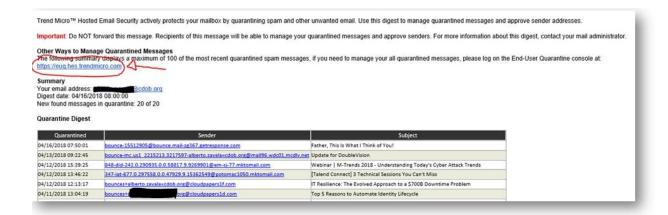


How to access your End User Quarantine Console

Every Monday you will receive an email from TrendMicro, with your quarantined emails; this email will contain a **link** to access the "**End User Quarantine Console**"; the **first time** that you access it, you will have to **register** by creating a **new password** to use this console (this password is independent from your email password).



Once you click https://euq.hes.trendmicro.com you will see the following image, remember, the first time you will have to register your new account and create a new password just for this service.





Once you access the console with your registered account, you will see and manage all your quarantined messages; by "Deleting them and Blocking the Sender", "Deliver them" or Deliver them and Approve the Sender". You can access this Service as needed. Please be careful with this email because anyone with access to it can Approve and Block Senders.

