

# **Roman Catholic Diocese of Syracuse**

### RECORDS RETENTION POLICY

#### Introduction

These records retention guidelines have been prepared to assist the diocese and parishes to establish control over routine records and to preserve records of permanent value. The list of records included is lengthy but not definitive. The diocese and parishes may have records of importance not mentioned here.

## **Purpose**

The purpose of this policy is to ensure all necessary records and documents are adequately protected and maintained, as well as to ensure records that are no longer needed or of no value are discarded at an appropriate time. The policy provides guidance in dealing with the records/documents generated in the course of the diocese's operations and maintained by the diocese.

# **Policy**

The Policy establishes minimum retention periods for records. The retention period guidelines are taken from information prepared by the United States Conference of Catholic Bishops (USCCB) and based upon canon law, state and federal statutes and practical diocesan/parish realities. If questions arise regarding record retention issues, please contact the appropriate diocesan office for assistance.

#### **Procedure**

#### Definition of a Record:

A "record/document" is defined as any paper, book, photograph, film, microfilm, electronic record, voice recording or other material, regardless of physical form or characteristics, made or received in connection with the transactions of the diocese's business. This would include original documents as well as reproductions.

#### Record Retention Schedule:

Records shall be retained for the time period stated in the Record Retention Schedules attached to this policy. If two retention times appear to conflict, select the longer retention time and/or contact the appropriate department head for clarification.

#### Permanent Records:

Some records are required by law to be permanently retained and are ineligible for destruction.

### Claims/Legal Actions and Litigation Holds:

The retention periods set forth in this policy shall not apply to records that may be relevant to a pending claim or litigation of which the diocese or parish has notice. All records relating to a pending claim or litigation of which the diocese or parish has notice are subject to a "litigation hold" and must be retained until the claim/litigation has been resolved, or pursuant to the attached Record Retention Schedule, whichever is longer.

In the event the diocese becomes aware of threatened litigation and/or other legal proceedings involving its records, , the diocese shall preserve such records as are relevant to the threatened litigation and/or other legal proceeding.

The Director of Communications, or his/her designee, shall promptly inform, in writing, the appropriate department and employees necessary to preserve the relevant records of any litigation hold. (See Appendix "A").

A litigation hold directive overrides the usual retention period set forth in this Policy, as well as any records retention schedules that may have otherwise called for the transfer, disposal or destruction of relevant documents, until the litigation hold has been cleared in writing by the Director or his/her designee.

Email and other accounts of employees who are no longer affiliated with the Diocese that have been placed on litigation hold status must be maintained by the Information Systems Department until the litigation hold is released.

No employee who has received a litigation hold directive may alter or delete an electronic record or other record that falls within the scope of such litigation hold. Such employees are required to provide access to or copies of any electronic records that they have downloaded and saved, or moved to some other storage account or device.

### Storing, Archiving and Destruction of Records:

All records must be stored in a reasonably secure manner to prevent unauthorized access, use or disclosure. All records must be maintained in a safe location. Records must be stored in a manner that will provide protection from potential damage due to fire, flood, heat, cold, spillage, etc. In general, records must be stored within a ventilated building, sufficiently high off the floor, and maintained at appropriate temperatures. In addition they must be protected from potential defacements so that a record is readable when it is accessed.

The records may be retained at a designated on-site location or at the Diocese's off-site storage location. All records sent to such location must be properly boxed and labeled to ensure proper storage. The label should include description of box content, parish name (if applicable) and destruction date. The off-site vendor will maintain the records until they receive written permission from the Diocese to destroy the record. All records destroyed by the vendor will be shredded in a manner consistent with industry standards. Any records maintained on-site should be properly destroyed by the Diocese upon expiration of the minimum retention period, as set forth in the attached Record Retention Schedule and in accordance with this Policy. All confidential records, including without limitation Protected Health Information as defined by 45 CFR § 160.103, which are scheduled for destruction should be shredded in a manner consistent with industry standards, to ensure no records may be accessed, used or disclosed by unauthorized parties and cannot be reconstructed.

#### **Electronic Documents:**

Electronic documents shall be retained in accordance with the time frames set forth in the attached Record Retention Schedule. If no physical copy of an electronic document is retained in addition to the electronic document, the means to read the electronic document must also be retained. In the event that an email communication contains, in the message or in an attachment, a record that would be subject to this Policy if it were contained in a traditional record, the employee(s) who created or received such email(s) and/or attachment(s) shall ensure that the email(s) and/or attachment(s) be either: (i) converted to Tagged Image File Format (tiff) and stored electronically; or (ii) printed and stored as a traditional record, as soon as possible, but no later than three (3) months of receipt. Failure to properly maintain electronic records may expose the Diocese and applicable employees to liability. Backup and recovery methods for electronic records will be tested to assess the reliability of the system by the Information Technology Department on a regular basis pursuant to the IT Department's customary policies and procedures.

Policy Reviewed and Approved by:

Rev. Msgr. Timethy S. Elman

[Print name]

Title: Vicar General Date: March 1, 2016

### RECORDS RETENTION SCHEDULES

Records retention schedules represent the period of time that records must be kept according to legal and/or organizational requirements.

This policy covers retention schedules for a variety of diocesan/parish operational groups including:

- Administrative
- Personnel
- Financial
- Property
- Cemetery
- Publications
- Sacramental

Within each group are various retention periods depending upon the nature of the records. Records older than the retention period should be destroyed. Those of permanent value should be stored appropriately.

The majority of types of records that the diocese or parishes produce are included in this list. If a particular record is not identified in these guidelines, locate a similar type of record and apply that retention period.

### ADMINISTRATIVE RECORDS

These records are defined as those produced and received in the course of the management of the affairs of the diocese/parish.

Records Type	Retention Period
Abstracts, deeds (property)	Permanent
Annual reports to Chancery (Status Animarum)	Permanent
Annual reports to the diocese/parish	Permanent
Articles of incorporation and bylaws	Permanent
Bequest and estate papers (wills)	Permanent
Census records	Permanent

Records Type Retention Period Contracts, inactive 7 years after end of contract Correspondence, legal Permanent Correspondence, official (regarding Permanent diocesan / parish policies, diocesan /parish directives, etc.) Correspondence, routine Review/discard biannually **Donor lists** Permanent **Endowment decrees** Permanent **Finance Committee minutes** Permanent Historical file (newspaper clippings, Permanent photos, etc., related to diocese/parish) Insurance policies Permanent Inventories of property and equipment Permanent Leases Destroy 7 years after expiration Liturgical minister's schedules (altar Retain until superseded servers, ushers, lectors, etc.) Mass intention books 2 years Office files, subject Selective retention: retain those that document diocesan/parish administration and activities Parish council constitutions Retain until superseded Parish council minutes Permanent Diocese/parish organization records Permanent (minutes, correspondence, publications, etc.)

Photographs (relating to diocesan/parish history, clergy, parishioners)

Permanent

Policy statements

**Retention Period** 

Religious education reports (for the diocesan offices)

Permanent

Rosters of parishioners

Permanent

Subject files (correspondence, memos, rules, schedules, etc.)

Annual review; destroy superseded files biannually

Wills, testaments, codicils

Permanent

# PERSONNEL RECORDS (LAY EMPLOYEES)

A personnel file should be maintained for each active diocesan/parish employee. That file should contain the following:

- Employee application
- Resume
- Eligibility verification form (I-9)
- Salary information
- Sick leave taken and accrued
- Vacation record
- Performance evaluations
- W-4 form

These records are *confidential* and should be made available only to diocesan/parish representatives with a legitimate right to know, unless their disclosure is compelled by some legal action.

# Records Type

**Retention Period** 

#### **Benefits**

Disability records

Permanent

Pension vesting files

Permanent

Retirement benefits

Permanent

Service records

### Retention Period

#### General

Permanent earnings and records

7 years after benefit termination

Attendance records

7 years after termination

**Employee contracts** 

7 years after termination

Employee salary schedules

7 years after termination

### **Health and Safety**

Accident/injury reports

7 years

Employee medical complaints

7 years

Employee medical records

30 years from termination

Environmental test records/reports

Permanent

Hazardous exposure records

Permanent

Toxic substance explore reports

Permanent

Workers' compensation records/ Records and reports of employment

18 years after injury (filing), death or last compensation

Related Injury or Illness

payment

# **Lay Personnel Actions**

Applications rejected/

Records relating to refusal to hire

(including job application and resumes)

1 year after date of submission

or decision

**Employee evaluations** 

2 years after termination

Personnel files, terminated

10 years after termination of

employment

Termination records

7 years

### **Retention Period**

### **Salary Administration**

W-2 forms

7 years from time of filing

W-4 forms

7 years from date of filing

Time cards

3 years from date of filing

Time sheets

3 years from date of filing

I-9 form

7 years after termination

### FINANCIAL AND ACCOUNTING RECORDS

# **Records Type**

### **Retention Period**

#### **FINANCIAL**

## Banking

Bank deposits
Bank statements
Cancelled checks
Check registers/stubs

7 years 7 years 7 years 7 years

# **Records Type**

# **Retention Period**

#### General

Audit reports

Permanent

Balance sheets, annual

Permanent

Balance sheets, monthly/quarterly

Destroy after 1 year

Budgets, approved, revised

7 vears

Financial reports, annual

Permanent

Financial reports, monthly

Destroy after 1 year

Financial statements

# **Retention Period**

### Investment/Insurance

Bonds, cancelled 7 years from date of cancellation

Certificates of deposit, cancelled 3 years after redemption

Insurance policies/active Permanent

Insurance policies/cancelled Permanent

Letters of credit 7 years

Mortgage records Permanent

Securities sales 7 years

Stock investment 7 years after sale

## **ACCOUNTING**

Records Type	<b>Retention Period</b>
Accounts payable invoices	7 years
Accounts payable ledgers	7 years
Accounts receivable ledgers	7 years
Credit card statements/charge slips	7 years
Invoices and paid bills, major building construction	Permanent
Invoices and paid bills, general accounts	7 years
Cash books	7 years
Cash journals	7 years
Cash journal, receipts on offerings and pledges	7 years
Receipts	7 years
Mortgage payments	7 years

### Retention Period

Permanent

7 years

#### Other Records

General ledger/annual

Journals, general and specific funds Permanent

Journal entry sheets 7 years

Ledgers, subsidiary 7 years

Payroll journals 7 years

Payroll registers, summary schedule of earnings,

deductions and accrued leave

Pension records Permanent

Pledge registers/ledgers 7 years

Permanently restricted gift documents Permanent

Temporarily restricted gift documents 7 years after meeting restrictions

#### Tax Records

# Records Type

## **Retention Period**

Employment taxes, contributions, and payments, including taxes withheld, FICA

7 years from date of filing

W-2 forms 7 years from date of filing

W-4 forms 7 years from date of filing

IRS exemption determination letters for organizations other than those listed in *The Official Catholic Directory* 

Permanent

Form 990

Permanent

State tax exemption certificates (income, excise, property, sales/use, etc.)

# PROPERTY RECORDS

Records Type	Retention Period
Architectural records, blueprints, building designs, and specifications	Permanent
Architectural drawings	Permanent
Deeds files	Permanent
Mortgage documents	Permanent
Property appraisals	Permanent ,
Real estate surveys/plots, plans	Permanent
Title search papers and certificates	Permanent

# **CEMETERY RECORDS**

Records Type	Retention Period
Account cards (record of lot ownership and payments)	Permanent
Annual report	Permanent
Bank statements	7 years
Board minutes	Permanent
Burial cards (record of interred's name, date of burial, etc., alphabetically)	Permanent
Burial record (record of interred's name, date of burial, etc.)	Permanent
Contracts documenting lot ownership	Permanent

# **Retention Period**

Correspondence

Selective retention: keep if item has historical, legal, fiscal value

General ledger

Permanent

Lot maps

Permanent

# **PUBLICATIONS**

Records Type	Retention Period
Anniversary books	Permanent
Annual reports to the diocese/parish	Permanent
Newsletters of the diocese/parish or affiliated organizations	Permanent
Other diocese/parish-related publications	Permanent
Parish bulletins	Permanent

# SACRAMENTAL RECORDS

Records Type	Retention Period
Baptism register	Permanent
Confirmation register	Permanent
First Communion register	Permanent
Death register	Permanent
Marriage register	Permanent
Marriage case files	Permanent

### APPENDIX A - Litigation Hold

Confidential Communication re: Pending Litigation

#### **MEMORANDUM**

TO:

[IT Department, specific affected employees, potential

witnesses, and/or third-party data storage vendor]

FROM:

[Company Point of Contact]

DATE:

SUBJECT:

COURT-MANDATED PRESERVATION OF COMPUTER AND/OR

ELECTRONIC DATA AS EVIDENCE IN A PENDING CASE INVOLVING

[Name of Diocese, Parish, Personnel]

Please be advised that [NAME OF DIOCESE] requires your assistance in preserving relevant information related to the legal action titled [NAME OF LAWSUIT]. This directive contains instructions regarding the preservation of electronic data or information that supersedes the existing document retention/destruction policy.

In particular, we need to preserve all electronic data which may be discoverable or otherwise used as evidence in the pending court case. This information includes documents, spreadsheets, electronic mail, e-mail folders and other data that exists in electronic form, whether in storage, archived in the system or on portable storage devices, or otherwise maintained on individual computer hard drives.

We are legally required to take reasonable steps to preserve this data. Any failure by you to abide by these instructions may subject the diocese to legal sanctions that are monetary in nature or designed to otherwise weaken the diocese's legal position at trial.

# A. Employees/Departments Involved:

The computer systems, electronic mail, removable electronic storage devices, of the following employees, lay personnel or parishes are subject to this directive: [Name all whose information must be preserved. This list should be carefully developed with counsel based on the likely access to and location of electronic data relating to the list of litigation topics/subject matter indicated below.

- 1.
- 2.
- 3.

If any person who receives this Memorandum believes that there are other persons not identified who you believe may have relevant documents or data that pertain to the subject matter of this legal action, please provide that individual with a copy of this Memorandum and notify the author of this Memorandum immediately.

#### B. <u>Time Period Involved:</u>

All destruction, deletion, overwriting or other modification of any type of electronic information or communications including but not limited to electronic mail, individual calendar or contact data, stored document or data files, , offline storage, back up storage, information stored on laptops or other portable electronic devices and network access information shall be immediately suspended for information created within [IDENTIFY TIME PERIOD OF PRESERVATION].

### C. <u>Specific Instructions</u>:

The following instructions shall apply to the recipients of this Memorandum and the employees listed in Section "A":

- 1. You will create safeguards against the destruction of relevant hard copy and electronic documents including backing up hard drives on individual PCs.
- 2. For any programs such as *Outlook* that automatically deletes electronic data after a certain period of time, or based on some other self-executing criteria, you need to suspend that function, or otherwise takes measures to search and/or preserve e-mails and/or data that meet one or more of the relevance criteria listed below.
- 3. You will take every other reasonable action to preserve electronic information until further written notice from the Point of Contact (POC") listed below.
- 4. IT staff will consult with the POC regarding preservation of any system back-up tapes, and whether the existing policy regarding storage/overwriting of back-up tapes should be modified.
- 5. All recipients of this Memorandum will report to the POC regarding measures taken to comply with these directives.
- 6. All doubts over whether a particular communication or piece of data falls within the scope of these directives should be exercised in favor of preservation of that information.

[List any other specific instructions that apply]

### D. Relevance Criteria:

The following topics identify potential subject matter that may be the subject of discovery in the pending lawsuit. Any information, documents, communications or data relating to these topics should be preserved according to the directives contained in this Memorandum.

- 1.
- 2.
- 3.

## E. Point of Contact:

Any questions regarding compliance with, or interpretation of, this Memorandum should be directed to [DESIGNATED CONTACT] at [TELEPHONE NUMBER] immediately.