



FACTS Financial Management

FACTS provides flexible payment plan options to families at private and faith-based schools. Families can budget their tuition, making private school more accessible and affordable. Our process is simple, convenient, and secure. Set up your FACTS agreement at:

FACTS Confirmation Notice & Customer Service

Once your information is processed by FACTS, you will receive a confirmation notice. Please check this information for accuracy and contact your school or FACTS with any discrepancies. We are committed to doing all we can to provide you with the highest quality customer service in the industry. Whether you want to view your account online or speak with one of our customer service representatives, FACTS is dedicated to serving you. **To view your payment plan details, log in to your FACTS account at Online.FACTSmgt.com. Customer care representatives are also available to assist you.**

Frequently Asked Questions

Is My Information Secure?

Yes. Your personal info, including payment info, is protected with the highest security standards in the industry. For more info on security, visit FACTSmgt.com/Security-Compliance.

When Will Payments Be Due?

Your payment schedule is set by your school and your financial institution will decide the time of day your payments are processed.

What Happens When My Payment Falls On a Weekend or a Holiday?

Your payment will be processed on the next business day.

What Happens If a Payment Is Returned?

Returned payments may be subject to a FACTS returned payment fee. Watch for a returned payment notice for additional info.

How Do I Make Changes Once My Agreement Is in the FACTS System?

Changes to your address, phone, email, or banking info can be made at Online.FACTSmgt.com or by contacting your school or FACTS. Changes to payment dates/amounts must be approved by the school and they will notify FACTS.

What Is the Cost to Set Up a Payment Plan?

If an enrollment fee is due, the fee amount is indicated when setting up your agreement. If applicable, the nonrefundable FACTS enrollment fee will be auto processed within 14 days of the agreement being posted to the FACTS system.

***All changes must be received by FACTS at least 2 business days before auto payment date to affect upcoming payment.**



Planes de Pago de FACTS

FACTS provee opciones flexibles de planes de pagos a familias en escuelas privadas o basadas en la fe. Las familias pueden presupuestar su colegiatura, haciendo de esta manera el ingreso a escuelas privadas más accesible. Nuestro proceso es simple, conveniente, y seguro. Para establecer su plan de pagos, visite la página web de su escuela y haga clic al enlace de FACTS.

Carta de Confirmación y Servicio Al Cliente de FACTS

Una vez que su información sea procesada, usted recibirá una carta de confirmación. Por favor revise para verificar la exactitud, y comuníquese con su escuela o con FACTS con cualquier discrepancia. Estamos comprometidos a hacer todo lo necesario, para proveer la más alta calidad de servicio al cliente de la industria. Si usted, quiere revisar su cuenta en línea o hablar con uno de nuestros representantes de servicio al cliente, FACTS está dedicado a servirle. **Para revisar los detalles de su plan de pagos, inicie sesión en su cuenta de FACTS al Online.FACTSmgt.com. Representantes de servicio al cliente están disponibles para asistirle.**

Preguntas Frecuentes

¿Está Mi Información Segura?

Sí. Su información personal, incluyendo la información financiera, es protegida a los niveles de seguridad más altos de la industria. Para más información relacionada a la seguridad, visite FACTSmgt.com/Security-Compliance.

¿Cuándo Se Vence Mi Pago?

Sus pagos serán programados por su escuela y su institución financiera decidirá la hora del día en que se procesará el pago.

¿Qué Sucede Si Mi Pago Cae En Fin de Semana O Día Festivo?

El pago se procesará el siguiente día laboral.

¿Qué Sucede Si Mi Pago Es Rechazado?

Pagos rechazados por su institución financiera serán sujetos a un cargo de sobre giro por FACTS. Una notificación con información adicional será enviada a usted cuando el pago sea rechazado.

¿Cómo Puedo Hacer Cambios a Mi Acuerdo Una Vez Que Está en el Sistema de FACTS?

Cambios a su domicilio, número de teléfono, correo electrónico, o info bancaria se pueden hacer en Online.FACTSmgt.com o comunicándose con su escuela o FACTS. Cambios a las fechas y montos de pago son aprobados por la escuela, y ellos notificarán a FACTS.

¿Cuál es el Costo Para Establecer el Plan de Pago?

Si la cuota de inscripción es adeudada, la cantidad del cargo es indicada cuando usted establece su acuerdo. Si es aplicable, la cuota de inscripción no reembolsable de FACTS, será automáticamente procesada dentro de los 14 días que el acuerdo sea establecido en el sistema de FACTS.

***Todos los cambios tiene que ser recibido por FACTS al menos dos días hábiles antes de la fecha del pago automático, para que este cambio sea efectivo en el próximo pago.**



Dear St. Anthony Parish School Families,

The stability of our school and the quality of its programs are of the utmost importance, and we are always seeking ways to make improvements to benefit everyone. After much research and investigation, we have partnered with FACTS Management Company to help us manage our tuition payment program. FACTS is used by many schools locally and over 10,000 schools nationally. We are excited to be working with them and are confident this program will offer greater efficiency and financial stability for the school while providing convenience to families.

One of our primary goals this year at St. Anthony Parish School is to concentrate our efforts on improving the *business side* of our school. By taking advantage of the security and convenience of payment processing and information technology offered by FACTS, we remain committed to this goal.

You will realize these benefits by using FACTS for your tuition payment plan:

1. **Payment Dates:** Automatic payments can be made from a checking or savings account or from a variety of credit cards.
2. **Convenience & Security:** Along with multiple payment plan options, your payments are processed securely through a bank-to-bank transaction.
3. **Peace of Mind Insurance:** FACTS offers this optional benefit for a small fee per year per agreement. In the event of death of the Responsible Party or spouse, the current tuition balance owed (no past due amounts or incidentals) for the school year is paid to the school.
4. **Consumer Account:** You may check your personal account or make payments online from the convenience of your home or office anytime.

One of the universal challenges in education is achieving a balance between our educational mission and financial stability. It is precisely for this reason we are enlisting the help of the FACTS Management Company. With FACTS, the school maintains decision-making control. As always, we will continue to work with families should special circumstances or hardship cases arise during the school year.

Thank you for your continued loyalty and support for St. Anthony Parish School. We depend on your support in our efforts to provide the highest quality of education for your children. Your continued support and cooperation are appreciated, as we remain committed to our mission.

Sincerely,
Miss Dueñas