VIRTUS Training Notice: Please check your internet browser for compatibility before starting your *VIRTUS Online Training Session*. Failure to make the necessary updates could result in users having to retake the online training! Training modules are **not** compatible with Smartphones and tablets.

Since the recent release of the **Internet Explorer 10.0 browser**, it has come to our attention that some users are having difficulty receiving credit for the completion of their Online Training Modules (**Protecting God's Children Online Awareness Session 2.0**). Apparently, some of the settings in the **Internet Explorer 10.0** browser (and likely the **Internet Explorer 9.0** browser), are not compatible with the online training. Therefore, it is necessary that users make specific **updates** to their Internet Explorer browser, in order that their browsers will cache information properly, recognize the completion of their VIRTUS Online Awareness module, and allow them to access/print their Certifications upon completion.

Users <u>must</u> update the <u>Compatibility View Settings</u> of their Internet Explorer browsers before they log in to their VIRTUS Online accounts, and certainly <u>before</u> they open the Online Module.

Here are the basic instructions for Internet Explorer versions 9.0 and 10.0 browser users:

- 1. Go to the **Tools** menu in Internet Explorer, and select **Compatibility View Settings**. (If you don't see the **Tools** menu, press the **ALT key** on your keyboard to reveal it.)
- Add articulate-online.com to your list of compatible websites by typing it into the box under "Add this Website" and clicking "Add". Click "Close" to complete the action. This will ensure that all of your Articulate Online content items use Compatibility View when launched in Internet Explorer 10.0.

For users who have already attempted to complete the *Online Awareness Session Version 2.0*, but were unable to access or print their Certificates upon completion, please take the following steps:

- 1. You must update your computer using the instructions provided above.
- 2. Once you have updated your computer, log in (again) to your VIRTUS account and complete the module once more. Having updated your computer, you will be able to fully complete the training and access or print your certificate.

Thanks for your patience!

Registration instructions follow.



Registration Instructions

Before attending a <u>live</u> session of <u>Protecting God's Children</u> – Or – before completing the <u>Online</u> version of <u>Protecting God's Children</u> training, all participants <u>must</u> first register with <u>VIRTUS Online</u>.

Go to http://www.virtusonline.org

On the left side of the screen, click the yellow link labeled **Registration**, to begin registration.

Process

Community (good or Comm

To proceed, click on Begin the registration process.



Choose the name of your organization (Des Moines (IA), Diocese) from the pull-down menu by clicking the downward arrow and highlighting your organization.

Once your organization is selected, click Select.

Please select your Archdiocese/Diocese/Religious Organization from the list below:

- Select your organization ------>

Select

Create a user ID and a password you can easily remember. This is necessary for all participants. This establishes your account within your Diocese and the VIRTUS program. If your preferred user ID is already taken, please choose another ID. We suggest the use of email addresses as user names.

Click Continue to proceed.



Provide the information requested on the following page. Several fields are required, such as name, address, phone number and e-mail address. Click **Continue** to proceed.

 If you do not have an email address, consider obtaining a free email account at mail.yahoo.com, or any other free service. This is necessary for your VIRTUS Coordinator to communicate with you. If you cannot obtain an email address, enter: noaddress@virtus.org. This will signify to your VIRTUS Coordinator that you do not have an email address.



Select the PRIMARY location where you work, volunteer or worship. You will be able to select additional locations later if you serve at multiple locations within your organization.

Click Continue to proceed.

Please select the primary location where you work, volunteer or worship

Location: Please select

Continue

If you are associated with multiple locations, please choose the primary (work) location first. Then click the continue button to select additional locations such as those where you volunteer or worship.

Your current list of locations is displayed. If you need to add an additional location, choose **YES**. Otherwise, choose **NO**.

This is the list of locations with which you are associated:
St. James Parish (Charles Town)
Do you work, volunteer or worship in another location?
YES NO



Registration Instructions

Please select the roles that you play within you dir Select the role(s) that you serve within your organization. Please check all roles that apply. (C) Prices Additionally, please enter your title in the box provided (which best describes your role with the Diocese -- ie. Catechist, Coach, DRE, Eucharistic Minister, Math Teacher, Room Mom, Seminarian, etc). Cartinue Click Continue to proceed. Are you a parent or guardian of a child under 18?

Yes Answer three YES/NO questions. Click Continue to proceed. If you have already attended a Protecting God's Children Session, Have you already attended a Protecting God's Children Session? choose YES. YES NO Otherwise choose NO. If you chose **NO** during the previous step, you will be presented with a list of upcoming "live" sessions scheduled within the Diocese of Where Charleston Cathrac High Sc 1633 Virginia Street, East Des Moines (IA). When you find the "live" session you would like to Yengs, Tuesday, August 23, 2011 6.00 PM attend, click in the circle next to the title for that date. If you wish to complete the **Online** version of the training (rather than attend a live session), click in the circle next to the title for the Online Training (found at the bottom of the session listing). (If you chose YES during the previous step, skip this step.) Please select the session you attended If you chose YES, you will be presented with a list of all sessions that have been held within your organization. Choose the session you attended by clicking the downward arrow to highlight the Complete registration session, and then click Complete Registration. A message will appear on your screen confirming completion of the Thank you for completing the registration process. registration process. If you correctly entered your email address during the process, you will receive an email confirming your nk you for registering for a Protecting God's Children session and with VIRTUS Online. You will receive an ernail confirming your registration for the session you selected. registration. After you attend your session, your account request will be reviewed by your Coordinator. If you registered to attend a "live" upcoming session at local parish You will be notified via email when your VIRTUS Online account is activated. or school, click on Close Browser to leave the website. Go to VIRTUS Online Close Browser If you selected Online Training, click on Go to VIRTUS Online to access the training. Online Training Courses At the VIRTUS Home Page, enter the User ID & Password created during registration, click Login. Protecting God's Children® Online Awareness Session 2.0 Click on the green circle to begin the Online Training. Upon completion, the last screen will direct you to exit the training by Completion of Training Material closing the screen. The next screen reflects completion of the rotecting God's Children Online Awaren ession, Please exit by closing this screen. Online Training and allows you to print a certificate of completion (for your personal records, as well as for your parish and school). To print a certificate, click on the link labeled print certificate. On the next screen, click on Open. When certificate appears on the screen, click on the print icon. From the next screen, click on $\mbox{\bf OK}.$ You indicated that you attended / will attend the following session Once printing is complete, close the Adobe Acrobat screen to return otecting God's Children for Adults to your VIRTUS Online account. " ATTENDANCE CONFIRMED " If you have additional questions about VIRTUS Online training, please " ACCOUNT AWAITING APPROVAL ""(Prolice difficults) contact the VIRTUS Help Desk at 1-888-847-8870 or your Diocesan VIRTUS Coordinator.