

# Time is Running Out - Apply Now!

## LADWP CARES

### Utility Grant Assistance

This short-term program will help LA City residents who may be experiencing income loss due to the COVID-19 pandemic. Low-income residents may be eligible to receive a one-time, \$500 check in the mail to help pay utility bills.



**Funding is limited.**  
**Online Applications accepted from November 2 through November 22, 2020.**

You may qualify for the LADWP CARES Utility Grant Assistance program if you meet the following criteria:

1. You have an active residential LADWP account, for an address within the City of Los Angeles.
2. You provide proof that you (or a member of your household) have experienced a “loss of income” related to COVID-19 or the city’s or state’s safer-at-home order, AND
3. Either of the following:
  - 1) Your LADWP account is currently enrolled in one of the following programs: Low Income Discount Program; Lifeline Program; Life Support Equipment Discount; or Physicians Certified Allowance Discount Programs, OR,
  - 2) Your current income meets LADWP’s Low Income Discount Program qualifications.

**Low Income Discount Program Income Qualifications**

HOUSEHOLD SIZE	MAXIMUM ANNUAL GROSS INCOME	MAXIMUM MONTHLY GROSS INCOME
1	\$34,480	\$2,873
2	\$34,480	\$2,873
3	\$43,440	\$3,620
4	\$52,400	\$4,367
5	\$61,360	\$5,113
6	\$70,320	\$5,860
7	\$79,280	\$6,607
8	\$88,240	\$7,353
Each Additional Person	\$8,960	\$747

Your household income must have been impacted by COVID-19 for one of the following reasons:

- Workplace closure or reduced hours due to COVID-19, including layoff, termination, loss of working hours.
- Business closure or other economic impacts of COVID-19.
- Sickness with COVID-19 or caring for a household or family member who is sick with COVID-19.
- Medical costs for you or a household member who is ill with COVID-19.
- Extraordinary out-of-pocket childcare expenses due to school closures.
- Compliance with a recommendation from a government health authority to stay home, self-quarantine, or avoid congregating with others during the state of emergency.
- Other reasonable expenditures stemming from government-ordered emergency measures.
- Any additional factors relevant to your or a household member’s reduction of income as a result of COVID-19.

Priority will be given to applicants enrolled in LADWP discount programs as of November 1, 2020: (Low Income Discount Program, Lifeline Program, Life Support Equipment Discount, or the Physicians Certified Allowance Discount). Checks will be mailed by December 30, 2020.

To learn more or apply, visit [ladwp.com/UtilityCARES](http://ladwp.com/UtilityCARES).

*\*Complete program eligibility requirements and terms and conditions are available at [ladwp.com/UtilityCARES](http://ladwp.com/UtilityCARES).*

