

Implementation of Closed Captioning in our Worship Space

Dear Parish Family,

Some weeks back, I informed you of our plans to enhance accessibility in our worship space by integrating a closed captioning system. Our Parish is excited to announce the implementation of AVA closed captioning. An AVA closed captioning system provides real-time transcription of spoken words during Mass, including homilies, as well as during other church events. This feature is particularly beneficial for individuals who are deaf or hard of hearing, ensuring they can fully participate in the Liturgy. Additionally, AVA supports live translation into over 20 languages, allowing non-English speakers to engage more deeply with our services.

Accessing AVA's closed captioning services in our Church is straightforward – no app download is required. Simply scan the unique QR code displayed in the Church Narthex or on the Sanctuary screens using your smartphone. This will connect you directly to the live captions specific to our Church's AVA system.

While AVA is a wonderful resource for those with hearing challenges, its benefits extend to everyone in the congregation, especially for its transcript Storage. AVA automatically saves transcripts of homilies and presentations, allowing you to revisit and reflect on them at your convenience. Among those who will benefit from this technology include:

- Elderly parishioners with mild hearing loss.
- Visitors or parishioners who speak a different native language.
- Anyone who wishes to revisit a homily or teaching after Mass.
- Catechists, ministers, and students who want accurate transcripts for study or reflection.

By integrating this system into our services, Holy Family reaffirms its commitment to creating an inclusive environment where all members can worship together, regardless of hearing ability or language preference.

Blessings to you and your family,

Father Jacob Dankasa