



**MEALS AND
CLOTHING**



**TRANSPORTATION
AND RECREATION**

**COMMUNITY
SERVICES**

**HOUSING AND
CHILDCARE**



**EMPLOYMENT
AND TRAINING**



**Due to the uncertainty surrounding the
pandemic, please contact agencies to
confirm hours and services available.**

2022 Edition*

**Visit Hastingscounty.com for most
current information (see back for details)**

**To apply for assistance in Hastings County, contact 613-771-9630 or
1-866-414-0300 or online at www.ontario.ca/social-assistance**

MEAL PROGRAMS



BANCROFT

Lifeshouse Support Centre

23 Bridge St. West, Bancroft 613-332-4056
Monday - Friday 10:00 a.m. - 3:00 p.m.
Lunch sign-up by 11 - served at 12:00 noon

St. John's Anglican Church (\$4.00 Meal)

21 Flint Street, Bancroft 613-332-3662
Tuesday 8:30 a.m. - 1:00 p.m.

BELLEVILLE

Eastminster United Church (Free Hot Meal)

432 Bridge Street East 613-969-5212
Wednesday 11:30 a.m. - 1:00 p.m.

Salvation Army (Free Dinner)

295 Pinnacle Street 613-968-6834
7 Days/Week 4:00 p.m. - 5:30 p.m.

Bridge Street United Church (Free Lunch and Frozen Dinners)

60 Bridge Street East 613-962-9178
Daily Lunch 11:30 a.m. - 1:00 p.m.
TGIF (Friday) Frozen Meal Every Friday 11:30 a.m. - 1:00 p.m.
Register on 1st visit/Bring ID only for TGIF
www.bridgestreetchurch.com

Michelangelo's Café - Gleaner's Food Bank (Free)

25 Wallbridge Crescent 613-962-9043
Monday - Friday 9:00 a.m. - 12:00 p.m.
Free delivery to seniors and people with disabilities in Belleville
and they do referrals.

Christmas Sharing Program (Seasonal)

Call for Information 613-969-1020
Or apply online: www.christmassharing.org

Belleville Freedom Support Centre (Lunch Program)

391 Front Street, Unit C, Belleville 613-969-1772
Monday - Friday 10:00 a.m. - 3:00 p.m.
Saturday 9:00 a.m. - 2:00 p.m.
Lunch sign-up by 11 - served at 12 noon

MEAL PROGRAMS



MADOC

Madoc Peer Support Centre (Lunch Program)

56 Russell Street, Madoc 613-473-4111

Monday - Friday 9:30 a.m - 2:30 p.m.

Lunch sign-up by 11 - served at 12 noon

TWEED

Gateway Community Health Centre

41 McLellan Street, Tweed

Community Kitchens and Workshops (Monthly)

Mainly accepting phone calls but can do in-person

Monday, Friday 8:30 a.m - 4:30 p.m.

Tuesday - Thursday 8:30 a.m. - 8:00 p.m.

613-478-1211 www.gatewaychc.org

QUINTE WEST

New Beginnings Support Centre (Lunch Program)

76 Dundas Street West (Trenton) 613-394-3449

Monday - Friday 10:00 a.m. - 3:00 p.m.

Lunch sign-up by 11 - served at 12 noon

Trenton United Church (Lunch Program)

85 Dundas Street East (Trenton) 613-392-6001

1st and 3rd Friday 11:00 a.m. - 12:30 p.m.

Runs Year Round

At the Crossroads Church (Free Lunch Program)

24 Dundas Street West (Trenton) 613-392-8200

Monday - Thursday 11:00 a.m. - 12:30 p.m.

Contact about submitting an application in November
for a Hamper/Basket Program for December

St. James Anglican Church (Free Lunch Program)

15 South Street (Trenton) 613-438-3874

Thursday, Friday 11:00 a.m. - 12:30 p.m.

FOOD BANKS

BANCROFT

North Hastings Children's Services

20 Hastings Heritage Way, Bancroft 613-332-0179

Emergency Food Bank

Call or check Facebook page for information on programs/times



North Hastings Community Cupboard Food Bank

2 Madawaska Street, Bancroft 343-476-0177

Tuesday/Wednesday/Friday 11:00 a.m. - 2:00 p.m.

Thursday 4:00 p.m. - 7:00 p.m.

North Hastings Community Trust Food Share

23 Bridge St. West, Bancroft 613-332-3657

Tuesday - Friday 10:00 a.m. - 3:00 p.m.

BELLEVILLE

Gleaners Food Bank

25 Wallbridge Crescent 613-962-9043

Monday - Friday 9:00 a.m. - 12:00 p.m.

Call ahead to set up an appointment or register online at:

www.gleanersfoodbank.ca

Salvation Army Emergency Food Bank Bring ID and Income Statement

295 Pinnacle Street 613-968-6834

Monday, Tuesday, Thursday 1:00 p.m. - 3:30 p.m.

By appointment only

COE HILL

Tri-Township Food Basket - Royal Canadian Legion Branch 581

5526, Hwy 620 613-337-8616

12:00 p.m. - 2:00 p.m.

Every Wednesday except for holidays

DESERONTO

Helping Hands Food Bank - Lion's Club

316 Edmon Street 613-396-2440

One Thursday a month (please call ahead) 10:00 a.m. - Noon

FRANKFORD

Frankford Food Pantry

149 King Drive 613-398-7681

Wednesday 5:30 p.m. - 7:30 p.m.

Friday 10:00 a.m. - 12:00 p.m.

FOOD BANKS



LAKE ST. PETER

The Word of Life Outreach Food Bank

2016 Hwy 127

613-338-2121 (Call for details)

Tuesday, Friday

10:00 p.m. - 3:00 p.m.

MADOC

Helping Hands Food Bank

151 St. Lawrence St. East

613-473-9035 or 613-473-5255

Monday 10:00 a.m. - 1:00 p.m. ; Tuesday 6:00 - 8:00 p.m.

Wednesday 10:00 a.m. - 2:00 p.m. ; Thursday 1:00 - 4:00 p.m.

www.chsn.support/food-bank

MARMORA

Helping Hands Food Bank

37 Forsythe Street (Library)

613-472-3594

Tuesday

1:00 p.m. - 2:30 p.m.

MAYNOOTH

Maynooth and Area Food Bank

33064 Hwy 62 (Holy Trinity Anglican Church) 613-338-2085

2nd and 3rd Thursday each month 11:30 a.m. - 12:30 p.m.

STIRLING

Stirling & Area Christian Community Care - Community Cupboard

85 Station Street

613-920-1108 Every Thursday except for

the 1st Thursday of the month. 10:00 a.m. - Noon and

The 2nd and 4th Thursday every month 7:00 p.m. - 9:00 p.m.

TRENTON

Care and Share Food Bank (Bring ID)

30 Pelham Street - #2

613-394-5551

Monday, Tuesday, Thursday, Friday 10:00 a.m. - 12:30 p.m.

TWEED

Tweed Food Bank - Salvation Army

224 Metcalf Street

613-478-3375

Monday, Wednesday

1:00 p.m. - 3:00 p.m.

OTHER COMMUNITY FOOD PROGRAMS

FOOD FOR LEARNING

Food for Learning supports student nutrition programs including breakfast, lunch or healthy snacks. Food for Learning programs aim to improve the overall nutritional health of students who require a supplement to their daily diet. Students must eat well to provide the energy they need to learn. Students are welcome to participate in the nutrition program at their school, no questions asked and no payment required.

For more information please contact: Kellie Brace

Food for Learning Coordinator kbrace@hpedsb.on.ca

Phone: (613) 966-1170, ext. 62232

For additional information on a wide range of supports available to students, please contact The Hastings and Prince Edward Learning Foundation at 613-966-1170 ext 62205, www.hpelearningfoundation.ca, www.hpefoodforlearning.ca or your school principal. The Hastings and Prince Edward Learning Foundation is a Jump Start charity.



COMMUNITY DEVELOPMENT COUNCIL OF QUINTE (CDC)

The aim of CDC programs is to support families by creating opportunities for self-help. Programs include: Good Food Box (GFB), Good Baby Box (GBB), Community Kitchens, Community Gardens and Good Food Market.

For more details on any of these programs, call: 613-968-2466; visit 65 Station Street, Belleville; or online at: www.cdcquinte.com.

Distribution Depots

Bancroft - North Hastings Community Cupboard: 613-476-0177 (GFB)

Bancroft - North Hastings Children's Services: 613-332-0179 (GBB)

Bancroft - North Hastings Community Trust: 613-332-3657 (GFB)

Belleville - Baby Box Store: 613-968-2466 (GFB) (GBB)

Belleville - Parkdale Community Centre: 613-968-2466 (GFB)

Belleville & Q. West Community Health Centre: 613-962-0000 ext. 217 (GFB)

Coe Hill - Wollaston Public Library: 613-337-5183 (GFB)

Deseronto Community Care: 613-396-6591 (GFB) (GBB)

Frankford Community Partners For Success: 613-398-1881 (GFB) (GBB)

Limerick Township Office: 613-474-2863 (GFB)

Madoc - Central Hastings Support Network: 613-473-5255 (GBB)

Madoc Helping Hands Food Bank: 613-473-9035 (GFB) (GBB)

Marmora Pentecostal Church: 613-472-3219 (GFB) (GBB)

Stirling Public Library: 613-395-2837 (GFB) (GBB)

Trenton Military Family Resource Centre: 613-392-2811 ext. 2379 (GFB) (GBB)

Trenton - Belleville & Q. West Community Health Ctr.: 613-965-0698 ext. 139 (GFB)

Trenton - Trent River School (Mon, Wed, Fri) 8:30 a.m. - 12:30 p.m.) 613-966-9427

Tyendinaga - Community Health: 613-967-3603 (GFB) (GBB)

Tweed - Gateway Community Health Centre: 613-478-1211 ext 254 (GFB) (GBB) **6**

CLOTHING PROGRAMS

BELLEVILLE St. Vincent de Paul (Minimal Cost)

205 Coleman Street 613-966-8005

Monday - Friday 10:00 a.m. - 5:00 p.m.

Belleville Pregnancy & Family Care Centre (Free Baby and Maternity Clothing)

200 Dundas Street East 613-969-7866

Monday - Friday 11:30 a.m. - 4:30 p.m.

CENTRE HASTINGS People Helping People (Free)

Call Ontario Works office for referral 613-473-5258

Monday - Friday 8:30 a.m. - 4:30 p.m.



DESERONTO Community Care Closet (Minimal Cost)

297 Main Street 613-396-6591

Tuesday - Friday 10:00 a.m. - 2:00 p.m.

NORTH HASTINGS New-To-You (Minimal Cost)

189 North Hastings Street, Bancroft 613-332-2229

Monday - Friday 10:00 a.m. - 4:00 p.m.

Choices Thrift Shop (Minimal Cost)

12 Flint Avenue, Bancroft 613-332-0439

Monday - Friday 11:00 a.m. - 3:00 p.m.



Word Of Life Outreach Church (\$10 to Fill Large Bag)

2016 Hwy 127, Lake St. Peter 613-338-2121

Tuesday - Saturday 10:00 a.m. - 3:00 p.m.

Bancroft Pregnancy Care Centre (Free Maternity/Baby Clothing, Formula, Diapers)

35 Sherbourne Street North 613-332-4673

Monday - Thursday 10:00 a.m. - 4:00 p.m.

TWEED Salvation Army (Minimal Cost)

224 Metcalf Street 613-478-3375

Temporarily Closed

CHILDREN'S PROGRAMS

CHILDREN'S SERVICES

Child care fee subsidy provides financial assistance towards the cost of licensed child care as determined by an income test. Subsidy is available to support the employment, training and educational needs of parents.

Families applying for child care subsidy should contact the Intake Access Centre at: 613-771-9630 or 1-866-414-0300 (Northern Hastings County) where a screener will work with parents to determine their child care needs by gathering appropriate information and booking an appointment with a child care caseworker.

Families that require specific information about licensed school-aged programs can access the new Ministry website at:
www.ontario.ca/licensedchildcare.

To register for Hastings County's Before/After School Program, contact Hastings County Children's Services at: 613-966-1311 x2612 or 1-800-267-0575.

BELLEVILLE

Sir John A. Macdonald's Before & After School Adventure Club
22 Harder Drive
Monday - Friday 7:30 a.m. - 8:30 a.m. and 2:50 p.m. - 5:30 p.m.

St. Michael's School After School Program
273 Church Street
Monday - Friday 2:30 p.m. - 5:30 p.m.

TRENTON

Trent River Before and After School Program
84 Dixon Drive, Trenton
Monday - Friday 6:30 a.m. to 9:00 a.m.; 3:20 p.m. - 5:30 p.m.

FRANKFORD

Frankford School, School Age Program
36 Adelaide Street Frankford
Monday - Friday 7:30 a.m. to 9:15 a.m.; 3:35 p.m. - 5:30 p.m.

Contact your local child care agency to find out if other before/after school programs are available in your area.

HOUSING SERVICES

HASTINGS COUNTY HOUSING SERVICES

Our mission is to provide safe, modest, affordable housing to low-income households in Hastings County.

Housing Services provides subsidized and supportive housing, rent supplement/housing allowances and other related programs to support our residents. As the designated Service Manager for Hastings County, Housing Services also manages the centralized waiting list.

Housing units are located throughout Hastings County, in the following locations:

- Bancroft
- Belleville
- Coe Hill
- Deseronto
- Frankford (Quinte West)
- Madoc
- Marmora
- Stirling
- Trenton (Quinte West)
- Tweed



To apply for social housing, contact the Intake Access Centre at: 613-771-9630 or 1-866-414-0300. To reach Housing Services staff, contact: 613-966-1311 or 1-800-267-0575.

Applications are available at any Community and Human Services office in Hastings County (see back cover for contact information), or by visiting our website at: www.hastingscounty.com.

HOUSING RESOURCE WORKER PROGRAM

A program within Housing Services that supports individuals at risk of becoming homeless, provides living assistance, safety check-ins, and connects people with community supports. For more information or to make a referral, please contact 613-966-1311 or 1-800-267-0575.

HOUSING SERVICES

Hastings Housing Resource Centre (HHRC)

The HHRC helps people 16 years of age and older to find affordable, adequate housing in Hastings County. HHRC has a complete listing of available housing throughout Hastings County which are available at any of their offices, by phone or by searching online at www.hastingshousing.com. Appointments only for in-office, virtual is offered.

Belleville: 210-A Front St. 3rd floor; Monday - Friday 8:30 a.m. - 4:30 p.m.
613-969-1748 ext. 231

Central Hastings: 613-473-0400

North Hastings: Loyalist College Bancroft (Housing Board) 613-332-8156

Trenton: 81 Dundas St. W. (Career Edge); 613-392-8317

Wednesday 8:30 a.m. - 4:30 p.m. and Friday 8:30 a.m. - 4:30 p.m.

“Our House”, “Our House Too” and “Diane’s Place”

Operated by the Enrichment Centre for Mental Health, Our House, Our House Too, and Diane’s Place provide a safe and affordable cooperative housing program for singles, youth, and seniors who are either homeless, or at risk for homelessness for up to 6 months. Includes the following services:

- Assistance with finding long-term housing
- Counselling Services and employment planning
- Recreational/Social opportunities

For further information contact: 613-969-8874

250 Sidney Street, Building 59, Belleville

Youth Habilitation Quinte (Youthab)

Youthab provides a spectrum of services for young adults (16-24 years old) by appointment only for in-office, virtual meetings are offered.

Services include:

- Mental Health, Addictions and Employment Counselling, Supported Housing, Housing Referral Service, Transitional Age Youth,
- Transition Home Program 613-969-9765

210-A Front Street, Belleville, 613-969-0830 (8:30 a.m.-12:00 p.m.; 1:00-4:30 p.m.)

200 Hastings Street North, Bancroft, 613-332-5558 (leave message)

81 Dundas Street West, Trenton, 613-392-8317 www.youthab.ca

Peer Support South East Ontario - Peer to Peer Housing Support

Assisting individuals who are homeless or at risk of homelessness in locating and securing housing, and accessing housing-related programs in the city of Belleville.

391 Front Street, Belleville. 613-969-0122

LEGAL SERVICES

Community Advocacy and Legal Centre

Non-profit community legal clinic provides free legal information, advice and advocacy for low-income individuals throughout Hastings County. The clinic can help with problems with Tenant's Rights (Tenant Hotline and the Tenant Duty Counsel program), Income Assistance, Employment Problems, Sexual Harassment at work, Consumer and Debt, Human Rights and Discrimination; Schools and Education; and Seniors' Legal Problems.

Call the Belleville office at (613) 966-8686 or 1-877-966-8686 for help or to make an appointment to meet with us in any of our offices. Limited appointments are currently available in-person. People who are Deaf should call (613) 966-8714 or 1-877-966-8714, or email calc@lao.on.ca.

Belleville, 158 George Street (Level 1)

Monday - Friday 9:00 a.m. - 12:00 p.m. and 1:00 p.m. - 5:00 p.m.

The are part-time satellite offices in Trenton, Madoc, Bancroft, Tyendinaga Territory, Marmora and Tweed are currently not operating due to COVID but may change. Call our Belleville office to see current status and to arrange an appointment in any of these offices.

For more information, please visit: www.communitylegalcentre.ca.

Legal Aid Ontario

Services provided by Legal Aid Ontario include:

- Advice Lawyers - lawyers can give advice on family or criminal law on the phone (20 minutes of free advice) or you can get family law advice in person at local Family Law Information Centre (FLIC), Belleville, 1-800-668-8258. Drop-in clinic, Family Advice Lawyer, Quinte Courthouse, Room 1306 have temporarily suspended in-person appointments.
- Certificates - given, if you qualify, for representation non family, criminal, or immigration law matters
- Duty Counsel - services are offered in most courts
- Telephone Applications for Certificates

To find out more about Legal Aid services, please call the Client Service Centre at 1-800-668-8258. TTY, call 1-866-641-8867. Press "0" and ask to speak to a client service representative or visit: legalaid.on.ca.

EMPLOYMENT AND FINANCIAL SERVICES

ONTARIO WORKS

Applications for Ontario Works are completed online or over the phone:

- Apply online, 24 hours/day - English: [Ontario.ca/socialassistance](https://ontario.ca/socialassistance)
- French: [Ontario.ca/aidesociale](https://ontario.ca/aidesociale)
- Call toll-free: 1-888-999-1142 Monday - Friday 8:30 a.m. - 5:00 p.m.
- Call toll-free TTY: 1-800-387-5559
- Contact the local office by calling: 613-771-9630 or 1-866-414-0300

For Emergency After-Hours Homeless Services, Contact: 1-877-528-9514

In addition to financial Ontario Works supports, our Community and Human Services (CHS) Team will support you in your goal to find employment. Our **Job Information Centres** are located as follows:

- **Belleville** - CHS Office, 228 Church St 613-966-1311 x2508
- **Trenton** - CHS Office, 91 Creswell Drive 613-392-1387 x2216
- **Madoc** - CHS Office, 56 Russell St. North 613-473-5258 x3444
- **Bancroft** - CHS Office, 1 Manor Lane 613-332-3410

In addition, our Employment Team offers job-coaching supports such as resume writing, interview preparation, and employer referrals that shorten the path to gaining and retaining employment. There are also opportunities to be connected to education, certificate training, job-specific training and placements. For more information, contact your local Community and Human Services (CHS) office.

Employment Ontario Agencies

Employment Ontario Agencies also offer employment services at these sites:

- Bancroft - Loyalist College - 195 Hastings St. N. - 613-332-1743 ext. 1
- Belleville - Loyalist College - 54 Dundas St. E. - 613-966-0205
- Belleville - Meta Employment Services - 161 Bridge St. W. - 613-966-9069
- Belleville - Career Edge (Youth only) - 210A Front St. - 613-969-0830
- Trenton - Career Edge - 81 Dundas St. - 613-392-9157

Community Trusts

Community Trusts provides assistance to low-income residents.

There are three contacts for Community Trust:

Belleville: 613-962-3070

Central Hastings: 613-473-5258

North Hastings: 613-332-3657 Inquire about additional services:

- Harvest the North Community Gardens (for own garden or to help)
- Wood Share (emergency wood for heating to residents of the North)
- Food Share (dried, canned, frozen and fresh food)

URGENT SERVICES

DOMESTIC VIOLENCE

If you are living in a violent or abusive situation, Ontario Works can help.

- You will receive an appointment within 24 hours at a safe location
- Money can be provided to help you move out immediately
- Money can be provided to help you set up a home in the community if you are leaving an abusive home, an interval home, or a shelter

To access this confidential service, call: 613-966-1311 or 1-800-267-0575.

Three Oaks. Safe shelter, second stage housing, and services for abused women and their children. 24-hour crisis line: 613-966-3074 or 1-800-267-0533 www.threeoaks.ca.

Maggies Resource Centre of North Hastings. Provides services to abused women. Call: 613-332-3010 (after hours services available).

MENTAL HEALTH SERVICES

Enrichment Centre for Mental Health

Provides various free programs and services for people with mental health issues such as: emergency housing; return-to-work program; group programs and individual counselling; assertive telephone outreach program.

Monday - Friday 8:30 a.m. - 4:30 p.m. www.enrichmentcentre.ca

250 Sidney Street, Building 59, Belleville 613-969-8874

Addictions and Mental Health Services - Hastings Prince Edward

Provides free services to individuals 16 years of age and older who may be affected by problematic substance use or mental illness/mental health issues. Services include: clinical counselling, case management, housing supports, court diversion, residential treatment, recreation, problem gambling, and rapid access to services for opioid use management. Individual appointments on an as-needed basis.

Monday - Friday 8:30 a.m. - 4:30 p.m. excluding holidays

Belleville (Main Office) 15 Victoria Avenue 613-967-4734

Belleville (Court Diversion Office) 15 Bridge Street West 613-968-1111

Bancroft 33 Flint Ave. 613-332-3826

Madoc 52 Lawrence Street East 613-473-9914

Trenton 24 Dundas Street East 613-394-1655

www.amhs-hpe.ca or www.hopedreamrecover.ca

Crisis Line: 613-969-5511 or 1-888-757-7766

310-OPEN (6736): Central intake, referral and access to all addiction and mental health services in Hastings County.

URGENT SERVICES

MENTAL HEALTH SERVICES - Continued

Peer Support South East Ontario (PSSEO)

An agency which provides Peer Support for individuals 16+ living with addictions and/or mental health needs. Within Hastings County there are 4 Peer Support Centres that offer non-clinical Peers Support, wellness based groups and activities, lunch, laundry, computer access, and harm reduction services. PSSEO also offers housing focused Peer Support, Community Peer Support (one to one within the community for those who face barriers attending a centre), and Transitional Discharge Model Peer Support (for those being discharged from mental health units).

Peer Support Centres are located at:

Bancroft (Lifehouse): 23 Bridge Street West, Mon.- Fri. 10:00 a.m.-3:00 p.m.

Belleville (Freedom Centre): 391 Front Street, Mon.- Fri. 10:00 a.m. - 3:00 pm
Saturday 9:00 a.m. - 2:00 p.m.

Madoc: 56 Russell Street, Mon. - Fri. 9:30 a.m. - 2:30 p.m.

Trenton: 76 Dundas Street West, Mon. - Fri. 10:00 a.m. - 3:00 p.m.

For more information about services visit www.psseo.ca or call 613-969-0122

Emergency Shelter Resources

Three Oaks Foundation: Shelter and services for abused women and their children. 24-hour Crisis Line: 1-800-267-0533

Business Line: 613-967-1416

Red Cedars Shelter: Shelter and Services for women and children leaving abusive situations.

24-hour Crisis Line: 1-800-672-9515

Business Line: 613-967-2003

Interval House (Deseronto and Napanee): Shelter and Services for abused women and their children for up to 6 weeks.

24-hour Crisis Line: 1-800-667-1010

Business Line: 613-354-0808

Grace Inn Shelter: Shelter and Services for adults over 18.

21 bed shelter with 16 beds available for males and 5 available for females.

Business Line: 613-966-2898

Intake at 9:00 p.m. and discharge at 8:00 a.m.



URGENT SERVICES

TRANSITIONAL HOUSING RESOURCES

Quinte West Transitional Units

Available to families; can stay for up to 30 days while transitioning to permanent housing. Individuals will be referred to meet with an Intensive Case Manager at the Hastings Housing Resource Centre, with the goal of securing permanent housing/accommodation before the end of their 30-day stay.

Contact: Quinte West Community and Human Services Office
613-392-1387

Note: After Hours service is not available - must be referred during regular business hours.

Enrichment Centre for Mental Health

Vacancies are filled on a first come first serve basis and the length of stay is conditional upon the individual's efforts to achieve their goals. Rent is charged according to Ontario Works (OW) or Ontario Disability Support Program (ODSP) rental allowance rates. Individuals in the transitional housing program will be provided with the opportunity to work with a Enrichment Centre Counsellor, bi-weekly, on goals such as securing safe affordable housing, obtaining personal documents and finding employment. There are a total of 20 beds in designated seniors, male and female houses.

Anyone can be referred or refer themselves to the program. However, the potential individual must contact the Housing Program Manager to determine if they are a suitable fit for the program by setting up an intake appointment.

**Referrals are made by calling the Enrichment Centre at:
(613) 969-8874. Monday - Friday 8:30 a.m. - 4:30 p.m.**

URGENT SERVICES

TRANSITIONAL HOUSING AND OTHER RESOURCES

All Together Affordable Housing Corporation

The Corporation owns and operates a transitional housing project called Tom's Place (Belleville) for individuals who are homeless or at risk-of-homelessness and a five-unit building at 51 Victoria Avenue (Belleville) for low-income individuals living with chronic illnesses. Enrichment Centre for Mental Health, and HIV/AIDS Regional Services (HARS) provide referrals to the corporation and support to tenants. Contact: 613-210-0984, alltogether.housing@gmail.com.



North Hastings Community Trust Harm Reduction

Street-based outreach program that offers referrals to supports, basic needs supplies, and harm reduction kits. Call for more information: 613-332-3657

Sexual Assault Centre for Quinte & District

Offering confidential, non-judgmental support for survivors of sexual violence. Each year, the Sexual Assault Centre for Quinte & District helps hundreds of clients deal with the devastating effects of sexual violence. Through our counselling and support groups, Paths of Courage Residential Healing Program, SACQD staff and volunteers reach out to survivors and their families.

The Paths of Courage Residential Healing Program is OPEN to all Residents of Ontario.

613-967-6300 www.sacqd.com

Virtual services only available at this time.

TRANSPORTATION SERVICES

BELLEVILLE TRANSIT

Main Intercity Terminal: 165 Pinnacle Street

Belleville Transit operates 7 days a week, Monday to Sunday, inclusive with 10 routes servicing the urban area of the City.

For schedules and further information call 613-962-1925 or visit the website: www.city.belleville.on.ca and click on: Transit.

CENTRAL HASTINGS PUBLIC TRANSIT

The Phase 1 Route travels through the municipalities of Central Hastings, Marmora and Lake, and Stirling-Rawdon into the city of Belleville through an “on-demand” service. The Phase 2 Route passes through Madoc Township and the Municipality of Tweed, and then into the city of Belleville.

Call 613-473-5255 or text 613-661-5254 to book your rides. 24 - 48 hours notice required, but some same-day rides may be possible. Service available 7:00 a.m. - 7:00 p.m., Monday - Friday. Visit the website: chsn.support/transit

DESERONTO TRANSIT

Deseronto Transit (DT) provides public transportation services to destinations including Deseronto, Napanee, Belleville, and Prince Edward County, Tyendinaga Mohawk Territory. Monday - Friday 5:00 a.m. - 5:00 p.m. Currently no weekend service due to COVID. Call to book a ride or for further information at 613-396-4008 or visit the website:

www.deseronto.ca and click on Residents, then click Transit.

QUINTE WEST TRANSIT (QUINTE ACCESS)

There are several bus routes that travel within Trenton ward of Quinte West. For schedules and further information call 613-392-9640 or visit the website:

www.quinteaccess.org and click on Public Transit

NORTH HASTINGS TRANSIT

Bancroft Community Transit is a non-profit organization providing a door-to-door transportation service by volunteer drivers.

Monday - Friday 9:00 a.m. - 3:30 p.m. (closed 12:00 p.m. - 1:00 p.m.)

For schedules and further information

call 613-332-8291 or visit the

website: www.bancroftcommunitytransit.com.



CHILDREN'S RECREATION PROGRAMS

PLAYING FOR KEEPS (THE CHILDREN'S FOUNDATION)

Playing for Keeps funds registration for sport and social activities for children up to the age of 18, who are unable to participate because of financial need. Playing for Keeps gives them the chance to share in fun activities that their friends and peers are experiencing.

Funds may be provided to help with the cost of participating in sport, recreation, arts and cultural activities. For further information contact The Children's Foundation at 613-962-9292.

www.thechildrensfoundation.ca (can apply online)



CAMPS OF HOPE

Camps of Hope helps to pay registration fees for families in need. It provides children with an opportunity to develop their social skills, self-esteem, self-confidence, independence, and leadership skills. The Camps of Hope program is available throughout the year, March break, during the summer and winter breaks as well. Ages 4-18.

For further information contact the Children's Foundation at 613-962-9292. www.thechildrensfoundation.ca (can apply online)

OTHER COMMUNITY SERVICES

ABIGAIL'S LEARNING CENTRE

Services and supports for young children, youth, and families, including education, food programs, and licensed childcare. Some parent programs are being run virtually.

119 Station Street, Belleville 613-961-1884

Monday - Friday 7:00 a.m. - 4:30 p.m.

INDIGENOUS SERVICES

For a list of Indigenous Services, please refer to the Guide for Indigenous Families and Children by following the link:

www.kflachildrenandyouthservices.ca/aboriginal-guide/

QUINTE IMMIGRATION SERVICES

For the range of free services available for newcomers of all statuses and their families in the Quinte area, please visit: www.immigration.ca or call 613-968-7723 ext 0 to book an appointment (no current walk-ins due to COVID). Open 8:00 a.m. - 4:00 p.m. 2-345 College Street East, Belleville

211

211 is Canada's primary source of information for government and community-based, non-clinical health and social services. The free and confidential service can be accessed 24 hours/day, in more than 150 languages by phone, chat, text, and web (211.ca). 211 helps connect people to the right information and services, making their pathway to care and resources a guided and trusted one.



HELPSSEEKER

Helpseeker is a free smartphone app that connects you to over 500 local support services, including mapping of locations.



OFFICE LOCATIONS & CONTACT INFORMATION

BANCROFT - ONTARIO WORKS

1 Manor Lane, Level 2, Suite 3, P.O. Box 1860
Bancroft, ON K0L 1C0
Tel: 613-332-3410 Fax: 613-332-5550
Toll Free: 1-866-569-1941

BELLEVILLE - ONTARIO WORKS/CHILDREN'S SERVICES/HOUSING SERVICES

228 Church Street - Postal Bag 6300
Belleville, ON K8N 5E2
Tel: 613-966-1311 Fax: 613-966-4598
Toll Free: 1-800-267-0575

QUINTE WEST - ONTARIO WORKS/HOUSING PROGRAMS

91 Creswell Drive
Trenton, ON K8V 3G5
Tel: 613-392-1387 Fax: 613-392-2876

MADOC - ONTARIO WORKS

56 Russell Street North - P.O. Box 1007
Madoc, ON K0K 2K0
Tel: 613-473-5258 Fax: 613-473-1027
Toll Free: 1-866-434-4024

**For After-Hours
Emergency Services,
Contact the
Enrichment Centre for
Mental Health at:
1-877-528-9514**

Ontario Disability Support Program (ODSP) 613-962-9562 or 1-800-267-4355

**To apply for assistance in Hastings County, contact 613-771-9630 or
1-866-414-0300 or online at www.ontario.ca/social assistance**

*Please note: Information in this booklet may change at any time. For the most current information, please call the agency directly, or visit the Hastings County website (hastingscounty.com) and click under County Services and then Social Services

Send corrections/updates to booklet to: nicholasj@hastingscounty.com

