Mark Giordani Building: The back of the building has been completed. The EPDM (ethylene propylene diene monomer) roofing system is completed, aluminum trim and soffits are being installed as brick is being repaired. Brick replacement and tuck pointing are at 95% completed and expected completion date is end of February 2021, weather permitting. The new Monsignor Mark Giordani signs were removed to prevent damage during paint removal process on the corner of the buildings, once work is complete in these areas signs will be reinstalled.

The Wellness Center: The Wellness Center has been completed and Certificate of Occupancy was obtained from City of Paterson on 5/18/2020. We have purchased and assembled all exercise equipment. The Wellness is fully furnished and ready for use. All video equipment has now been delivered and will be completely installed by the end of February, 2021. Recruiting efforts have begun for certified trainers to facilitate classes.

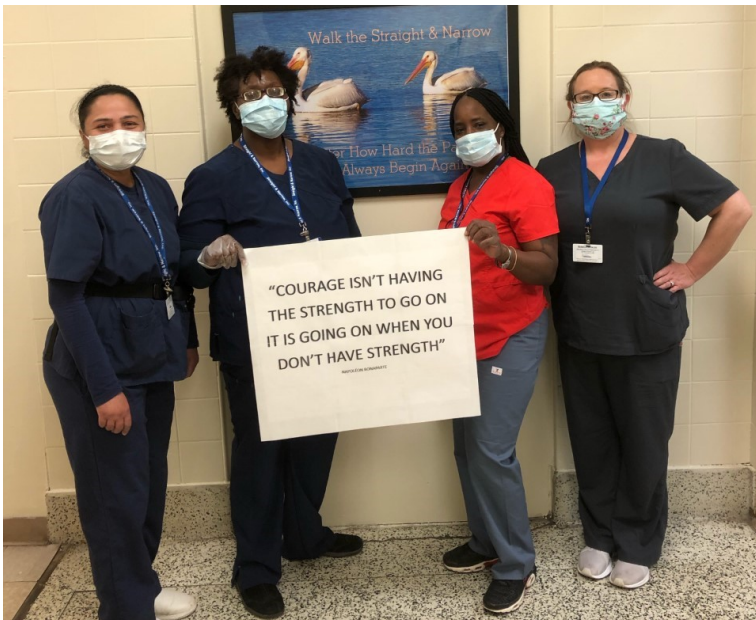


Helping those in recovery.

Straight and Narrow

Persevering Through COVID-19 - Battling the Crisis of Addiction

Straight & Narrow, Inc. has developed treatment and prevention programs in response to emerging and systemic needs of the community ever since its inception in 1954. At the core of Straight & Narrow's response to each of these needs is the commitment to the Catholic Charities mission of "...providing help – creating hope..." Through this commitment, Straight & Narrow has established a host of programs that provide individuals, families and the community with the knowledge, skills and support needed to create positive, lasting change. In keeping with its mission statement, Straight and Narrow (S&N) develops and delivers quality integrated and comprehensive specialized health care, education and prevention services to our community. Our experienced and highly qualified professional staff provide innovative and compassionate services to individuals struggling with substance use and co-occurring disorders, promote healthy cognitive development and education for children, and encourage family participation and support ensuring a holistic approach to all of our services. Our strength lies in our ability to adapt to change as care delivery and community human services needs require. As a community services provider, we remain attentive to the health and well-being of those we serve through education, outreach, and various progressive practices. Straight and Narrow is committed to improving the physical, emotional, spiritual and cognitive development of the community served. We strive to provide leadership through practice, education and research; affiliating with other institutions, and offering whenever possible, technologically advanced services.



Straight & Narrow has become one of the oldest and largest organizations of its kind in the country. Providing a comprehensive continuum of treatment services separates us from others alike. Today, Straight & Narrow provides adult long-term residential drug treatment for men and women, women with children, halfway house treatment for Drug Court men, medication assisted and outpatient treatment services, detoxification services for men and women and specific programs for women of childbearing age, pregnant women, women with children, clients referred from the criminal justice system, and those with co-occurring disorders. Straight & Narrow's community based services include permanent supportive housing for individuals with specialized medical conditions, an Intoxicated Drivers Resource program, Family Success Center, and two Daycare centers.

At Straight and Narrow we believe that holistic treatment is the catalyst for change. Straight and Narrow is committed to improving the physical, emotional, spiritual and cognitive development of each individual served. We strive to assist the client's in reaching their goals of recovery. We are there to provide support and compassion to help the client's face and overcome their many underlying obstacles and challenges.

This year we have been faced with several unprecedented challenges, in the midst of a health pandemic we all came together to support one another and prioritized the health and safety of our community.

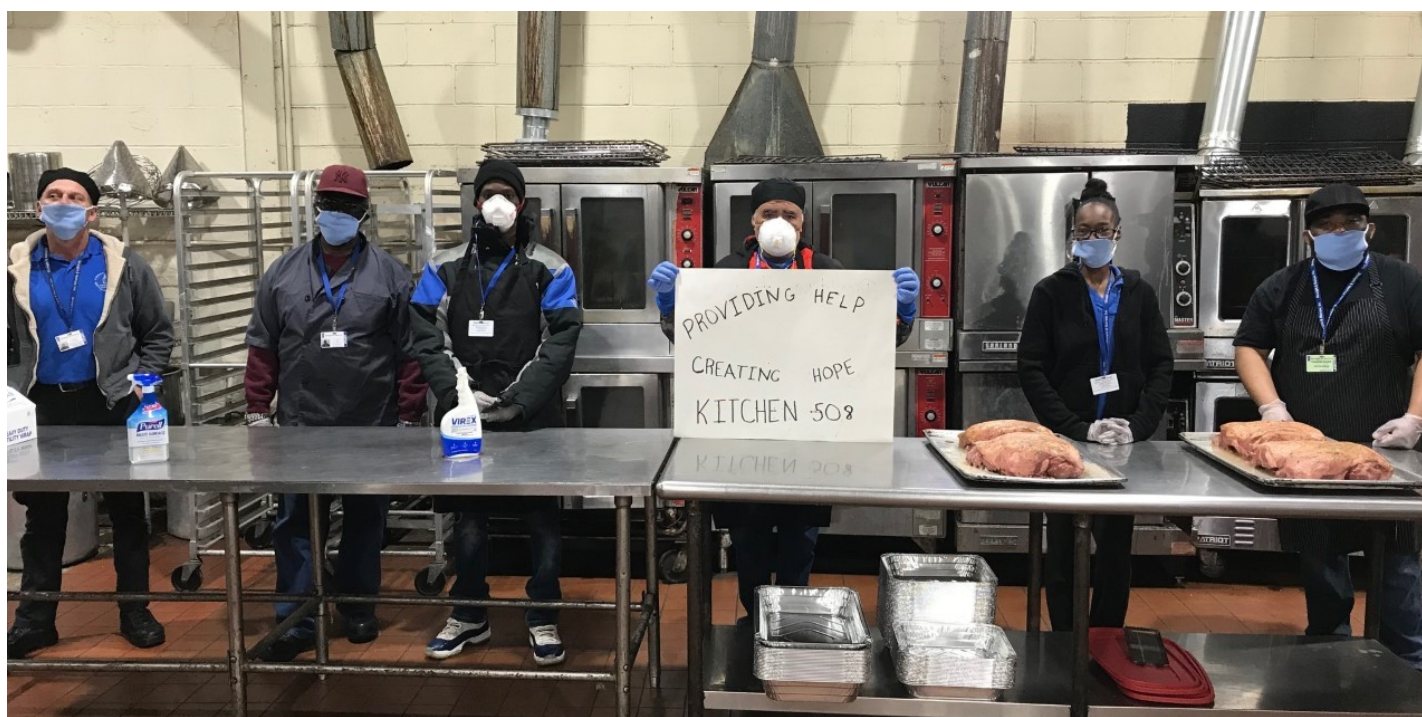
Through COVID-19, we at Straight & Narrow have remained operational, serving our most vulnerable populations during this time when support, compassion and understanding are needed most. We are one of the largest organizations of its kind due to our committed and professional staff who provide services tirelessly each day to ensure our clients receive a holistic approach to treatment and promote overall wellness and recovery.

SN continues to ensure safe and healthy conditions for all of its clients, employees and visitors. Since the beginning of the COVID-19 pandemic, SN has enforced all standards required by governing agencies, followed guidance offered by Center for Disease Control (CDC) as well as local, state and federal requirements. We have implemented various protocols to prevent and control the spread of the virus.

In an effort to keep our community, clients and staff safe in the midst of this health pandemic, we have instituted several precautionary measures for our community. Clients who yielded a positive result were placed in isolation until medically cleared. Cleaning and sanitizing has been increased since the on-set of the pandemic, however we are further increasing cleaning/sanitizing schedules currently. In addition to our in house maintenance team, we have engaged an outside cleaning company as well. We continuously reinforce wearing of PPE for both clients and staff, enforce social distancing and CDC guidelines. PPE supplies have been provided to our staff to ensure overall safety and compliance. Staff monitoring and check points are located at all facility locations within the facility to conduct a symptom assessment at the beginning of each shift. All client temperatures are monitored twice daily on all units. Client's in isolation are being monitored daily by medical staff. Client and employee testing is currently being conducted as per the newly received DOH guidelines. As per CDC guidelines, quarantine is completed upon 10 days, at which point the clients are placed on the residential units. Clients who are symptomatic remain in quarantine under medical care and observation.

This has been a difficult year and our teams' strength, motivation and resiliency is truly admirable. During these times of adversity, we all have come together to be of support to one another, provide comfort, strength, motivation and inspiration to our community. We are proud and thankful to see Straight and Narrow staff bring our mission to life during these difficult times.

We would like to thank all of our staff for their tremendous efforts, continued dedication and unwavering commitment. Now and throughout the year, we are grateful to provide help and create hope for those in recovery and all of those most in need.



Straight and Narrow Admissions Department



Straight & Narrow's Admission Department is designed to be a non-judgmental first line of contact for individuals seeking treatment for substance use disorders. Individuals are screened and assessed for admission eligibility to Straight & Narrow according to specific criteria and guidelines, in compliance with DMHAS guidelines and agency licensure. Our Central Intake office provides access to the following programs/levels of care: (3.7WM) Detoxification, (3.7) Short-term Inpatient, (3.5) Long-term Inpatient, (3.1) Halfway House, (2.1) Intensive Outpatient, (1) Outpatient.

All potential clients are screened for admission eligibility. This may be done in the form of an interview conducted by an admissions counselor or as a review of a prior assessment from a referrer. Screening interviews may be conducted in person, via telephone, or through secure video conference with one of our staff. Client's screening, along with medical documentation will be jointly reviewed by our Admissions staff and Medical staff. The client is assessed for the appropriate level of care as determined using ASAM level of care criteria. Funding eligibility is determined upon completion of the DASIE (DAS Income Eligibility and Initiative Eligibility). Clients can then be provided an admission date based on bed availability at the time of scheduling. Medical insurance is not needed to be eligible for treatment. Straight and Narrow offers treatment

at no cost for those individuals who qualify for available funding sources.

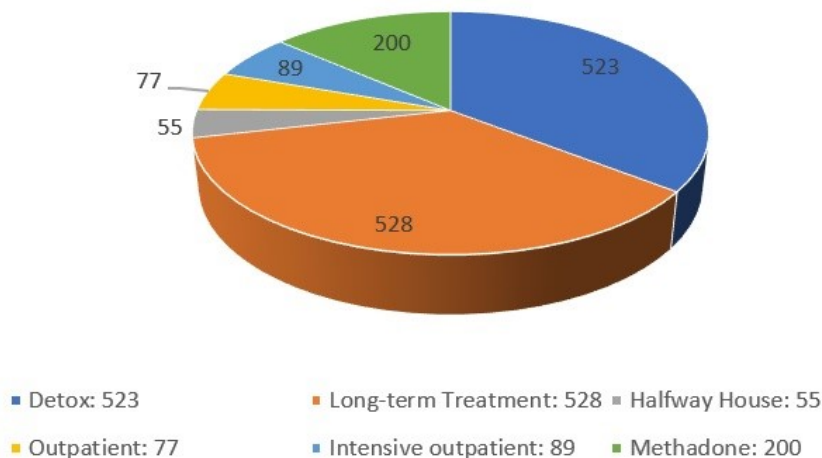
Admissions Department Team Members

Nancy Nakhle, MSW, LSW - Director of Admissions
Kaitlynn Turre, MSW, LSW- Admission Coordinator
Vito Andrisani, MA, MAOB, CCS, LCADC - Admissions Consultant
Maria Lopez - Counselor-intern/ Intake Worker
Cindy Meakem, MS- Admissions Counselor
Cyvonne Robinson, BA - Admissions Counselor
Doris E. Jackson, BA - Admissions Counselor
Christene Smith, MSW- Admissions Counselor
Ariel Mancheno, BA - Admissions Counselor



Total Number of Admissions in 2020: 1,472

Straight and Narrow Admissions



During the year of 2020 the Admissions Department continued to help those who are most in need through a global pandemic. The Admissions Department worked closely with our Medical Department to implement a safe protocol for testing/screening all incoming new clients for COVID -19. All providers and stakeholders were updated monthly on new guidelines for Admissions during a health pandemic. We continued to concentrate efforts in outreach virtually and upholding the vision and mission of Catholic Charities, Straight and Narrow. The Admissions Department goal remained to provide help and hope to those whom we are privileged to serve during a global health pandemic. The Admissions Department continues to connect with community partners' local and statewide, in order to maximize the delivery of services provided by Catholic Charities, Straight and Narrow.

Highlights:

- COVID -19 screening and testing for all new clients.
- COVID -19 testing offered to clients and staff as needed.
- Outreach meetings/ presentations were held virtually to outside providers and stakeholders to help maximize delivery of services provided.
- Doxy.Me was used for virtual medical consultations for potential new clients seeking treatment. Doxy.me uses Telemedicine to provide real-time health care and remote clinical services to patients, virtually, at a distance. This service is fully HIPAA compliant.
- Client Satisfaction Surveys continued in an effort to improve services clients' through global pandemic. We continued to provide empathy and were fortunate enough to help those in need. Some feedback:

"Great Communication with staff."

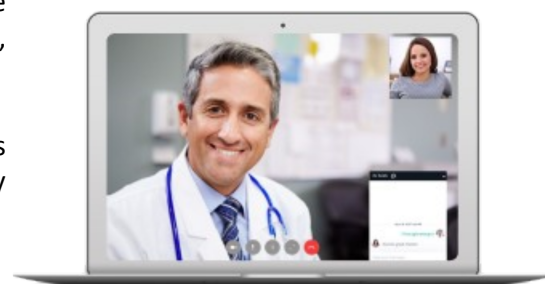
"Staff made my admission very comfortable."

"Staff is very professional."

"With COVID going on, Straight and Narrow is the best for rehabs, thank you S&N"

"Staff is very caring and attentive."

- Medication Assisted Treatment (MAT): Clients continue to start the initial process for Opt in/Opt out for MAT at time of Admission to ensure that there is no delay in the process. Straight and Narrow offers all forms of MAT including: Methadone, Naltrexone, Vivitrol, Buprenorphin and Sublocade.
- Presumptive Eligibility: Although Medicaid is our primary paying source, clients can be admitted who do not have insurance. For clients who do not have active Medicaid at time of admission, presumptive eligibility is applied.



Straight and Narrow *Medical Unit*

(Medically Monitored Inpatient Withdrawal Management Level 3.7—Detox)

Straight and Narrow's medical unit is the hub of client medical care. Our team consists of our Medical Director, Dr Rambaran and our newly appointed Director of Nursing, Erika Escabi, BSN, RN, CARN. Erika is a Certified Addiction Registered Nurse with over 10 years of experience in the addiction field. Our caring and dedicated nursing team consist of over 30 nurses and support staff to provide optimal medical care through the detox process as well as medical care and support to our residential clients and their children.

Some of the medical services we provide include: admission wellness physical completed by our doctor, psychiatric evaluation and treatment, routine medical care including care and treatment for acute and chronic conditions with medication management and medication education, HIV screening, testing and counseling, dietician assessments, dietary recommendations and client education related to healthy eating. The Medical team supports all of the Clinical departments, with training of staff and support if any medical emergency arises on the units. HR is provided with assistance for Employee Physicals and staff ongoing screenings.



Medical Director: Dr. Hayman Rambaran, FASAM

Director of Nursing: Erika Escabi, BSN, RN, CARN



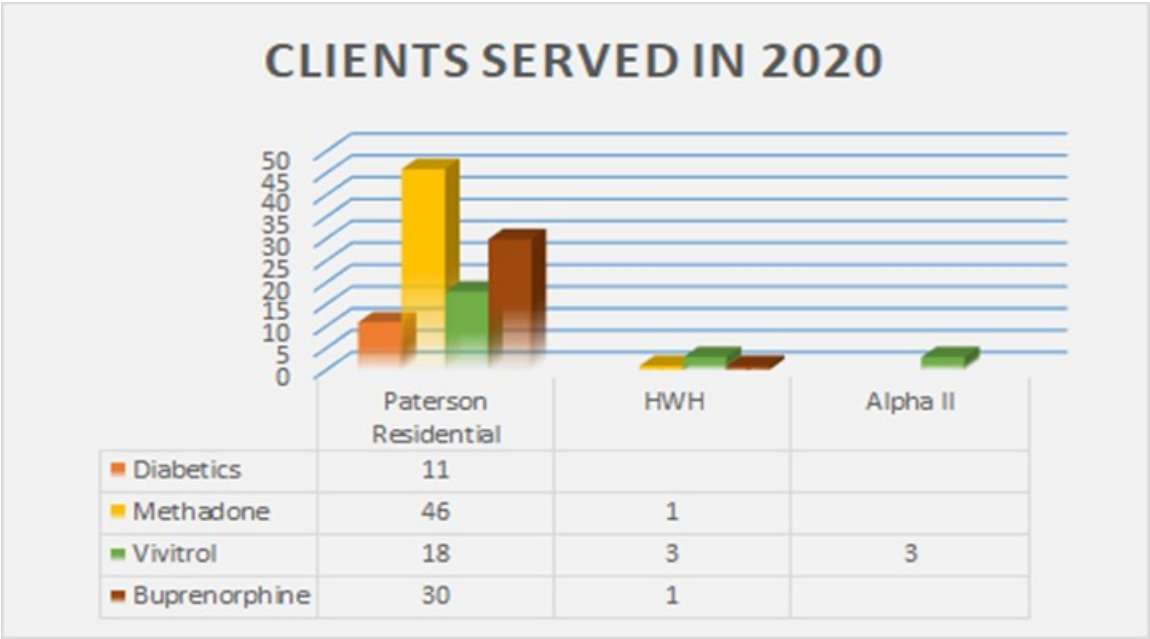
Like the rest of the world, Straight and Narrow was no stranger to the effects of the Covid-19 pandemic. Our client population not only had to worry about the devastating potentials of Covid-19, but also the effects of the opiate epidemic, the increased isolation, increased overdoses and limited access to treatment options.

All staff are asked to self-monitor for symptoms of Covid-19 and not report to work in the event they do feel ill or feverish. In addition, all staff are required to complete temperature screening and a Covid-19 risk assessment questionnaire upon arrival to work before reporting to their respective work location. Staff were also trained in proper temperature monitoring using an infrared thermometer at entry points of building.

Based on NJDOH HCP Exposure to Confirmed Covid-19 Case Risk Algorithm risk to staff remains minimal as all clients (except children) are able to wear face coverings and social distancing is maintained. Virtual clinical services were also provided in some cases as needed. The facility continues to test on a weekly basis and our active positive cases continue to decrease week by week.

During COVID-19 Pandemic, along with house Doctor Services, Medical department provided HIPPA compliant Tele-health services. Client’s health concerns were addressed by remote video conferencing clients with the Physician.

Several precautionary measures were instilled and mandated for clients and staff at Straight and Narrow. Masks were distributed and mandated to wear for all clients and staff in various departments. As part of COVID-19 symptom check, all incoming staff is mandated to report to medical for temperature checks. RL staff on each unit were showed and assigned on the use of Noncontact thermometer to monitor temperatures for all clients on their respective units twice a day. The daily temperature log readings then sent to medical for review and immediate notification to medical unit for any abnormal readings.



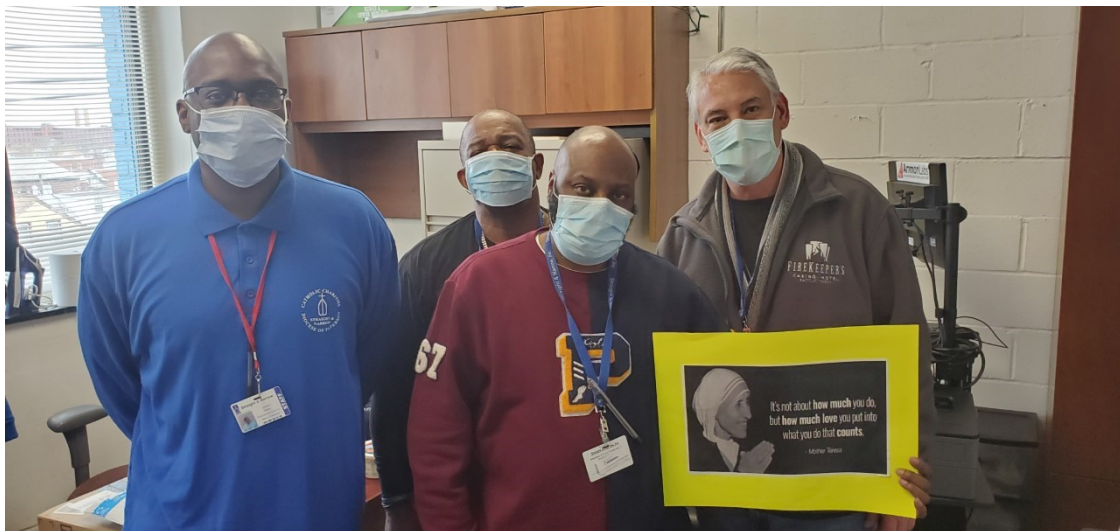
Straight and Narrow *Residential Treatment Services*

Medically Monitored Inpatient Withdrawal Management Level 3.7WM (Detox): organized service delivered by medical and nursing professionals, which provides 24-hr medically supervised evaluation to consumers whose withdrawal signs and symptoms are sufficient severe to require 24-hour medical monitoring.

Short-term level 111.7: Medically Monitored High Intensity Inpatient- highly structured environment designed to address specific addiction and living skills problems for consumers who are deemed amenable to intervention through short-term residential treatment.

Long-term level 111.5: Clinically Managed High- intensity Residential Treatment- provides structured recovery environment designed to address addiction and living skills problems for consumers with substance use diagnosis.

Halfway House level 111.1: Halfway House Substance Use Disorder Treatment is provided in a licensed residential facility which provides room, board, and services designed to apply recovery skills, prevent relapse, improve emotional functioning, promote personal responsibility and reintegrate the individual into work, education and family life.



Residential Treatment Services for Men

Senior Director of Residential Treatment for Men's Treatment, Detox and Halfway House: Maria Mora

During the COVID-19 crisis counselors were able to continue working with their clients virtually through doxy video sessions with all clinical services being met during this difficult time. All clients and staff are required to implement safety protocols and groups rooms and schedules were changed to meet the COVID-19 requirements of six feet distance between individuals. Residential life has been fantastic in helping assist clinicians with setting up doxy sessions and accommodating the schedule changes due to the COVID-19 requirements. Halfway house clients have begun pursuing employment as per their clinical requirements. Employment sites are approved based on implementation of safety protocols during the pandemic. Halfway house clients participated in OSHA 30 Certification at the HWH.

Residential Treatment Services for Women

Long-term level 111.5 Clinically Managed High- intensity Residential Treatment- provides structured recovery environment designed to address addiction and living skills problems for consumers with substance use diagnosis.

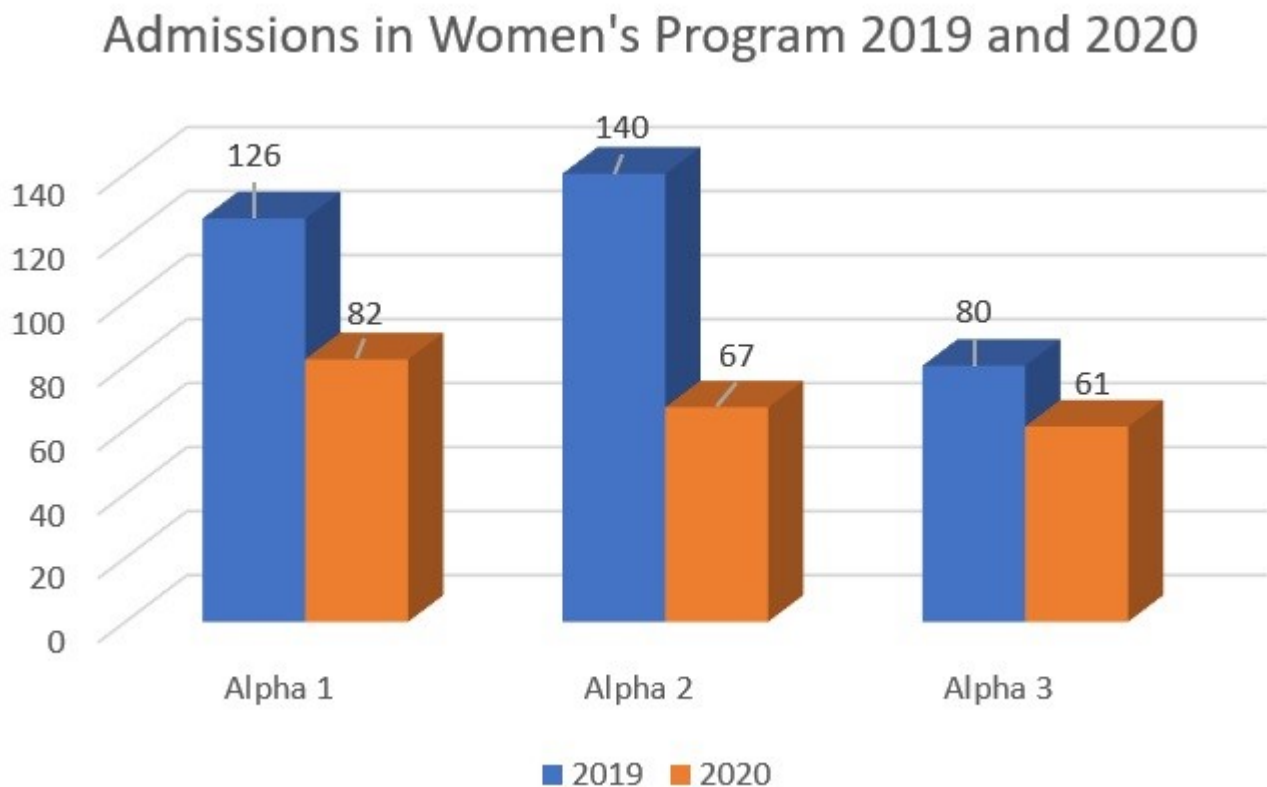
Senior Clinical Director of Women's Residential Treatment: Virginia Brown, LCSW, LCADC, CCS

Program Director: Louise Alexander

The Covid-19 pandemic brought many challenges to clients and treatment providers in 2020. Straight and Narrow interdisciplinary team collaborated and adapted CDC policies to keep staff and clients safe. Telehealth became a key component of service delivery for all of the residential programs. Clients were able to contact their loved ones through Doxy. Me sessions and continue to do this in lieu of in person family visits. DCPD visits were allowed to continue making sure strict Covid19 protocols were followed. Virtual AA and NA groups were brought to the clients for support. Client attend a virtual Nutrition group run by Rutgers and is a key component to mother and child nutrition education. Recently a crochet group was started and is well attended. We plan to start a virtual yoga group in 2021. Staff have been key in coming up with creative solutions to the challenges the Covid19 has presented.

The pandemic is continuing into 2021 but the processes that were implemented during 2020 are allowing Straight and Narrow to continue to provide vital long term residential treatment services.

Admissions to the Long Term Residential Women's programs were impacted in 2020 due to the pandemic. The following graph shows the change in the Admissions from 2019 to 2020 for Alpha 1, Alpha 2, and Alpha 3:



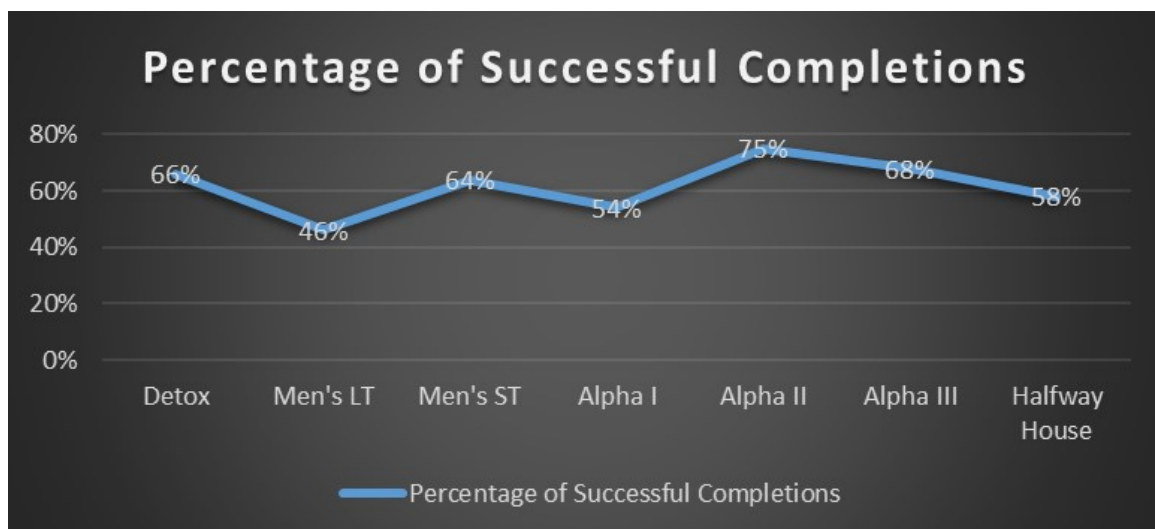
All Residential Data for Straight and Narrow

Please see all residential data collected throughout the 2020 year below:

Outcome Area	Inpatient Withdrawal Mgt.		Men's Residential LTR		Men's Residential STR		Alpha I		Alpha II		Alpha III		Halfway House	
	Number of Clients	% of Clients Served	Number of Clients	% of Clients Served	Number of Clients	% of Clients Served	Number of Clients	% of Clients Served	Number of Clients	% of Clients Served	Number of Clients	% of Clients Served	Number of Clients	% of Clients Served
Total Clients Discharged	493	88%	337	119%	44	90%	99	121%	67	100%	41	67%	104	196%
Successful Completion	324	66%	156	46%	28	64%	53	54%	50	75%	28	68%	60	58%
LACA	158	32%	148	44%	11	25%	33	33%	17	25%	8	20%	40	38%
JWM-1-5/ R-0-3 Mos	146	92%	128	86%		100%	29	88%	15	88%	6	75%	40	100%
JWM-5-10/ R-3-6 Mos	12	8%	19	13%			3	9%	2	12%	2	25%		
JWM-10- 15/R-6-9 Mos			1	1%			1	3%	0	0%	0	0%		
R-9-12 Mos			0	0%			0	0%	0	0%	0	0%		
Administrative Discharge	1	0%	18	5%	2	5%	3	3%	0	0%	3	7%	2	2%
Therapeutic Discharge			5	1%	1	2%	0	0%	0	0%	0	0%	0	0%
Conditional Discharge			6	2%	1	2%	5	5%	0	0%	1	2%	0	0%
Medical Discharge	10	2%	4	1%	1	2%	5	5%	0	0%	1	2%	2	2%
Internal Referrals/ transfers	148	30%					5	5%	0	0%	3	7%	7	7%
Retention Rate		12%		-19%		10%		-21%		0%		33%		-96%
Turnover Rate		88%		119%		90%		121%		100%		67%		196%
Successful Completion	324	66%	156	46%	28	64%	53	54%	50	75%	28	68%	60	58%
Unsuccessful Completion	169	34%	181	54%	16	36%	46	46%	17	25%	13	32%	44	42%

Co-Occurring Services for Straight and Narrow

Outcome Area	Inpatient Withdrawal Mgt.		Men's Residential LTR		Men's Residential STR		Alpha I		Alpha II		Alpha III		Halfway House	
	Number of Clients	% of Clients Served	Number of Clients	% of Clients Served	Number of Clients	% of Clients Served	Number of Clients	% of Clients Served	Number of Clients	% of Clients Served	Number of Clients	% of Clients Served	Number of Clients	% of Clients Served
Co-Occurring Assessed	n/a		111	39%	7	14%	57	70%	33	49%		0%	51	96%
Co-Occurring Services Initial Evaluations	n/a		111	39.0%	7	14.0%	57	70.0%	19	28.0%	38	62.0%	51	96.0%
Co-Occurring Services Medication Monitoring	n/a		192	68.0%	16	33.0%	79	96.0%		0.0%	65	107.0%	51	96.0%
Co-Occurring Individual Sessions	n/a												0	
Co-Occurring-LIB groups	n/a		18		18		48		48		48		0	
Co-Occurring-Art therapy			n/a		n/a		n/a		0		n/a		0	
Co-Occurring Seeking Safety	n/a		12		12		40		48		40		0	



Straight and Narrow

Residential Life Services

The Residential Life (RL) staff in conjunction with the Clinical/Treatment staff play a major role in the day-to-day program functioning. Residential Life works with the clinical team and worksite supervisors' regarding assignment to worksites based upon the results of the worksite bi-monthly meetings. They participate in the multi-disciplinary treatment/clinical meetings and treatment interventions. The team also arranges telephone coverage for incoming agency calls, sort and distribution of mail for all clients' as well as agency staff, coordinating recreational and leisure activities, monitoring family visitations, and lastly monitoring of the same sex urine drug screens.

The primary responsibility of the Residential Life staff is to maintain high visibility, provide direct supervision, monitor, support, and redirect the residents who do not comply with the program rules and structure. The method of discipline is using the practice of training people to abide by rules and/or a code of behavior by utilizing corrective action methods which needs to be within our structure of the rehabilitation therapeutic process. The goal is to provide an understanding of their misbehavior while offering an alternative behavior whenever possible; and the concept of the resident responsibility and choice being central to the process.

Woman's Residential Life Director: Shevon Bey

Sr. Director of Residential Life for Women's Treatment Services: Khalilah Daniels

Men's Residential Life Director: Ronald Hayes

Activities and Outings

Since the pandemic of Covid-19 to current post Covid-19 all outdoor activities and outings were suspended; as a result of this Residential Life staff along with the Clinical/Treatment staff were put in a position to not only be creative with implementing in-house and/or indoor activities such as (i.e. pool table, ping pong table, board games, books, and various recovery-based games and materials) for all units. The team was also able to find online classes and workshops for the clients to participate in such as (i.e. Yoga and Crocheting) as well Zoom AA/NA meetings. Lastly, all of our units are equipped with Roku Boxes for movies and documentaries at leisure, and have access to our Catholic Charities YouTube site to view special events.



Straight and Narrow *Outpatient Department*

The Outpatient Department, also known as the “IOP/OP” programs, consists of three sites. The first IOP/OP program is located at 508 Straight Street in Paterson. The second program is located at the Halfway House which is now in Passaic due to last year’s fire. The third program is the OP/IOP program that is located at the Monsignor Wall Center in Paramus. The three IOP/OP programs are 12 weeks in length but can be adjusted based on a clients individual needs. Typically, the first 8 weeks consists of three 3-hour group sessions a week and weekly individual sessions plus weekly urine drug screens for a total of 10 hours of intensive treatment. If successful in IOP, the client will “step down” to Outpatient treatment consisting of 1-2 groups weekly and bi-weekly individual sessions. All three of the Outpatient programs accept clients who are prescribed Medication Assisted Therapy such as Suboxone, Methadone, Vivitrol, and also clients who are prescribed psychotropic medication. The IOP/OP program at “508” is an evening program from 5 pm to 9 pm three nights a week. This program accepts male and female clients who live in the local community. Some of the clients who attend have successfully completed Long Term Residential programs at Straight and Narrow and want to continue their recovery journeys with our agency. Drug Court and Probation refer to the program and clients also attend voluntarily. The IOP/OP program at the Halfway House only accepts male clients. It is designed to provide parallel care and support to the clients attending the Halfway House to support them as they learn to live clean and sober and transition back into the community. The IOP/OP program at Monsignor Wall center accepts male and female clients. The program is conducted early in the morning from 6am-9am. The clients who attend this program are new clients at Monsignor Wall and our IOP/OP services provide additional support and stabilization for their recovery. Clients who can’t attend in the morning can choose to attend treatment at 508. Other clients who attend are referred to IOP because they have not been able to achieve “clean time” and need additional support. Weekly staff supervision and MDT meetings are conducted to review clients and their progress toward their treatment goals. All services are conducted in accordance to the criteria set forth by Annex A1 DMHAS Fee for Service IOP and OP treatment.

Senior Clinical Director of IOP/OP and MWC: Virginia Brown, LCSW, LCADC, CCS

2020 has been a challenging year for all due to the arrival of Covid-19 pandemic in March, and the Outpatient Department was impacted. In the spring, during the initial stages of the pandemic, the Outpatient programs were closed to protect the safety of clients and staff. The programs have since resumed. When the second wave of Covid-19 occurred in the fall, outpatient services remained open. 508 Outpatient moved to a hybrid of telehealth 2 of 3 days a week. Monsignor Wall Outpatient groups are telehealth with some clients attending individuals in person and others using telehealth. Halfway House outpatient programs are conducted in person.



MAT/Outpatient Program at MWC

Medication Assisted Treatment (MAT) is defined by U.S. Department of Health and Human Services, Substance Abuse and Mental Health Services Administration and the Center for Substance Abuse Treatment as:

Any treatment for opioid addiction that includes a medication (e.g., methadone, buprenorphine, naltrexone) approved by the U.S. Food and Drug Administration for opioid addiction detoxification or maintenance treatment. MAT may be provided in an OTP or an OTP medication unit, or for buprenorphine, a physician's office or other healthcare setting.

Monsignor Wall Center, Paramus: Our methadone program began in 1971 in Paterson, N.J., relocated to 2 trailers in Hackensack then moved to its current location at Bergen New Bridge Medical Center in Paramus, N.J. The Monsignor Wall Center is the only Catholic Charities, Diocese of Paterson program located in Bergen County.

Medical Director: Dr. Hayman Rambaran, FASAM

Director of Nursing: Alfredo Nadera RN BSN, D.O.N. OP Services



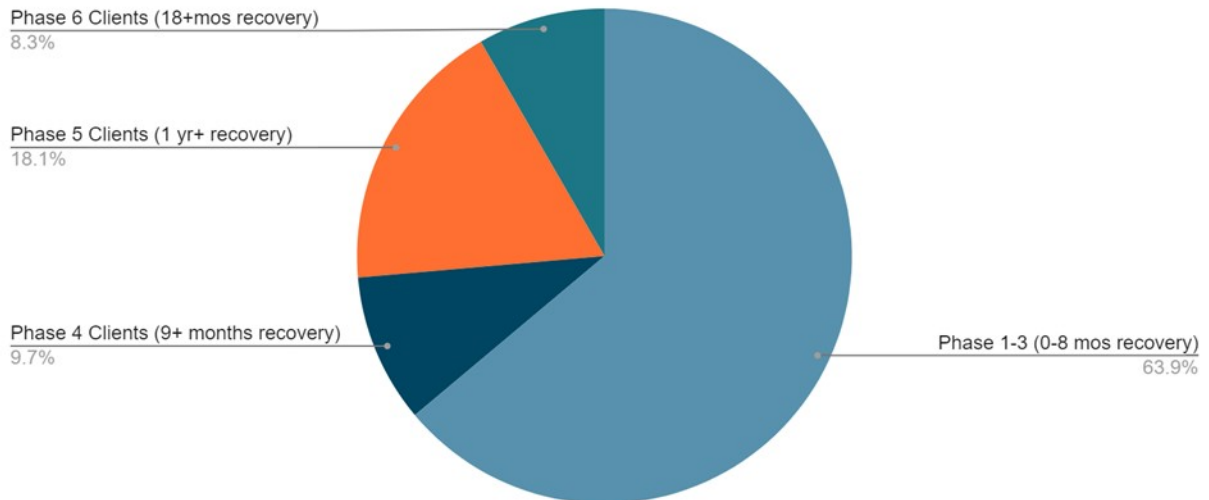
In 2020, we admitted 224 clients and are currently dosing over 211 Outpatient and Residential clients, 185 on Methadone and 26 on Suboxone.

2020 marked a year of great change. On March 23rd, at the onset of the Covid-19 pandemic and the New Jersey state lockdown, Monsignor Wall took the steps to ensure that there was continuity of care and methadone dosing for all its clients. The clinic remained open six days a week from Monday to Saturday and closed on Sundays.

Based on clients' phase counseling level, length of enrollment in the program, medical reasons and presumptive exposure and positive Covid test results, Monsignor Wall clients were provided with additional take-home bottle doses; staggered every other day on-site dosing and two and four week supplies of take home bottles. Those that were unstable due to constant use of illicit substances continued to attend daily.

The clinic followed all CDC recommendations and guidelines to combat the spread of the virus such as PPEs, facemask, social distancing and daily checks of client and staff temperatures and filling out COVID symptoms questionnaire.

MWC Clients in Long Term Recovery



The Monsignor Wall Center takes an active role in prioritizing pregnant women with Substance Use Disorder and Co-Occurring Disorders and in 2020, we admitted 9 pregnant women to our Residential methadone program, and 1 in the outpatient clinic. 4 outpatient women became pregnant. 5 went into full term, with 2 babies born with neonatal abstinence syndrome and treated successfully with medications in the neonatal unit at St. Joseph's Medical Center. Reports of withdrawal type discomfort by clients are reported to the medical team for adjustment of their methadone doses.

Vivitrol: Vivitrol Injections were introduced as part of S&N MAT Program in October, 2017 as part of our Opt-In assessment for Residential, Halfway House and Outpatient clients. After Opting in and waiting for their injections, clients start their daily oral naltrexone in the medical and Half-way House unit.

Suboxone (buprenorphine): As a medication used for opiate detoxification, we are now beginning a new phase in the use of monthly extended release injection of Sublocade for the treatment of moderate to severe opioid use withdrawal.

Narcan emergency response training for both current and new employees and availability of Narcan spray vials at key locations throughout our floors have given our staff the tools to combat this overdose epidemic. Many thanks to all first response staff for their quick and decisive actions during these emergencies!

Narcan Saves Lives! New Jersey Data

Overdose Deaths	Naloxone Administrations	Passaic County		Bergen County	
		2020 Data (Since January 1, 2020)		2020 Data (Since January 1, 2020)	
2,791	13,501	2020 Suspected Overdose Deaths	168	2020 Suspected Overdose Deaths	166
		2020 Naloxone Administrations	703	2020 Naloxone Administrations	601

Straight and Narrow

Medication Assisted Treatment

Straight and Narrow's Medication Assisted Treatment program, the Monsignor Wall Center, named after the agency's founder began in 1971, its current location in on the grounds of the Bergen New Bridge Medical Center in Paramus, N.J.

During 2020, the Straight and Narrow team along with treatment provides across the state have worked tirelessly to combat the opiate crisis facing our nation. Straight and Narrow operates its treatment services on the front line of the epidemic. Providing treatment to those in need at every level of care and social economic status.

Under the direction of our Medical Director, Dr. Rambaran, Straight & Narrow has continued to expand the use of medication assistant treatment within our programs. Systems have been implemented to ensure that services are expedited and offered at time of admission to promote successful completions and decrease urges and cravings while in treatment to ensure that clients can focus on their goal of obtaining recovery. Medication Assisted Treatment services have been expanded within our residential treatment programs and halfway house program. Medications include the use FDA approved medications, methadone, suboxone, and vivitrol/naltrexone.

As a state guideline, our MAT program prioritizes pregnant women with Substance Use Disorder and Co-Occurring Disorders (Mental Health and Substance use disorders)..

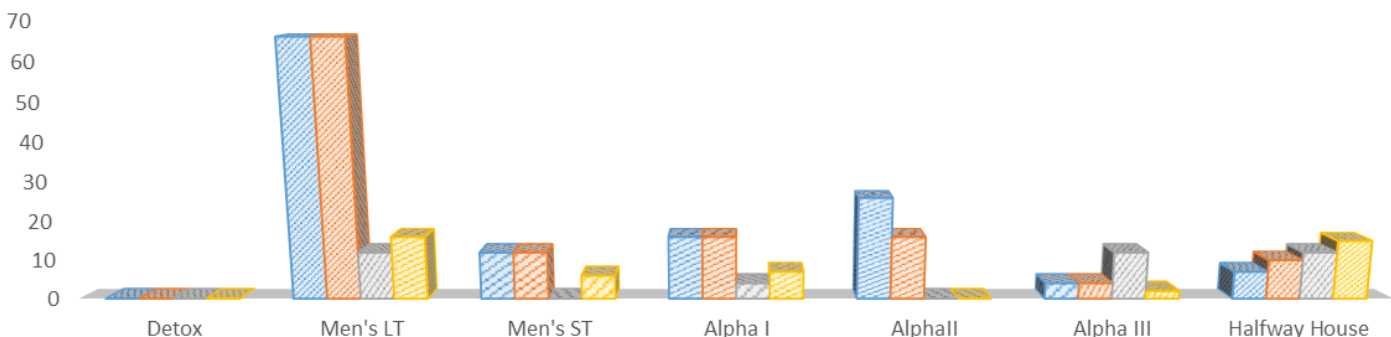
The Vivitrol Injection was launched as part of S&N MAT Program in October, 2017 as part of our Opt-In assessment for Residential, Halfway House and Outpatient clients.

Medication Assistance Treatment Collected Across all Residential Programs

Outcome Area	Inpatient Withdrawal Mgt.		Men's Residential LTR		Men's Residential STR		Alpha I		Alpha II		Alpha III		Halfway House	
	Number of Clients	% of Clients Served	Number of Clients	% of Clients Served	Number of Clients	% of Clients Served	Number of Clients	% of Clients Served	Number of Clients	% of Clients Served	Number of Clients	% of Clients Served	Number of Clients	% of Clients Served
MAT- Assessed	0	0.0%	160	56.3%	40	81.6%	82	100.0%	15	22.4%	61	100.0%	53	100.0%
MAT-Opt-In Referred			78	48.8%	18	45.0%	27	32.9%	12	80.0%	18	29.5%	34	64.2%
MAT-Opt-Out			82	51.3%	22	55.0%	55	67.1%	3	20.0%	43	70.5%	19	35.8%
MAT- Naltrexone			66		12		16		26		4		7	
MAT- Methadone			12		0		4		0		12		12	
MAT- Vivitrol			66		12		16		16		4		10	
MAT- Subutex			16		6		7		0		2		5	

MEDICATION ASSISTED TREATMENT

■ Naltrexone
 ■ Vivitrol
 ■ Methadone
 ■ Subutex



Straight and Narrow

Intoxicated Driver Resource Center (IDRC)

Intoxicated Drivers Resource Center (IDRC): The Educational Assessment Center is located in Passaic for first offenders and multiple offenders convicted of a DUI offense. The IDRC detains (12/48-hour clients), educates and screens all DUI offenders; which are governed by Chapter 162 regulations and Law 39:4-50. The IDRC is also a Resource Center for any person in need of finding a referral source.

Director: Vito Andrisani

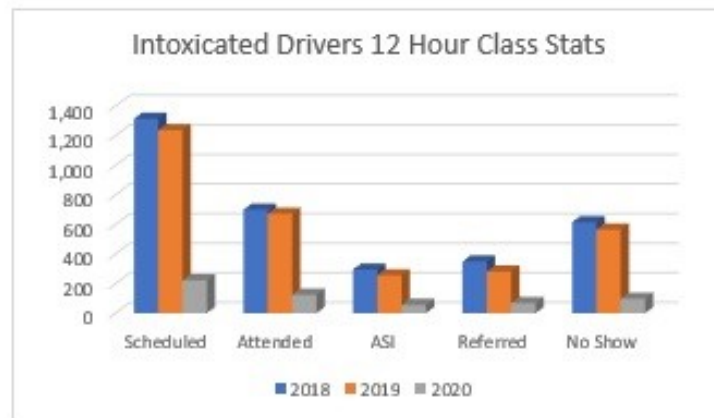
Due to the COVID-19 pandemic (Public Health Emergency); the County IDRCs were shut-down by the Governor mid-March 2020, and Passaic IDRC staff began working remotely 3/29/2020.

During the shut-down; Passaic IDRC canceled classes and contacted clients, sent notification letters to various Courts, moved clients onto 12/48-hour wait-lists, constant correspondence with IDP and County IDRCs, Affiliation Contracts for (12) Passaic affiliated providers, preparation and signing of County contracts and designation packets for the 12-designated Counties second offender program. Approval letters from 12-designating Counties and IDP to serve their second offender clients in the 48-hour IDRC program virtually.

The Passaic IDRC staff and IT department worked dynamically to implement the online courses for our 12/48-hour clients. PayPal, Zoom, and Formstack; are just some portions of the setup in order to launch the virtual classes. Passaic/Northern 48 IDRC is scheduled to begin our 12/48-hour programs virtually on 1/22/2021 (48-hour IDRC program) and 1/23/2021 (12-hour IDRC program).

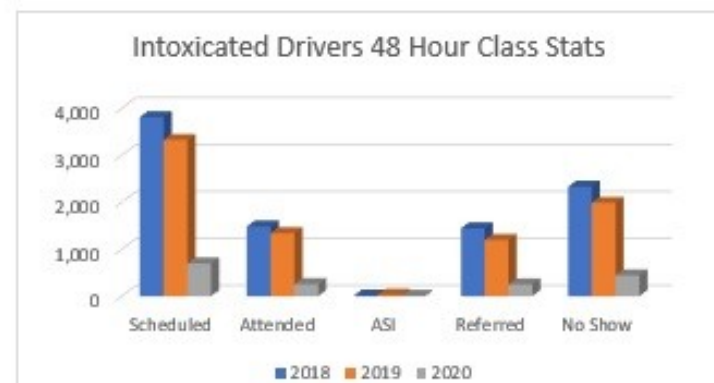
12 Hour Class Stats

	Scheduled	Attended	ASI	Referred	No Show
2018	1,314	699	295	349	615
2019	1,237	672	256	282	565
2020	222	124	56	68	98



48 Hour Class Stats

	Scheduled	Attended	ASI	Referred	No Show
2018	3,809	1,481	11	1,441	2,328
2019	3,321	1,337	28	1,192	1,984
2020	694	255	7	248	439



Catholic Charities Straight and Narrow (S&N)

Community Support Programs

Family Success Center

Apartments 1 and 2

La Vida Childcare Centers

Prospective Medical Day Care Program

Straight and Narrow is the largest nonprofit drug and alcohol treatment center in the country, helping over 1,200 people in recovery each and every day.

In addition to these extensive services we operate child care centers, permanent supportive housing, and the Family Success Center all located in Passaic County. These programs assist hundreds of individuals and families each day. Straight and Narrow is proud to help those most in need in our community.

In 2020, Straight and Narrow was awarded a grant from the City of Paterson Ryan White Grants Division which will be utilized to reinstate our Medical Day Care Program in 2021. This funding will allow us to provide a higher level of in-house support for those living in our Supportive Housing Programs.



*"Do not withhold
good from those to
whom it is due, when it is in
your power to act."*

Proverbs 3:27

Straight and Narrow *Family Success Center*

The Family Success Center is a one-stop community center providing services to individuals and families of Paterson and surrounding communities.

In 2020, the FSC started providing services virtually for all participants. The FSC provided services to over 1,200 families of which 523 were new to the center. The FSC assisted these families with obtaining services such as: linkages to other resources throughout Passaic County, parenting classes in English and Spanish, ongoing parent support groups offering informative workshops on various topics like health, nutrition, economic self-sufficiency and life skills; large holiday celebrations and monthly parent-child activities.

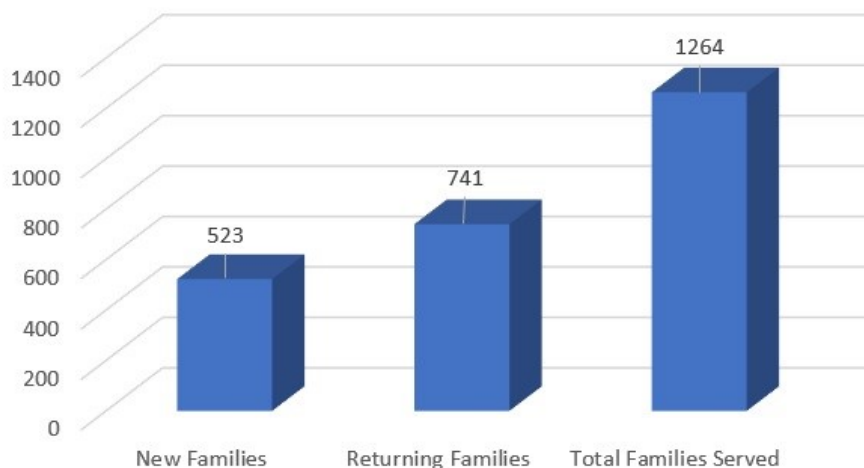
Also, throughout the year, we received support via donations from not only individual donors, but from local schools, and corporations for such items as clothing, personal care items, school supplies, toys, coats, baby items, among others which provided much needed resources to the families of this community. Thanks to these donations we were able to host various events/giveaways for the community while maintaining social distancing, wearing appropriate PPE, face masks, and following all CDC guidelines. Some of these events included our annual “Back to School Giveaway”, “Hygiene Items Giveaway”, and “Turkey and Brownbag Giveaway.”



FCS' Prevention Programs grant, hosted 6 cycles of a 10 week parenting class program in which parents from Passaic County participated. Sixteen parents successfully completed our Parenting program. The curriculum gave parents an opportunity to learn and practice new skills in an environment that was healthy and supportive for them and their children.

Lastly, we are happy to report that during the Annual Holiday Toy Giveaway we were able to assist over 158 parents and provided toys to 418 children from this community! Thanks to the center's community partnerships with Clara E. Coleman School in Glen Rock, NJ, Jersey Cares, St. Brendan's Roman Catholic Church and OASIS, we were able to aid needy families during the Holiday season.

Total Families Served - Family Success Center



Straight and Narrow

Supportive Housing Programs: Apartments 1 & 2

Prospective Medical Day Care Program

Building Manager: Angelo Zecca

Assistant Building Manager: Shevon Bey

The S&N Apartments I (390) include one-bedroom apartments designed to accommodate individuals with disabilities.

Each apartment offers a bedroom, private bathroom, 4 burner top range with oven, refrigerator and sink. Totaling 23 Apartments.

The S&N Apartments II (380) includes one-room studio apartment designed to accommodate individuals with disabilities. Each apartment offers a private bathroom, two-burner top range, refrigerator and sink. Totaling 52 Studio Apartments.

The primary goal of the Tenant Program regarding both locations is to provide permanent supportive housing to homeless individuals with special health conditions. The services provided include housing, advocacy, benefit/financial counseling, substance abuse and linkages to other related services and support systems.

Towards the end of 2020, Straight and Narrow was awarded a grant from the City of Paterson Ryan White Grants Division which shall be utilized to reinstate our Medical Day Care Program.

Medical Day Care Center (MDCC) programs was founded in 1987 and was the only medical adult day care program of its kind for people living with HIV/AIDS. The program team consisted of an ASAM-certified licensed physician, a Registered Nurse, two substance abuse counselors, a social worker/case manager, an activities coordinator, two drivers, administrative personnel, as well as a nutritionist, a consultant pharmacist, and maintenance personnel. Agency vans transported clients between home and the adult day care center, as well as to various medical appointments, and recreational facilities/activities. Clients regularly participated in individual and group substance abuse counseling services, educational and support groups, risk reduction meetings, nutritional and dietary monitoring; pharmacological assessments were provided on site,



Straight and Narrow
Early Learning Programs (ELPs)
La Vida Too
La Vida III

Straight & Narrow's two early learning programs help three and four year old children in the city of Paterson develop a strong educational foundation that will carry them through a rewarding and successful school and life experience. This is accomplished in a loving and nurturing environment where the children's physical and emotional needs are continuously supported by a staff of well-trained teachers, assistant teachers, and family workers. The mission of our early learning programs is to ensure high student outcomes through positive approaches to learning.



Student learning is structured through a project based approach, also known as Studies. This approach is a method of integrating New Jersey Department of Education learning standards into children's in-depth study of a meaningful topic. Students raise questions about the topic and find answers to these questions through investigation. Their interests and potential interests are a driving force behind each study which helps them develop the ability to persevere through challenging tasks while taking risks, demonstrating flexibility, following directions, making and learning from mistakes, and working as part of a team.

Like many services within our organization and across our country, the Early Learning Programs of Straight and Narrow were negatively impacted by the global pandemic. In-person instruction closed on March 16, 2020, and we still await the return of staff and students to our school buildings. There was a significant decline in enrollment which forced the closing of multiple classrooms and the loss of some very talented and highly valued staff members in October 2020. However, a trademark of early childhood education is perseverance and the staff at the La Vida schools showed true determination to succeed despite great adversity. Remote instruction took the place of hands-on learning and, while the learning curve was steep, students & staff were beginning to thrive in this new system by the end of the year.



Near or Far...We thank you for who you are!



All of our four-year old students participated in virtual “Moving Up Ceremonies” at La Vida Too & La Vida III in June 2020. Student performances showcased them singing their favorite graduation songs and discussing highlights from their last year in preschool. Each child received a certificate of achievement.

La Vida III received a very generous donation of \$7,250 in Shop Rite Gift Cards from the parishioners of St. Vincent Martyr Church in Madison, NJ for the Thanksgiving Holiday. Gift cards in the amount of \$50 were distributed to each family at La Vida III. In the past, they have donated turkeys and side dishes.

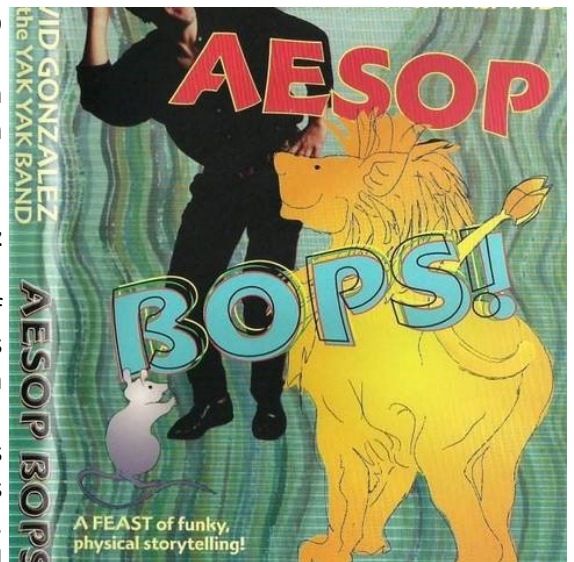
The Order of Malta continues their generous monthly delivery of food backpacks for our center’s families. Included in each packet this school year is a book for every student to help build their home library and reinforce a love of literature.

All students received a Chromebook for remote classes and they regularly receive new school supplies to assist with at home learning.

Family Success Center staff embedded at La Vida III over a two-week period to provide better outreach to families. Participating parents were very delighted with the information and support. The focus was unique to each family’s needs. FSC services Include: Information and linkages to various resources (housing, maternal health, medical care, etc.), Economic self-sufficiency / employment related services, Parent Education and Support, Life Skills training (budgeting, nutrition, etc.), Parent-Child Activities, Development of "Family Success" plans and Advocacy.

La Vida Too is implementing Abriendo Puertas, a Parent Leadership Program that engages parents in lessons that reflect their culture and focuses on helping Latino parents understand their important role in supporting their child’s educational success. There are 10 sessions in the workshops.

Aesop Bops! with **Storyteller David Gonzalez** (www.davidgonzalez.com). Students, families, and staff were treated to a virtual performance by Storyteller David Gonzalez. A zoo full of animals came alive in this production of Aesop Bops! which teaches children about sharing and friendship. With such stories as The Lion and the Mouse, and The Fisherman and his Wife, this show featured many opportunities for audience participation, leaving our students feeling like they had just performed the show too! David Gonzalez is not only an award-winning storyteller, but also a musician and poet, who masterfully transferred his art from in-person to live virtual entertainment.



Catholic Charities

Catholic Family and Community Services (CFCS)

ccpaterson.org/cfcs

Executive Director: Bob Jacob, MS, LLB, CSW
777 Valley Road
Clifton, NJ 07013

Telephone: (973) 279-7100
Fax: (973) 523-1150
Email: cfcsinfo@catholiccharities.org

For over 75 years, Catholic Family and Community Services, has provided at little or no cost, a full spectrum of services to individuals who are oppressed, families who are in crisis and communities who are disenfranchised.

We provide professionally based social services, including Veterans Services, Children's Programs, Emergency Assistance, Senior and Aging Services and much more.

The individuals who we serve are truly in need. Many work multiple jobs to make ends meet. CFCS bridges an ever widening gap between public resources and poverty. We rely on the community to support the poor and vulnerable in our communities, to meet the growing demand for services.



*"Only, they asked us to
remember the poor, the very
thing I was eager to do"*

Galatians 2:10

Catholic Family and Community Services Executive Team

Our 230 CFCS employees help bridge the gap between extreme poverty and needed services for those most in need. The vast and diverse staff team help prevent homelessness, provide needed references and referrals for parents with newborn babies, give out thousands of pounds of food each week, help shape young minds, keep teens and preteens off of the streets, give back to Veterans, provide support for senior citizens, and do so much more.

Bob Jacob, Executive Director

Ariel Alonso, Director of Community and Emergency Support

Jason Hunter, Operations Coordinator

Danielle Cuskey, Director of Targeted Evaluation

Carlos Roldan, Director of Food Pantries

Delia Rosario, Director of Youth at Risk Reduction Programs

Gloria Bodker, Director of Friendship Corner 2

Laura Zarife, Director of El Mundo De Colores

Lynn Gaffney, Director of Senior Day Programs

Melissa Schaber, Director of Veterans Services

David Pearson, Assistant Director of Veteran Services

Sr. Maureen Sullivan, Director of Pastoral Care

Michelle Zarife, Director of School Nutrition Program

Jiju Kottarathil, Senior Accounting Manager

Lisa O'Connor, Director of Service Coordination

Astrid Herrera, Director of Accreditation

Karina Calabuig, Site Director of Hope House

Kathy Talmadge, Site Director, Franklin Office and
Program Director of Meals On Wheels

Catholic Charities Leadership

Scott Milliken, Chief Executive Officer

Rocco Zappile, Chief Financial Officer

Dharmesh Parikh, Controller

Hope Eder, Human Resources Executive Director

Christopher Brancato, Development Director

Reina Rivas, Asst. Director HR Catholic Charities

Joseph Murray, Director of Early Learning Programs



New Jersey First Lady Tammy Murphy with members of the Catholic Family and Community Services Executive Team and Paterson Mayor Andre Sayegh, at the Fr. English Food Pantry in Paterson.

First Lady Murphy accepted a Caritas Samaritan Award on behalf of the New Jersey Pandemic Relief Fund, where she serves as the Chairwoman of the Board.

Dying with Dignity

Remembering Rolando

Catholic Charities, Catholic Family and Community Services provides help and creates hope for thousands of people each day, throughout all stages of life.

The individuals we serve are the soul of what we do, and we give thanks to God for them.

There are some people who we assist for decades. Others may drop into our lives for one moment, one bag of food, or one act of kindness. Others, like Rolando, leave us too soon.

Rolando did not come to us, instead we found him.

In late May, one of the students enrolled in our At-Risk Youth program, approached his case manager. He stated that he knew someone in dire need of help. He reported that a man living alone named Rolando in his apartment housing complex looked sickly and had no food to eat. This young man was so kind and considerate and offered to spend his own money to purchase groceries for Rolando. Our case manager said not to worry, and that she would deliver food, prepared by our food pantry, to Rolando's residence.

When she visited, she brought food to Rolando, but found him in great discomfort. He had been living in squalor and had no food to eat. What's more, Rolando had an inoperable brain tumor and seemed to be entering his final stage of life.

Our case manager reached out to our food pantry director Carlos Roldan for more assistance.

The very next day, Carlos visited Rolando and brought a week's supply of food with him. Carlos spoke with Rolando and learned more about him. Rolando happened to be undocumented and came to the United States several years prior to provide for his wife and four children living in Guatemala. Over a year ago, Rolando developed a brain tumor and was able to get surgery at a local hospital through their charity care program. Sadly, the tumor returned, and Rolando could not find any medical care and had no money left. He was terminally ill. Rolando continued to work through his severe illness to assist his family. COVID-19 and his worsening condition forced Rolando out of work.

Carlos, moved by Rolando's story, his beautiful family, and his positive spirit went above and beyond to assist Rolando.

He worked with CFCS' Director of Pastoral Care, Sr. Maureen Sullivan to get Rolando medical support through St. Joseph's Hospital. Our friends and partners at St. Joseph's went above and beyond to work with us to provide care for Rolando. Rolando did not have access to a working kitchen, and Carlos was even able to obtain daily hot meals for Rolando. Rolando's wife would Facetime with Carlos and tell him Rolando's favorite foods, which Carlos would order from a Guatemalan restaurant. Carlos brought comfort, friendship, dignity, and a ray of light to Rolando.

Providing help,

As Rolando's condition worsened, his only request was to get back home to his loving family. Carlos worked for hours speaking to 3 embassies but was unable to get Rolando home due to COVID-19 travel restrictions. Carlos now realized that he had to find Rolando palliative care.

Through the grace of God, and after many calls, Carlos was able to find a hospice care center that welcomed Rolando at no charge. Carlos visited Rolando every day until the end of his life. Sadly, Rolando went to the Lord in August. Carlos was even able to get Rolando's funeral costs donated.



"I hope to someday personally bring Rolando's ashes to his family in Guatemala. I would love to meet his wife and children who Rolando loved so dearly. He sacrificed his life for them. He missed them dearly until his dying day. I made a friend who I will never forget and I thank Catholic Charities, and the many who support us for allowing me to help him. I hope that I brought some joy during the final days of Rolando's life," Carlos said.

Though we are saddened by the loss of Rolando, we are proud.

Proud that Carlos connected to Rolando and provided friendship during the final stage of his life. Proud of all who helped, from the boy in our at-risk youth program, to the hospice center, to the many who have contributed during this challenging time. Proud that Rolando's legacy will live on forever through his children, Carlos and the work of Catholic Charities.

Please pray for Rolando's family and for all our sisters and brothers in need throughout the world.

Creating hope.

A Beautiful Tribute

The Rev. Msgr. Herbert K. Tillyer Campus for Senior Living

Congratulations to Catholic Charities, Diocese of Paterson Board President Monsignor Herbert K. Tillyer.

On August 26th, he was surprised by Bishop Kevin Sweeney, Vicar General Msgr. Mahoney, members of the Riese Board of Trustees, members of the St. Peter's Parish Family, Paterson Mayor Andre Sayegh, NJ State Senator Nellie Pou, Councilman Luis Velez, and close family members and friends at a socially distanced celebration.

At this event, the campus at the Governor Paterson Towers was named in his honor. There are 518 units in the Rev. Msgr. Herbert K. Tillyer Campus for senior living. The 3 buildings that make up the Towers provide excellent, safe and affordable housing for the elderly.

Located in the Sandy Hill section of the city, the Governor Paterson Towers has been serving the elderly population with housing for decades. The apartments there provide safe and affordable housing for low-income seniors living on fixed incomes. Three buildings make up the Governor Paterson Towers campus with 518 housing units, including the Murray M. Bisgaier Residence, also known as the North Tower, which is the tallest building in the city.

According to the Riese Board, "Msgr. Tillyer has consistently championed efforts to ensure the financial viability and quality of "life for the residents. Currently under his direction and leadership, Riese board of trustees and Msgr. Tillyer are in the process of implementing a financial reorganization plan to ensure the effective operation and financial stability of the Riese campuses for decades to come."

Scott Milliken, president and CEO of Diocesan Catholic Charities, said after the dedication, "The three buildings that make up the Governor Paterson Towers provide excellent, safe and affordable housing for the elderly. Many of the seniors in these buildings participate in and are served by our Catholic Family & Community Services Senior Day Care and Activities Programs under the direction of Lynn Gaffney and her dedicated staff. With the help of our Father English Food Pantry, we have been providing food for these seniors throughout the COVID-19 pandemic. Msgr. Tillyer has been a member of the Riese Board for more than 40 years, and Catholic Charities' Boards for more than 50. He is a vital part of the Catholic Charities family and we congratulate him on this incredible achievement."

Many of the seniors at Catholic Charities Senior Day Program and Activities Center reside in these buildings, right in the heart of Paterson.

Monsignor Tillyer is the only person to serve on all 4 of Catholic Charities Boards of Trustees (Straight and Narrow, Catholic Family and Community Services, Department for Persons with Disabilities and Catholic Charities). He has been a member of the Rise Board for over 40 years and of Catholic Charities Board for over 50!

We are so proud of Monsignor Tillyer and grateful for all he does for those in need!

Providing help,



Creating hope.

Catholic Family & Community Services

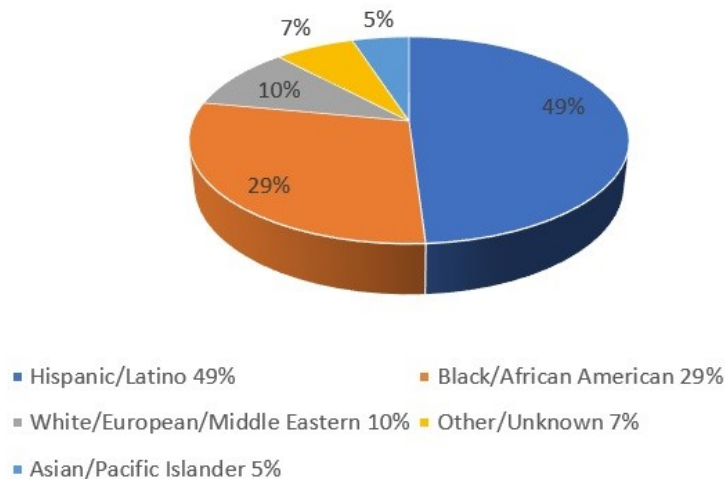
Helping More Than Ever Before

CFCS is a multi-social service agency located predominantly in the heart of Paterson, NJ with satellite locations in Dover and Franklin, NJ. CFCS lives its mission of serving the needy and vulnerable in our community by meeting some of the most basic human needs of food, shelter and clothing, and serving some of the most vulnerable in our communities throughout their age spectrum. CFCS often stands in the gap between government funding and our clients' hopelessness, hunger or homelessness.

2020 was globally a difficult year and CFCS learned to adapt to the changing times and the increase in need. Our staff needed accommodations for their families and children. Our volunteers dwindled and their assistance was limited in many of our services. Grants and contracts changed regulations or were eliminated. Parishes and citizens donated less and needed more help. Yet, with the support of 222 paid staff, 886 volunteers, 50 grants and contracts, donations from 26 parishes throughout the diocese, and an overall operating budget of over \$17.0 million, CFCS provided services to over 200,000 people in 2020. Every day, CFCS does **"much more with much less"** such as resources, staff and funds.



Those We Serve



Catholic Family & Community Services relies heavily on volunteers for several of its programs, in particular: the food pantries, meals on wheels and senior programs must have individual and group volunteers to provide needed services. Our thrift shops were closed during the pandemic.

Covid-19 caused a serious interruption in the availability of many volunteers. Organizations, such as parish groups, colleges/universities, elementary and high schools, community service organizations, corporations and government supported volunteer programs all cancelled their volunteer programs because of Covid-19. At the same time, needs for CFCS services grew for example: the demands of the food pantry to serve 20,000+ each month instead of the usual 5,000+. CFCS took on the added grant which provided bags of food to 600+ vulnerable senior citizens in our programs in low-income housing.

With a limited number of staff, CFCS was forced to find ways to increase the number of volunteers or be forced to curtail needed services. Concerted efforts were made by Sister Maureen Sullivan, Director of Volunteers, and other staff members via social media, emails, parish bulletins and personal appeals to get needed volunteers.

Many people were reluctant for fear of the virus. However, with wholehearted efforts to invite support and encourage the volunteers who came, many saw the need and returned more often and brought friends and donations. The total number of volunteers for 2020 (886 volunteers and 3 interns) was less than 2019, but those who came volunteered more frequently. CFCS still has days or weeks where volunteer numbers drop, but we are constantly looking to maintain and increase our wonderful volunteer population.



Performance and Quality Improvement (PQI)

CFCS is accredited by the Council on Accreditation (COA) and is organized into three departments including: Children & Youth Services; Adult, Family & Community Services; and Senior and Veteran Services. The Council on Accreditation revised their standards in January 2020. CFCS was successful in implementing some of these changes to include a Logic Model for each program. Unfortunately, in March, our programs changed, and we were able to revisit the logic models to assess how our inputs were going to affect our outcomes. For many programs, these changes required updates to our models. 2020 was a year that proved to staff that quality improvement happens every day through the PDCA cycle (Plan, Do, Check, Act). With every executive order and communication from funders, the programs had to plan its implementation, do the task, check whether it would work in the current environment, and act accordingly if it needed to be revised.

Our annual review of our risk management plan occurred prior to March yet the global emergency of COVID required more planning and specific adjustments to each program, outside the scope of our plan. The agency provided a COVID plan and by mid-year, each program created a return-to-work plan. This plan is reviewed and updated, if needed, as the state regulations and executive orders have changed.

Our PQI team continues to meet monthly to ensure that programs share resources and brainstorm any new developments in the changing environment. In addition, we began a biweekly PQI newsletter at the end of 2020. The newsletter is intended to improve communication, decrease silos, and isolation as staff continue to social distance. The newsletter consists of a COVID section, events and other things happening at the organization, administrative reminders and a COA standard description. For transparency and educational purposes, we explain how CFCS demonstrates the standard.



Catholic Family and Community Services

Children & Youth Services



There are three departments within the Children & Youth Service line: Early Childhood Education, Youth at Risk, and Early Childhood Assessment and Intervention. In total, CFCS provide services to almost 4,000 youth and their families in 2020.

Early Childhood Intervention

The Early Childhood Intervention Department provided services to nearly 3,500 children and their families in 2020. The primary purpose of this department is to provide services in early childhood assessment and intervention funded through the New Jersey Early Intervention Services (NJEIS). This state funded program provides services for infants and toddlers, birth to age three, with developmental delays or disabilities and their families. There are three components of Early Childhood Assessment & Intervention at CFCS that work collaboratively to meet the needs of children and families referred for service. The staff provides these services at the child's home. While the country was learning how to do telehealth and zoom, our staff was learning how to work with the parents and children remotely. While many schools remain closed the state required services to return in the home if parents did not request a

telehealth visit. The strain, fear, and confusion on both the staff and parents has been extremely difficult but the children remain receiving quality services.

Targeted Evaluation Team (TET)

The Targeted Evaluation Team (TET) is the first responder following a family's request for services. TET evaluators include Speech/Language Pathologists, Physical Therapists, Occupational Therapists, and Special Educators. The evaluators work in teams to perform Initial Evaluations to determine a child's eligibility for Early Intervention Services. The TET works closely with CFCS's own Service Coordination Unit and serves families in Passaic, Bergen and Essex County. CFCS's Targeted Evaluation Team served over 2,400 children and their families with 7,500 service contacts in 2020.

Service Coordination Unit

The Service Coordination Unit works with TET evaluators, families and practitioners to create an individualized family service plan and then coordinates service providers to fulfill this plan. In addition, service coordinators conduct regular reviews to assure that service plan goals are being met and to support families in transitioning their children to the public education system. This unit coordinated services for over 1,260 children involved with Early Intervention in 2020.

Case Managers provide long-term follow-up for children birth to 21 years old who have a medical or developmental delay. These children are identified by: The NJ Birth Defects Registry, Social Security Administration, Early Intervention, Community referrals and Self referral. The Case Managers assess the plan of care for each family's child. If there is a gap in service needs, the CM provides information and referral for those particular services and follows up to ensure that those needs are met. Over 680 clients and their families are served by CFCS Case Managers through Special Child Health Services.



Early Learning Programs

CFCS operates three Early Learning Programs funded by the Paterson Board of Education.

El Mundo de Colores (44 Ward Street, Paterson) *144 students in 2020*

El Mundo del Niño (433 Main Street, Paterson) *169 students in 2020*

Friendship Corner II (186 Butler Street, Paterson) *208 students in 2020*

These Programs provide full-day educational instruction and care to 522 multi-ethnic, predominately low-income children, ages three to five, during the ten month instructional school year and in a summer enrichment kindergarten readiness programs for all graduating students. CFCS's Early Learning Programs are licensed through the State of New Jersey, Department of Children and Families; all three programs are also accredited by the National Association for the Education of Young Children (NAEYC) – the stamp of excellence in early childhood education.

The Board of Education closed schools in March and has yet to open the facilities for any in person teaching. At the beginning, children lacked equipment and internet capabilities but with time this has improved. The summer program was cancelled. Teachers, parents and students are becoming more comfortable with the learning platforms. The 2020-21 school year had a decrease in students as parents chose to not enroll them in preschool. CFCS's Early Learning Programs continues to implement high quality instruction in safe, nurturing and supportive environments remotely that allow our students to develop physically, socially, emotionally and cognitively at their own pace.



Child Nutrition Program

The Child Nutrition Program is an important complement to the Early Learning Programs as this program provides meal service to all children enrolled in CFCS's Early Childhood Learning Centers and School Age Child Care Programs. The primary goal of the Child Nutrition Program is to provide nutritious well-balanced meals that foster healthy eating habits that enable children to improve their overall health and nutrition. These meals are crucial to helping children focus and absorb the research based curriculum. Due to the COVID-19 pandemic and the closure of onsite student instruction, meal service to all enrolled clients ended on March 16, 2020. The Paterson Public School has assumed responsibility for providing all meal service to children enrolled in the CFCS Early Learning Programs, as well as all children and siblings enrolled in the Paterson School District. The resumption of onsite student instruction is still to be determined for the current school year. The total number of unduplicated clients served in the Child Nutrition Program for the first portion of 2020 was 522.

Youth Risk Reduction



CFCS's Youth Risk Reduction Services included afterschool programs, behavioral health, mentoring and other programs designed to meet the needs of children and teens whose family, social and/or economic circumstances place them at risk for gang involvement, drug or alcohol use, high school dropout and teenage parenthood. CFCS provided individual and group counseling, mentoring, youth social and sports activities and after school programs. CFCS collaborates with teachers and parents to build a stronger support system for our youth. From recreational and mentoring activities to psychological counseling and life skills training, CFCS is meeting these needs throughout the Paterson Diocese. The Board of Education's decision to close schools directly affected the youth programs. Over 120 youth were served through the youth risk reduction programs in 2020.

The Hispanic Information Center (HIC) Youth Programs provides tutoring; youth advocacy and mentoring; character-building workshops; diversity and culture courses as well as the opportunity to explore the environment around them. The Hispanic Information Center was able to continue providing these services through zoom and creative courses.

The Teenage Program (TAP) was eliminated from the state budget and closed in September due to budget cuts. Prior to the close of the program, the program continued through COVID in a remote fashion. The youth were quick to adapt to the virtual world and staff continued to engage them in meaningful ways. The Outreach to At-Risk Youth (OTARY) provides a safe, and supervised environment for at risk youth to participate in a variety of structured activities designed to help them develop the skills and confidence needed to achieve their full potential. Youth in these programs can also voluntarily participate in group counseling, behavior modification, peer mentoring, recreational trips, gang awareness, sports activities, homework assistance and educational supervision. The staff were able to create new activities and Zoom workshops that developed the same skills that the in-person activities promoted. The TAP program included STEAM (Science, Technology, Education, Arts and Math) courses but some of these features were added to OTARY as well.



The Psychological Counseling program offered counseling and behavioral interventions for youth ages 8 – 17 who are at increased risk for involvement in the juvenile justice system. This program along with the Teen Mentoring program suffered from the state's budget cuts but the staff were able to transfer most of the youth into other programs.



Catholic Family and Community Services

Adult, Family & Community Services

Adult Services at CFCS include a wide variety of services that address the needs of adults and their families throughout Passaic, Morris and Sussex Counties. There are two departments within this service line including Community & Support Services and Immigration Legal Services.

Community & Support Services

CFCS provides Community & Emergency Support assistance in Passaic, Morris and Sussex Counties through Food Pantries in all three counties and Clothing Thrift Shops in Passaic and Sussex Counties. Passaic County residents access these services at the Father English Community Center in Paterson, NJ. Morris County Residents have access to a Food Pantry at the Hope House (Dover) location and Sussex County residents can access a food pantry at the Partnership for Social Services (Franklin) location. Funding and supplies for all of the food pantry are provided by private donors, church food drives, the Community Food Bank, FEMA, and some county funding. CFCS food pantries traditionally served between 100- 125 clients daily but since March this number has grown exponentially. The food pantries became the lifeline of neighborhoods and staff became essential workers. Clients accessed the consumer choice food pantries (where visitors shop with a point system rather than cash) as often as they needed; patrons typically left the food pantries with enough food to feed their family for one week. Consumer choice could no longer be offered for the health and safety of those we serve. The food pantry had to adjust and prepackage bags of food for those that came to the door or those who could not leave their home. In 2020, CFCS distributed food to over 197,343 individuals in over 50,000 households, that is more than the population of Paterson alone (144,511). In an effort to feed anyone who was hungry, an unduplicated count was not available though it is estimated to be over 25,000.



Community & Support Services at CFCS has been providing financial assistance to individuals and families facing an instance of homelessness or risk of homelessness, since 1984. The program provides direct financial assistance in the form of rental and utility payments to prevent an eviction or utility shut-off. Though evictions and utility shut offs were deferred due to COVID, many families were struggling. The program provides emergency hotel/motel for homeless families, when no other resource can be secured which became the only resource when shelters shut their doors in March. In 2020, the program provided:

- 155 households (351 people) with rental relief at a cost of \$575,992.56
- 31 households (85 people) with utility relief at a cost of \$14,258.00
- 280 households (396 people) with emergency shelter placement at a cost of \$250,315.84
- 30 households (30 people) with emergency transportation at a cost of \$758.41
- 3 households (5 People) with cremation/funeral expenses, at a cost of \$3,293.00

Over 860 people were assisted through the services and as funding increases in 2021, we expect these numbers to continue to increase.

Immigration Legal Services

CFCS's Legal Services for Immigration department provides direct representation and advice on immigration matters to indigent and low income families and individuals. The Immigration Legal Services department provided consultation and services to almost 300 clients in 2020. Approximately another 75 inquiries were responded to with appropriate information. 100% of the clients had a household income of less than \$40,000. Though there was a decrease in clients, it is attributed to many fearing for their health and federal administration's direction on immigration. It continues to actively engage in the work of helping immigrants to start their naturalization process or to move their immigration processes to completion. The program is currently subsidized by an IOLTA Fund grant and financial support from CFCS. The Organization is exploring alternative grant funding and the possibility of using consultant assistance in addition to focusing on particular immigration matters (e.g., citizenship) to meet the ever-growing need in the community. Specific legal services provided on behalf of clients include petitions and applications for: Naturalization/Citizenship, Green Cards (Adjustments of Status), Removal of Condition Hearings, Fee Waiver Applications, USCIS Interviews, Asylum Applications and Hearings, Deferred Action for Childhood Arrivals (DACA), Cancellations of Removal and Special Immigrant Juvenile Petitions.

Catholic Family and Community Services

Senior and Veteran Programs

Within the Senior and Veteran Programs at CFCS are three different programs: Senior Day Programs, Senior Community Support Programs and Social Service for Veteran Families. In total, CFCS provided services to over 1,000 seniors and over 180 veteran families in 2020 across all programs.

Senior Day Programs

Day Programs are gathering sites, at the Governor Paterson Towers, on 20th Ave, Paterson, NJ, where seniors from Paterson go to receive services for up to 5 hours for 5 days each week. CFCS operates two for senior citizens, Paterson Adult Day Center and the Senior Activities Program. These programs are located in the senior housing units within the City of Paterson. The total number of unduplicated seniors combined in both programs reached of 684 seniors.

The Paterson Adult Day Center (PADC) the oldest continuously operating social day center providing socialization in the City of Paterson, celebrated 45 years of service in 2020. It is a free social day center that provides activities (educational, physical and social), trips, nutritious meals and transportation 5 days a week. The overarching goal of the Senior Activities Program (SAP) is to create a safe place where seniors can enjoy social and intellectual experiences while aging in place. There are a variety of activities that take place 5 days a week geared towards the needs/interests of the seniors. Intergenerational activities connect the seniors with children to build lasting relationships with the local schools of Paterson.



Both programs had to dramatically change during 2020. The residential management company for the senior housing units closed the buildings to visitors for months to ensure seniors' safety. Senior activities had to re-vamped to decrease their anxiety, isolation and ensure their basic needs were met. Instead of meeting daily, staff called clients daily to check on their wellbeing. Many lacked internet capabilities so activity packets were delivered for their cognitive health. Lastly, food was delivered from the food pantry to all the seniors, regardless of whether they were active clients of the programs. The PADC lost a city grant that funded it's operations but earned a COVID grant to feed the seniors.

Senior Community Support

Senior Community Support programs at CFCS are designed to support seniors and persons with disabilities while they remain in their homes and apartments in the community. CFCS provides in community support to seniors and persons with disabilities through several different programs throughout Morris, Sussex, and Passaic Counties.

The Meals on Wheels program in Sussex County provided meals to 185 homebound seniors in Sussex County in 2020. The Meals on Wheels program was successful in continuing its service throughout COVID. The largest hinderance is that they can not have face to face interactions with the seniors since the food is dropped off at their door.

CFCS staff provided small maintenance and repair services for Morris County Residents to 74 residents of Morris County through the Fix It Programs in 2020. The Fix It program was severely affected by COVID, as understandably, many seniors did not want anyone in their homes. The program has adjusted their program to include snow removal for seniors and expect this additional service will be gladly accepted.



Veteran Services

The Veterans programs at CFCS are primarily supported by the Supportive Services for Veteran Families (SSVF) contract from the Veterans Administration. Through this contract CFCS staff help veterans locate and secure appropriate housing, and support them in getting emergency and other services that they need.

The SSVF Program served 187 Veteran households throughout 7 counties in 2020 with 293 individuals. While this year required more calls and virtual meetings, staff continued to work with the veterans nonstop throughout the year. Because of COVID and previous difficulties with wellness and health services, the Veterans Administration recognized that programs needed a healthcare navigator, and the position was added to the staff.

We also offer 4 Veterans Clothing Closets; places where our male and female Veterans can get back on their feet. We provide free clothing, hygiene, products and small household items for our Veterans who are struggling to make ends meet.



Catholic Charities Department for Persons with Disabilities (DPD)

ccpaterson.org/dpd

Executive Director: Joanna Miller, MNM
1 Catholic Charities Way
Oak Ridge, NJ 07438

Telephone: (973) 406-1100
Fax: (973) 697-9603
Email: info@dpd.org

The Department for Persons with Disabilities (DPD) was established on March 5, 1965 by Bishop James J. Navagh.

"I know that your zeal for these members of the Church, for whom Our Lord showed a special love, will be extremely beneficial to them and to God's kingdom," wrote Bishop Navagh instating Father Wehrle as DPD's first Executive Director.

This ministry first provided support for children with special needs, through religious education programs and day camps. In 1971, Murray House opened in Paterson, which is now the longest running group home in New Jersey for adults with intellectual and developmental disabilities.

Today, DPD operates 10 group homes, 2 supervised apartments, a day habilitation program, support coordination services, a Saturday program for young adults, recreational opportunities and spiritual support. DPD is one of the largest Catholic provider agencies for people with special needs in the United States.



*"I am different,
not less."
Temple Grandin*



Department for Persons with Disabilities Executive Team

The Department for Persons with Disabilities 150 employees provide a high quality of care and support for individuals with intellectual and developmental disabilities. For some service recipients; their housemates, volunteers and staff members are the only family they have.

Joanna Miller, MNM, Executive Director
Erin Crowley, MPA, MBA, Associate Executive Director
Anne Williams, RN, BSN, CDDN, Agency Nurse
Jean Nicholas, LPN, Agency Nurse
Lori Flynn, BA, Director of Pastoral Care
Kris Bulas, BA, Director of Support Coordination
Tascha Spagna, BS, Support Coordination Supervisor
Michele Meyer, BA, Compliance & Quality Officer
Kate Serra, MS, BCBA, Behavior Analyst
Don Rossi, Maintenance Supervisor
Joe Wickham, OFS, Maintenance Supervisor

Barnet House- Ashley Hidalgo, Director
Calabrese House - Lori Evans, Director
Columbus House - James Cerny, Director
Finnegan House - Lynne Rockstroh, Director
Fitzpatrick House - Tina Adkins, Director
Giuliano House - Kelly O'Caiside, Director
Murray House - Tania Alessio, Director
Wallace House - Kim Walter, Director
Walsh House - Clara List, Director
Wehrten House - Cheryl Slate, Director
Basile Apartments - Geoffrey Ondimu, Director
Kelleher Apartments - Isabel Almonte-Marte, Director
Gruenert Center - Carolina Nelson, Director
Gruenert Center, Special Needs - Diane Madsen, Director
Saturdays at the Center (SATC) - Patt Foth, Director

Support Coordination in Sussex County

Vanessa Cartegena, Coordinator
Karen Flores, Coordinator
Kelly Hunter, Coordinator
Faycal Koussoube, Coordinator
Cora Pennel-Eckert, Coordinator
Paulann Pierson, Coordinator
Shawna Reuther, Coordinator

Catholic Charities Leadership

Scott Milliken, Chief Executive Officer
Rocco Zappile, Chief Financial Officer
Dharmesh Parikh, Controller
Hope Eder, Human Resources Executive Director
Christopher Brancato, Development Director
Reina Rivas, Asst. Director HR Catholic Charities
Joseph Murray, Director of Early Learning Programs



Members of the DPD Maintenance Team receive the virtual Wiegand Farm Golf Classic Heroes Award in September of 2020. The in-person golf outing was cancelled in 2020, and a virtual awards ceremony was held in its place.

Adapt and Overcome

Diane Madsen

Diane is the Director of DPD's Gruenert Center Special Needs day program supporting individuals with intellectual and developmental disabilities for the past three years.

At Gruenert Center Special Needs, each person is given the opportunity to thrive and become more independent in a safe and loving environment. There is a 1 staff to 3 person ratio in this program. Individuals who attend the Gruenert Center Special Needs Program participate in local community outings, adaptive gardening, seasonal activities, Music Therapy, leisure and education opportunities and ceramic sales.

For most of the past year, this program has been shut down with individuals participating in programming from home.

When the center was ordered closed by the State of New Jersey, Diane immediately volunteered to help out by grocery shopping for all of DPD's 12 residential programs throughout three counties. This was her way of ensuring the program staff were not out in the community risking exposure to COVID-19 while working in the residences. Diane has worked long hours, driving many miles and filling countless shopping carts with needed items for the homes.

In November 2020, Diane was honored with one of the Samaritan awards during our virtual Catholic Charities Caritas Gala for her selflessness. Diane spoke of the individuals she supports at Gruenert Center and all of DPD, observing they exude love and expect nothing in return.

Diane noted that she cares because her own brother has Cerebral Palsy and has faced a lot of obstacles in his life and has overcome them. She carries his inspiration into her daily work at DPD.

Diane noted a good motto for all of us to have is, "Adapt and Overcome". "If we all work together, we can overcome the obstacles that COVID created and we can continue giving the care and love our clients deserve and just to feel like you are making a difference," she said. Diane certainly did this during this most difficult year and we are all grateful for her dedication, love and commitment!

Providing help,



Creating hope.

A Once in a Lifetime Celebration

The 50th Annual Murray House Dinner Dance

Catholic Charities, Department for Persons with Disabilities 50th Annual Murray House Dinner Dance was held on February 16th at the Brownstone in Paterson. With nearly 1,000 guests attending, this event was the largest in Catholic Charities' 80 year history.

Special guests included Jimmie Murray Lifetime Achievement award recipients who were recognized for making a lasting impact in the lives of people served by the DPD. Also in attendance at the event were members of the Murray family, almost all the individuals the DPD serves, and many of their staff members and volunteers.

Guests were filled with joy, by the many members of the DPD family in attendance. Those in attendance received a commemorative 50th Anniversary Pin and an Irish Blessing prayer card. On each table, there were 50th Anniversary Murray House Dinner Dance Souvenir Journals; 100+ page booklets chronicling the history of DPD, and highlighting the Lifetime Achievement award recipients.

The Murray House Dinner Dance has been a fixture at DPD throughout the agency's entire history. The annual gala, is named in memory of Jimmie Murray. Jimmie, who happened to have intellectual and developmental disabilities, passed away in the 1960's. He was the inspiration behind Murray House, the first and longest running group home for people with disabilities in New Jersey. To this day, the Murray Family has been active and involved in DPD's and Catholic Charities' ministry. 5 generations of Murrays have volunteered for the Department in some capacity.

Because of the high number of guests coming to support the DPD, the entire Brownstone (two main ballrooms; upstairs and downstairs were utilized). Two programs were held simultaneously — one in the grand ballroom with Scott Milliken, CEO, Catholic Charities and Chris Brancato, development director, Catholic Charities, acting as masters of ceremonies and in the main ballroom, Joanna Miller, DPD executive director and Erin Crowley, associate executive director, took on hosting responsibilities. Guests were encouraged to mingle throughout the entire venue.

Among the guests, was Monsignor Jack Wehrlen, DPD's Founder. "I'm proud of you! I salute you! You are carrying on the tradition we tried to establish over 55 years ago. Scratch that, not "carrying on" - but enhancing. Every time I visit DPD, I marvel in how far we have come. Keep up the good work! We are truly blessed," said Monsignor Jack.

"1,000 guests! Truly amazing and a testament to our powerful mission; and to the love and heart of the Murray Family," said Scott Milliken, Catholic Charities Chief Executive Officer.

Murray family members were present in both ballrooms to welcome the many guests in attendance. A special remembrance was held on both floors in memory of Joseph Murray, a retired deputy fire chief for the Paterson Fire Department, who passed away July 2019. He was Jimmie Murray's brother and a longtime supporter of the DPD, attending all 49 previous Murray House dinner dances. "It was Joseph Murray, who told us that he wanted to make this 50th anniversary event the biggest in our history. He mentioned that he wanted to pack the venue with 1,000 people. We didn't think it was possible. We know that he was there with us in spirit, as we put this event together; and that he is here, in this room celebrating, with us tonight," said Joanna Miller, DPD Executive Director.

Joseph Murray's children — Joseph, Erika and Andrew Murray — were all present to accept plaques in their father's memory.

Providing help,

Following the presentation to Joseph Murray's family, Angela Nikolovski, executive director of Straight and Narrow, and Msgr. Herbert Tillyer, board president of diocesan Catholic Charities, both spoke about the life-saving efforts of the Paterson fire department and other first responders during the catastrophic fire that destroyed the halfway house at Straight and Narrow on August 24th. Paterson Fire Chief Brian McDermott was present to accept plaques on behalf of Straight and Narrow and Catholic Charities, and led a moment of silence for an individual who had passed away just a day before because of a fire in Paterson.

During the dinner, DPD presented annual awards recognizing two members of its group homes by awarding the Jim and Kit Murray Outstanding Achievement Award to Phyllis of Giuliano House and the Frank X. Graves Award to Peter of Murray House. Also recognized was employee of the year Jim Cerny, director of Columbus House, and Martin Addison, who received Marilyn Murray Volunteer Award.

Afterward, the Jimmie Murray Lifetime Achievement Awards were presented to those who are served by DPD, staff, volunteers, the Murray family, DPD family members and friends, service organizations, corporate partners and schools and leaders in the Paterson Diocese.

"50 years, thousands of people with disabilities helped and you have made this important list. You should be very proud of your life-changing efforts," said Chris Brancato, Catholic Charities Development Director.

To conclude the formal program, Robert of the Basile Apartments, and one of two remaining original Murray House residents, shared some words and Robert of Walsh House sang "Unforgettable" the Nat King Cole classic. "I am happy to say that I am one of the first people to ever move in to DPD and Murray House. Murray House is the longest running group home for people with disabilities in New Jersey. I moved into Murray House, in Paterson, a long time ago and things were much different than they are today. The world has changed; it was much slower paced back then. But the one thing that has stayed the same for me is DPD. It was a loving home back then and it is a loving home today, 50 years later. Congratulations to everyone on 50 years of the Murray House Dinner Dance. God bless you all," said Robert from Basile Apartments.

"Jim, Kit, Jimmie, Marilyn, Joe, and all of our departed Murray and DPD Family members were looking down on us tonight. I am so proud of this organization, the staff and the people who we serve. 1,000 people – what an unbelievable evening, full of love! The Murray Family is truly blessed to be part of the DPD Family," said Dennis Murray, Catholic Charities Board Vice President.



Creating hope.

Department for Persons with Disabilities

Supporting People with Intellectual and Developmental Disabilities

The Department for Persons with Disabilities (DPD) believes that all life is sacred and every person is a gift from God. DPD helps individuals with intellectual and developmental disabilities in an environment where each person can live happily; work productively; experience acceptance; and be cherished and valued. Our dedicated staff and volunteers work to make the agency's mission a reality. The need for our services is tremendous. There are over 8,000 people with intellectual and developmental disabilities in New Jersey waiting to get into residential programs like ours.

In 2020, DPD celebrated our 55th year of service. Monsignor John Wehrle founded our organization in 1965, starting as a small religious education program for children with special needs. Throughout the last 55 years, DPD has grown and flourished to become one of the largest Catholic agencies providing care for people with disabilities in the United States. We have made a difference in the lives of thousands of people and their families.

We serve a diverse group of people and we encourage them to be active and involved in the community. The people who live in our programs participate in support groups, art and music therapy programs, work independent jobs in the community, drive their own vehicles, and are members of the Boy Scouts of America, Special Olympics, Knights of Columbus, Columbiettes and other service and community organizations.



Our residential services are life-long through an individual's adult years, rather than episodic care; in fact, many of the people we serve have lived in and have been supported in our programs for nearly 50 years. We support our individuals to "age in place" for as long as possible; our group homes are accessible for people of all needs and skill sets. Just like anyone, as the individuals we support age in place, they experience the challenges that come along with this progression, such as possible declines in their functioning levels, serious illnesses and worsening of life-long medical conditions. DPD is there to support all individuals during these times and provides help to individuals with



both medical and behavioral needs throughout their lives. In addition, some individuals may only take advantage of our day program services at Gruenert Center, where we provide meaningful daytime activities for individuals of all capabilities and varying needs.

Our dedicated Direct Support Professionals and Volunteers are the backbone of our organization and empower people with disabilities to be active, contributing, valued members of our community and to participate fully in life with dignity and respect.

As all of us can attest to, 2020 was an unprecedented year due to the pandemic. Life as we know it was quite different for everyone at DPD and beyond. Due to their significant vulnerabilities, the individuals supported at DPD needed to shelter-in-place for much of the year, with limited opportunities for the usual community activities they so enjoy and in-person connections with family, friends, local parishes and community supporters. The individuals, and staff alike, took everything

in stride, making the best of a most challenging year. The priority was keeping everyone safe and healthy and this was a goal achieved quite well at DPD. There was limited transmission of the COVID-19 virus among both staff and residents, a testament to the best practices observed by all. We have worked to keep our service recipients and staff safe in our residences and Gruenert Center day program. We have tested regularly, practiced social distancing, secured needed PPE, enhanced and increased cleaning protocols, and have set up quarantine sites.

We have pivoted many of our programs to provide support safely, efficiently and to connect all the individuals we support in the group homes, supervised apartments and Gruenert Center in a virtual world through Zoom. Non-essential staff have been working in a hybrid fashion, continuing to assure all the needs of the program staff and leaders are supported on a daily basis.

DPD's Support Coordination program, or case management services, which began in 2013, links individuals to needed supports in their communities throughout Sussex county. This program has grown from its infancy seven years ago to now supporting 238 individuals annually. Throughout the pandemic, DPD's Support Coordinators continued to provide support to individuals in need in a safe, socially distanced manner, staying in touch via Zoom and regular phone calls. The program continues to link individuals with intellectual and developmental disabilities with needed services and supports.

We take pride in the work we do and strive for excellence. DPD has been fully accredited since 1986 by the Council on Accreditation (COA), a national and international accrediting organization. COA evaluates all of DPD's services compared to national "best practice" standards in both non-profit management and its developmental disabilities programs, considered to be the highest standards in the field.

A continuing focus for DPD this past year has been compliance with the Medicaid fee-for-service reimbursement model. Our resources remain focused on this area in order to ensure staff education, staff recruitment and retention, regulatory compliance and cash flow. Nearly all individuals we support at both Gruenert Center, as well as residentially, have been converted to this new model in the past two years. Thanks to a dedicated staff, hard work, and strong administrative support, a solid foundation of best practices have been implemented for future stability, growth and adaptability. Strict adherence with regulatory compliance requirements as well as the evaluation of documentation to ensure accuracy and timely billing has been at the forefront of all compliance activities.

DPD's Compliance and Quality Officer has set billing benchmarks to assure timely and accurate documentation of Medicaid billable services. These benchmarks include two key areas:

- Documented notes of the Medicaid services provided by DPD staff will be approved by the program supervisor within 3 days of being entered into the Electronic Health Record.
2020 Compliance Rate: 79%
- Documented notes of the Medicaid services provided by DPD staff will be billing ready within 10 days of being entered in the Electronic Health Record.
2020 Compliance Rate: 97%

These benchmarks are set to ensure full compliance with Medicaid fee for service best practices and to maintain consistent cash flow for the agency. Several factors can include the timeliness and billing readiness of the notes, which may include minor errors when input by the staff, additional detail needed to describe the service provided or staff/supervisory absences due to vacation or leave. Program supervisors and agency billing staff have routine procedures in place when reviewing notes to ensure all required aspects of a proper Medicaid note are present, and when this is not the case, immediate steps are taken to address any issues or corrections, which can extend the overall timeframe for note approval or billing readiness.



Department for Persons with Disabilities

Residential Services

In 2020, DPD's residential programs supported 67 individuals in three counties and include ten group homes and two supervised apartment programs. These homes operate seven days a week; 24 hours a day with round the clock staffing. Though assistance with daily life tasks is provided, each person is encouraged to lead independent lives.



DPD's residential programs are inspected annually by the NJ Department of Human Services (DHS) Office of Licensing to ensure compliance with New Jersey Administrative Code 10:44A: Standards for Community Residences for Individuals with Developmental Disabilities. The inspection was completed virtually in November 2020 and DPD was granted full licenses for all residences. In addition, DPD continues to successfully implement all aspects of the Stephen Komninos Law, which strengthens protections for participants of any New Jersey DHS funded, licensed or regulated program for adults with developmental disabilities, including community programs, like those operated by DPD. Ongoing compliance checks are conducted by the NJ DHS Field Safety and Services Unit through unannounced visits to residential programs throughout the year. In observance with social distancing and safety protocols during the COVID-19 pandemic, many of the typical in-person visits were suspended and replaced with phone calls to monitor all providers. DPD's programs have been in compliance based on the findings of all 8 in-person unannounced visits and additional routine telephonic that were conducted in 2020.



Barnet House is a large two story home in Pompton Lakes. DPD provided 1,887 days of care to 7 residents with intellectual disabilities as well as multiple developmental and physical disabilities.

Calabrese House is a ranch style home in Parsippany. DPD provided 1,574 days of care to 6 residents with intellectual/developmental and physical disabilities.

Columbus House is a large ranch style home in Oak Ridge. DPD provided 2,196 days of care to 6 residents with significant intellectual/developmental disabilities, physical disabilities and autism.

Finnegan House is a large two story home in Oak Ridge. DPD provided 2,562 days of care to 7 residents with intellectual/developmental disabilities and mental health issues.

Fitzpatrick House is a ranch style home in Pompton Lakes. DPD provided 1,098 days of care to 3 residents with intellectual/developmental disabilities and autism.

Giuliano House is a large ranch style home in Oak Ridge. DPD provided 1,340 days of care for 5 residents with intellectual/developmental disabilities and with advanced physical needs.

Murray House is a split level style home in Clifton. It is the longest existing group home in the state of New Jersey. DPD provided 1,830 days of care to 5 residents with intellectual/developmental disabilities and mental health issues.

Wallace House is a large ranch style home in Sparta. DPD provided 1,861 days of care to 6 residents with intellectual and developmental disabilities.

Walsh House is a large ranch style home located in the Succasunna section of Roxbury Township. This home opened in February of 2018 and is named in honor of Frank and Mimi Walsh. DPD provided 1,830 days of care to 5 residents with intellectual, developmental and physical disabilities and autism.

Wehrle House is a bi-level home in West Milford and is named in honor of the founder of DPD, Rev. Msgr. John Wehrle. DPD provided 1,830 days of care to 5 residents with intellectual and developmental disabilities.

Basile Apartments is a supervised apartment program located in two condominium units in Wayne. DPD provided 2,023 days of care to 6 residents with intellectual/developmental disabilities and autism.

Kelleher Apartments is a supervised apartment program located in three condominium units in Butler. DPD provided 2,205 days of care to 8 residents with intellectual/developmental disabilities and autism.



All residential program service recipients and their families are surveyed annually to measure satisfaction with services. The 2020 survey results reveal a high level of overall satisfaction with the services provided

	Agree	Disagree	A Variety Does Not Exist	None are Needed
Do you think your family member/friend is doing well overall?	15	0	0	0
	100%	0%	0%	0%
Do you feel there are positive and effective lines of communication between you and/or your family/friend and staff?	15	0	0	0
	100%	0%	0%	0%
If you have any problems or concerns, do you feel comfortable discussing it with the program director?	14	0	0	0
	93%	0%	0%	0%
Do you feel the program director and staff are responsive to you and/or your family member/friend's needs and desires?	15	0	0	0
	100%	0%	0%	0%
Are you satisfied with the staff support available for self-help skills, nutrition and other basic needs?	15	0	0	0
	100%	0%	0%	0%
Are you satisfied with the community/recreation/religious/social participation opportunities?	15	0	0	0
	100%	0%	0%	0%
Are you satisfied with the condition of the home/apartment in which your family member/friend lives?	14	0	0	0
	93%	0%	0%	0%
Are you satisfied with the medical/health care received?	14	0	0	0
	93%	0%	0%	0%
Were staff members receptive to your concerns and/or suggestions during the IHP/ISP meeting?	14	0	0	0
	93%	0%	0%	0%
Do you have the opportunity to participate in the development of your family member/friend's Individual Habilitation Plan/Support Plan (IHP/ISP)?	13	2		
	87%	13%	0%	0%
Do you feel the Plan reflects your family member/friend needs and desires?	15	0	0	0
	100%	0%	0%	0%
Do you have any concerns about your family member/friend which you feel need to be addressed?	2	13	0	0
	13%	87%	0%	0%

Department for Persons with Disabilities

Day Habilitation Program

Gruenert Center

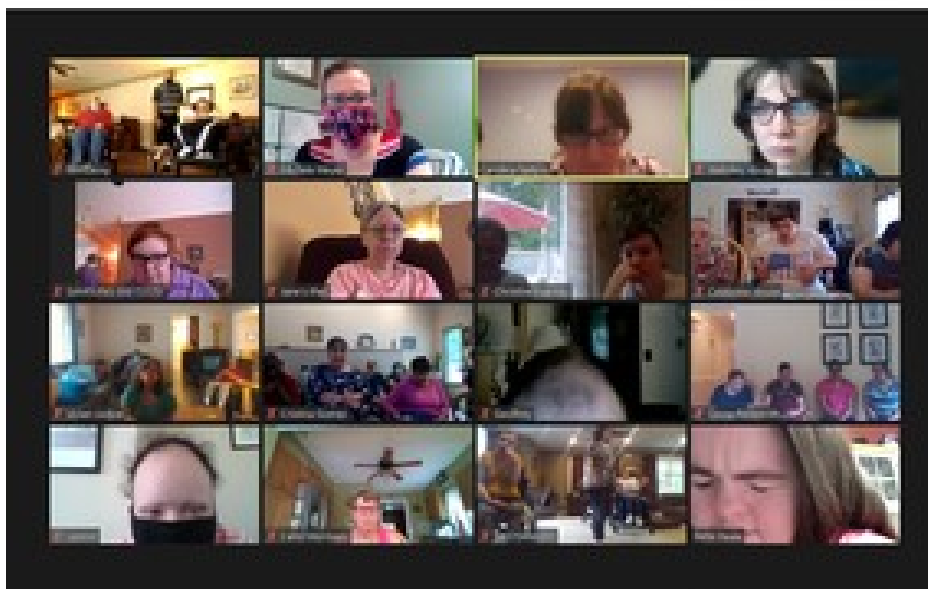
DPD also operates a day habilitation program, Gruenert Center. A total of 65 adults with intellectual and developmental disabilities attend Gruenert Center 5 days a week for day habilitation activities offered through our traditional day habilitation program as well as a smaller special needs program for those who need more intensive staff supports. Activities include a variety of skill building groups and activities to build upon independent living, social skills and life skills. This state-of-the-art facility provides a positive atmosphere of comfort and welcome for clients, staff and volunteers.

This year the center was faced with unprecedented challenges due to the COVID-19 pandemic and had to close the center for in-person congregate day habilitation services on March 16th. In July, the Center began providing modified virtual day habilitation sessions via ZOOM. The ability to stay connected with Gruenert Center participants while they sheltered in place safely at home, either in DPD residential programs or living at home in the community with their family or another provider agency, was a major benefit for all, addressing issues of isolation and fear during such trying times. The connections were strong, offering three hours of daily programming to all, providing opportunities for enrichment, fun, friendship and skill building. While the typical focus on community integrated activities was not possible for much of this year, our staff offered virtual tours of local zoos, parks, museums and other local attractions that are favorites for all participants. Since they could not enjoy the community in person, we brought the community to them. All were also given the opportunity to meet new volunteers and staff who provided virtual sessions in geography, sign language, singing, health and safety skills and many more fun and enriching topics.



In preparation to reopen the Center for in-person services at a reduced capacity in late October, DPD went to great measures to ensure all COVID-19 health and safety protocols were implemented as prescribed by the New Jersey Division of Developmental Disabilities (DDD) and the Centers for Disease Control. Unfortunately, the Center only remained open for approximately one month only to close again on Thanksgiving for the remainder of the year due to spikes in the COVID-19 transmission rates in New Jersey.

19,903 hours of in-person and virtual day habilitation programming were provided to the 56 individuals at the traditional day habilitation program at Gruenert Center in 2020. The Special Needs program at Gruenert Center offered programming and supports for 9 adults at the same location. 3,163 hours of in-person and virtual day habilitation programming were provided to the 9 individuals in the Special Needs program.



All Gruenert Center clients and their families are surveyed annually to measure satisfaction with services. The 2020 survey results reveal a high level of overall satisfaction with the program.

	Agree	Disagree	A Variety Does Not Exist	None are Needed
Do you think your family member/friend is doing well?	15	1	0	0
	94%	6%	0%	0%
Are you satisfied with the programming and training?	15	0	1	0
	94%	0%	6%	0%
Do you feel the staff are responsive to needs and desires?	15	0	1	0
	94%	0%	6%	0%
Do you feel there are positive and effective lines of communication?	16	0	0	0
	100%	0%	0%	0%
If you have any problems or concerns, do you feel comfortable discussing it?	15	1	0	0
	94%	6%	0%	0%
Do you have any concerns about your family member/friend?	0	16	0	0
	0%	100%	0%	0%
Do you have the opportunity to participate in the development of your family member/friend's IHP/ISP?	14	2	0	0
	88%	13%	0%	0%
Do you feel the IHP/ISP reflects your family member/friend's needs and desires?	15	0	0	0
	94%	0%	0%	0%
Were staff members receptive to your concerns and/or suggestions?	14	0	0	0
	88%	0%	0%	0%

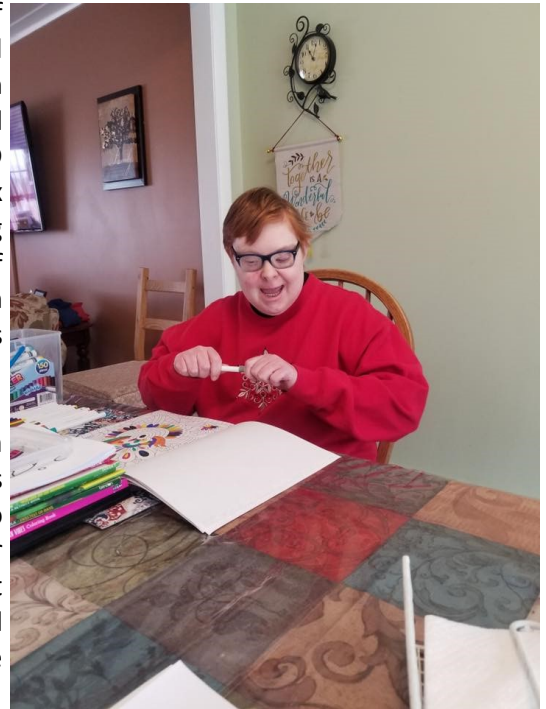
Department for Persons with Disabilities

Support Coordination Services

In 2013, DPD began offering Support Coordination Services to residents of Sussex County, NJ who are eligible for the Division of Developmental Disabilities (DDD) services. DPD's Support Coordinators work with individuals and their families to help them reach their full potential and identify service providers and community supports. In 2020, DPD provided help for 232 individuals and their families throughout Sussex County, with total capacity to serve 238 participants in the coming year. The Support Coordination program was accredited by the Council of Accreditation (COA) for the first time as part of DPD's accreditation process at the end of 2018 and continues to abide by all of COA's standards of excellence.

From the date of admission into the Support Coordination program through December 31, 2020, the average length of stay (days of services provided) is 1,036. This indicates that once participants are assigned to DPD Support Coordination, they choose to stay with DPD for services for an extended period of time. In addition to traditional case management services provided to participants, community resource awareness and identification and educational activities have been a priority for the support coordination team, and will be ongoing in the upcoming year.

All support coordination participants are surveyed annually to measure satisfaction with services. The 2020 survey results (next page) reveal a high level of overall satisfaction with the program.



Department for Persons with Disabilities

Saturdays at the Center (SATC)

DPD also operates Saturdays at the Center (SATC). SATC provides recreational and educational activities for young adults with intellectual and developmental disabilities. SATC operates in 12-week sessions, four hours per session and provided 960 hours of programming to 10 individuals throughout the year.

The current members reside in the community and are seeking friendship, recreation and social interaction. SATC also provides respite time for their caregivers. SATC meetings always have a focus and the theme. The SATC program is overseen by the Coordinator, with the assistance of DPD volunteers. SATC was not held in 2020 due to COVID-19.



2020 Support Coordination Survey

	Agree	Disagree	A Variety Does Not Exist	None are Needed
The Support Coordinator takes the time to get to know participant	31	0	0	0
	100%	0%	0%	0%
The Support Coordinator treats the participant with respect.	31	0	0	0
	100%	0%	0%	0%
The Support Coordinator conducts themselves in a professional and courteous manner.	31	0	0	0
	100%	0%	0%	0%
The Support Coordinator helps us feel comfortable.	31	0	0	0
	100%	0%	0%	0%
The Support Coordinator understands how the participant communicates.	31	0	0	0
	100%	0%	0%	0%
The Support Coordinator takes the participant's cultural preferences into account.	31	0	0	0
	100%	0%	0%	0%
The Support Coordinator makes sure that the participant's NJ-ISP addresses his/her needs and preferences.	30	1	0	0
	97%	3%	0%	0%
The Support Coordinator completes the NJ-ISP and Person-Centered Planning Tool in a timely manner.	31	0	0	0
	100%	0%	0%	0%
The Support Coordinator is knowledgeable about a variety of support options near participant's home	27	1	3	0
	87%	3%	10%	0%

The Support Coordinator helps us understand the different support and service options.	31	0	0	0
	100%	0%	0%	0%
The Support Coordinator helps participant get the supports he/she need(s).	30	1	0	0
	97%	3%	0%	0%
The Support Coordinator helps participant get community supports.	30	1	0	0
	97%	3%	0%	0%
The Support Coordinator advocates with participant to make sure the services he/she receive(s) meets his/her needs and preferences.	30	1	0	0
	97%	3%	0%	0%
The Support Coordinator helps us access resources other than those provided by DDD.	25	0	0	6
	81%	0%	0%	19%
The Support Coordinator contacts participant on at least a monthly basis	30	1	0	0
	97%	3%	0%	0%
The Support Coordinator returns my calls/emails in a reasonable time frame.	31	0	0	0
	100%	0%	0%	0%
The Support Coordinator helps the participant change service providers when needed.	31	0	0	0
	100%	0%	0%	0%
The Support Coordinator provides us with the information and education the participant need(s) to be empowered consumers.	30	1	0	0

Department for Persons with Disabilities

Volunteer Program, Pastoral Care and Catholic Adult Religious Education (CARE)

The Volunteer Program at DPD, “People Need Friends,” continues to thrive. This program includes over 100 volunteers from around the Diocese of Paterson and beyond who contribute their time in a variety of ways, including pet therapy friends, yoga instruction, music therapy, group activities, art therapy and dance and one-to-one friends. While the COVID-19 pandemic limited in-person visits by volunteers, 500 hours of service were provided in 2020 to individuals in DPD’s residential programs and Gruenert Center, mostly via ZOOM.

As a Catholic Charities agency, we are committed to addressing the spiritual needs of our clients, staff and the community to which we belong. Some of the ways in which we address this mission is through Bible studies, visitation to former DPD clients now residing in nursing homes, memorial masses and a religious education program for our residents and local community members.

Prior to social distancing protocols, a group of volunteers offer a special Religious Education/Prayer Program known as C.A.R.E. (Catholic Adult Religious Education) at St. Thomas the Apostle Parish in Oak Ridge, NJ on a monthly basis. This community of faith began in 1989 and is an opportunity for adults with disabilities to come together to share their faith and the important things in their lives through discussion, prayer, song and social time. Since the group has not been able to meet in person this past year, ZOOM sessions were held to bring the faith community together. Remarkably, instead of meeting once a month throughout the pandemic, the CARE program was offered twice a month in 2020 to afford all participants more opportunities to share in their faith in a safe, virtual manner.

Additionally, many of the people who we support at DPD give back to others in need through volunteer service. DPD has a “Fight for the Right” Community Service group which, in 2020, continued to give back to the community.

In addition to numerous endeavors, the group participated in two special projects focused on the COVID-19 pandemic. The first was decorating and sending thank you cards to first responders, essential employees and local hospital workers. Another, was the creation of a photo collage in the early days of the COVID-19 pandemic. The collage featured DPD clients and staff holding up signs, making up the phrase: “We are all in this together, so please stay home and help stop the spread.” This collage was featured in May 2020 during NJ Governor Phil Murphy’s daily COVID-19 briefing, seen by countless people across the State of New Jersey. In June, the group was honored by the Morris County Chamber of Commerce with a Not-For-Profit Excellence Award at their annual conference. We owe a debt of gratitude to volunteer and Fight for the Right leader, Jenn Minervino for all she does. After the onset of the pandemic, all of the above activities were done remotely while the individuals remained safe at home.



You shall love your neighbor as yourself.
MATTHEW 22:39



Catholic Charities, Diocese of Paterson

Virtual Caritas Gala 2020

Each year, the Caritas Gala is held in November honoring those who make a difference in the lives of others. In 2020, our live event was canceled, but in the spirit of the Caritas, we honored 8 Samaritans who have gone above and beyond during COVID-19. **To watch the full length 2020 Caritas video production, please visit www.ccpaterson.org/caritas.**

Congratulations to our 2020 Caritas Samaritans:

Catholic Charities, Diocese of Paterson Food Pantries - Staff, Volunteers and Donors

Hope House, Dover

Fr. English, Paterson

Partnership for Social Services, Franklin

Dr. Hayman Rambaran, Medical Director Straight and Narrow

Kelly O’Caiside, Director, DPD Giuliano House

The Salesian Sisters

Backpacks for Life

Diane Madsen, Director, DPD Gruenert Center Special Needs

Straight and Narrow Operations Department

The New Jersey Pandemic Relief Fund



Support Catholic Charities, Diocese of Paterson

ccpaterson.org/give

Catholic Charities, Diocese of Paterson helps thousands of people each day. Your support allows us to provide help and create hope for those in need throughout our community.

There are many ways that you can make a lasting impact:

- Make a 1-time tax-deductible contribution
- Make a memorial or in honor of donation to support someone you love
- Attend, sponsor or donate to any of our events throughout the year
- Remember us in your will
- Transfer stock
- Donate food or hygiene items to any of our food pantries
- Give clothing
- Donate your car or boat – **CCCars.org** or **CCBoats.org**

Volunteer:

ccpaterson.org/volunteer

Give your time to help those in need

Work at Catholic Charities:

ccpaterson.org/careers

Provide help, create hope and advance your career

And always, keep the Catholic Charities Family in your prayer intentions. We will pray for you!



Catholic Charities
Development Office
info@ccpaterson.org
(973) 944-5992



Catholic Charities, Diocese of Paterson

ccpaterson.org

Chief Executive Officer: Scott Milliken, MPA

Main Office: 777 Valley Road, Clifton, NJ 07013

info@ccpaterson.org | (973) 737-2077

Straight and Narrow

ccpaterson.org/sn

Executive Director: Angela Nikolovski, MS, LPC, LCADC

Main Office
508 Straight St
Paterson, NJ 07501

info@straightandnarrowinc.org
(973) 345-6000

Services for those in Recovery:

Men's Residential Substance Abuse Treatment
Women's Residential Substance Abuse Treatment
Mommy and Me Program
Detox Hospital
O'Connor Hall Halfway House
Adult Outpatient Treatment
Monsignor Wall Medication Assisted Treatment Center
Intoxicated Driver Resource Center
Monsignor Mark Giordani Center for Rehabilitation
Doxy.me Remote Telemedicine

Additional Community Services:

Supportive Housing
Childcare Centers
Family Success Center
Pastoral Care and the Straight and Narrow Choir

Catholic Family and Community Services

ccpaterson.org/cfcs

Executive Director: Bob Jacob, MS, LLB, CSW

Main Office
775 Valley Road
Clifton, NJ 07013

cfcsinfo@catholiccharities.org
(973) 279-7100

COVID-19 Crisis Counseling Services
Early Intervention Programs
Early Learning Programs
Child Nutrition Program
Teen and Youth Services
Legal Immigration Services
Community and Emergency Support Programs
Senior Activities Program
Senior Adult Day Center
Meals on Wheels
Supportive Services for Veteran Families
Veteran Clothing Closets

Food Pantries and Clothing Closets:

- Hope House, Morris County
- Father English Center, Passaic County
- Partnership for Social Services, Sussex County

Department for Persons with Disabilities

ccpaterson.org/dpd

Executive Director: Joanna Miller, MNM

Main Office
1 Catholic Charities Way
Oak Ridge, NJ 07438

info@dpd.org
(973) 406-1100

The Department for Persons with Disabilities helps individuals with intellectual and developmental disabilities through:

Group Homes
Supervised Apartments
Gruenert Center, Adult Day Habilitation Program
Gruenert Center, Special Needs Program
Case Management Services
(Support Coordination, Sussex County)
Recreational Opportunities
Saturdays at the Center Recreation and Learning Program
Religious Education
Pastoral Care



Catholic Charities

Diocese of Paterson

www.CCPaterson.org

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